

The U.S. Courts' 8th Circuit Library of 2010

The Library brings information to users when, where and how they need it.

("We come to them!")

- Library staff have regular direct, personal contact with users.
- Library staff alert users to new information of general interest.
- Library staff provide customized information based on users' individual interests.*
- Library staff are knowledgeable about information technology and use it in the best possible ways to meet users' needs.

The Library is an integral part of courts' operations, planning and management

("Insinuate yourself!")

- Librarians regularly participate in court and unit meetings and are involved in decisions that affect the libraries or information policy and management in the circuit.
- The library is the first choice of judges and court staff for finding information.
- Library is seen as resource for all court staff -
- All court staff understand the role of the library and are aware of the services available to them

Library staff use approaches to service which recognize the value of human interaction

("Someone is there/Librarian on your shoulder")

- Libraries hold activities which promote education and give users an opportunity to interact with each other
- Electronic communications always provide a quick and easy way to reach a staff member.

The Library maintains carefully selected resources necessary to meet users' needs

- Print or electronic sources are purchased and maintained based on user needs
- Need for immediate access to information is balanced against cost to purchase and maintain
- Library staff assist judges in selecting chambers research materials that most effectively meet their needs
- Library serves as archives for court history and memorabilia and preserves historical materials in best possible manner