Welcome to the Law Library Survey for Law Students

Thank you very much for completing this brief survey regarding Law Library services and collections. We very much value and appreciate your input. Over the years, we have used this critical feedback to improve the Library's services and facility. Your participation in this survey will help us make further improvements throughout the Library and ensure that our services are as responsive as possible.

Please note that the Library DOES NOT control IT-related services, such as printing and wireless access. However, if you would like to make suggestions or comments regarding these services, please feel free to do so.

Please make sure to fill in your name and email at the end if you would like to be entered into a drawing for iTunes gift cards. If you have any questions, please contact Erin Schlicht, Access Services Librarian: eschlich@umn.edu. Please complete this survey by Friday, March 30.
Thank you!

Demographics

*1. My class level is:

- ◯ 1L
- ◯ 2L
- ◯ 3L
- ◯ LLM/Exchange/Humphrey Fellow
- ◯ Joint degree
- ◯ Other (please specify)

*2. Please indicate if you are currently engaged in any of the following activities (select all that apply):

- ☐ Journal editor
- ☐ Journal staff
- ☐ Moot court director
- ☐ Moot court member
- ☐ Legal writing instructor
- ☐ Clinic director
- ☐ Faculty research assistant
- ☐ None of the above

Library Use

*3. On average, how much time do you spend in the Law Library? Please select one.

- ◯ 1-5 hours per week
- ◯ 5-10 hours per week
- ◯ 10-15 hours per week
- ◯ 15-20 hours per week
- ◯ 20-30 hours per week
- ◯ More than 30 hours per week
- ◯ I do not use the Law Library (Please list reasons below)

Please tell us why you do or do not use the Library:

4. What time(s) of day do you prefer to use the library?

- ☐ Early morning (before library opens)
- ☐ Between classes
- ☐ Afternoon/evening
- ☐ Late evening
- ☐ Overnight

5. Please indicate how often, on average, you use each of the Law Library services and resources listed below.

	Daily	Weekly	Monthly	Fewer than 5 times per academic year	Never
Study room reservation system	◯	◯	◯	◯	◯
Online course reserve system (including past exams)	◯	◯	◯	◯	◯
Circulation service (check out of materials)	◯	◯	◯	◯	◯
Carrel rental	◯	◯	◯	◯	◯
Racking service (journals/moot courts)	◯	◯	◯	◯	◯
Interlibrary loan	◯	◯	◯	◯	◯
Get-It service (delivery of books from other libraries on campus)	◯	◯	◯	◯	◯
Reference desk service	◯	◯	◯	◯	◯
IM chat reference service	◯	◯	◯	◯	◯
Email reference service	◯	◯	◯	◯	◯
Research appointment with a librarian	◯	◯	◯	◯	◯
Research workshop/brownbag	◯	◯	◯	◯	◯
Law Library website	◯	◯	◯	◯	◯
Electronic resources (e.g., LexisNexis, Westlaw, HeinOnline)	◯	◯	◯	◯	◯
Hard copy collections (e.g., reserves, treatises, periodicals, primary sources)	◯	◯	◯	◯	◯
Video equipment/video room	◯	◯	◯	◯	◯
Photocopiers	◯	◯	◯	◯	◯
Computers and printers (in room 153 and 4th floor computer labs)	◯	◯	◯	◯	◯

Other Service or Resource (please specify and note frequency of use):

Library Use

6. Please rate the quality of any of the following Law Library services and collections that you have used.

	Excellent	Good	Average	Poor	No opinion/ Do not use
Study room reservation system	◯	◯	◯	◯	◯
Online course reserve system (including past exams)	◯	◯	◯	◯	◯
Circulation services (check out of materials)	◯	◯	◯	◯	◯
Carrel rental	◯	◯	◯	◯	◯
Racking service (journals/moot courts)	◯	◯	◯	◯	◯
Interlibrary loan	◯	◯	◯	◯	◯
Get-It service (delivery of books from other libraries on campus)	◯	◯	◯	◯	◯
Reference desk service	◯	◯	◯	◯	◯
Email reference service	◯	◯	◯	◯	◯
IM chat reference service	◯	◯	◯	◯	◯
Research appointment with a librarian	◯	◯	◯	◯	◯
Research workshop/brownbag	◯	◯	◯	◯	◯
Law Library website	◯	◯	◯	◯	◯
Electronic resources (e.g., LexisNexis, Westlaw, HeinOnline)	◯	◯	◯	◯	◯
Hard copy collections (e.g., reserves, treatises, periodicals, primary sources)	◯	◯	◯	◯	◯
Video equipment/video room	◯	◯	◯	◯	◯
Fax machine	◯	◯	◯	◯	◯
Photocopiers	◯	◯	◯	◯	◯
Computers and printers (in room 153 and 4th floor computer labs)	◯	◯	◯	◯	◯

Other services or collection (please specify and rate quality). Also, please add any comments you feel are relevant to this question:

7. If there are areas of the Law Library that you use with particular frequency or avoid, please indicate your reason(s). Select all that apply, or skip to the next question if not applicable.

	Lighting	Noise	Electrical Outlets	Wireless Signal	Ventilation/ Temperature	Safety
1st floor: Tables/carrels near Willey Hall windows	☐	☐	☐	☐	☐	☐
1st floor: Tables in stack areas	☐	☐	☐	☐	☐	☐
1st floor: Tables/carrels in study alcove (nearest Washington Avenue)	☐	☐	☐	☐	☐	☐
1st floor: Room 153 computer lab	☐	☐	☐	☐	☐	☐
2nd floor: "Loft" area overlooking circulation desk area	☐	☐	☐	☐	☐	☐
2nd floor: Hedin alcove/LART collection (leather chairs just inside wooden doors)	☐	☐	☐	☐	☐	☐
2nd floor: Lounge seating near Willey Hall windows	☐	☐	☐	☐	☐	☐
2nd floor: Carrel areas	☐	☐	☐	☐	☐	☐
2nd floor: Study rooms	☐	☐	☐	☐	☐	☐
3rd floor: Carrel areas	☐	☐	☐	☐	☐	☐
3rd floor: Study rooms	☐	☐	☐	☐	☐	☐
4th floor: Carrel areas	☐	☐	☐	☐	☐	☐
4th floor: Study rooms	☐	☐	☐	☐	☐	☐
4th floor: Computer lab	☐	☐	☐	☐	☐	☐

Other Location (please specify and indicate reason). Also, please add any additional comments you feel are relevant to this question:

8. We are interested in your experiences with unaffiliated users of the Law Library (i.e., members of the general public, members of the bench and bar, undergraduate students, etc. who come to the library). Please select one of the following:

- ◯ Unaffiliated users do not affect my use of the library.
- ◯ Unaffiliated users negatively affect my use of the library.

If these users have negatively affected your use of the library, please explain how:

***9. We are interested in learning about any safety or security issues you have experienced in the Law Library after hours. Please check one of the following:**

- ◯ I do not use the library after hours.
- ◯ I use the library after hours but have not experienced safety or security issues.
- ◯ I use the library after hours and have experienced safety or security issues.

Please explain safety and security issues you have encountered or comment on any other library security concerns you have identified:

Educational Technology

10. There are many classrooms or seminar rooms equipped with computer and projection equipment. Are there certain rooms that you prefer over other rooms because of the technology? Please identify any of the rooms you prefer and tell us why you prefer the room(s).

- [ ] 1
- [ ] 5
- [ ] 7
- [ ] 15
- [ ] 20
- [ ] 25
- [ ] 30
- [ ] 35
- [ ] 40
- [ ] 45
- [ ] 50
- [ ] 55
- [ ] 65
- [ ] Courtroom 170
- [ ] Courtroom 180
- [ ] N202
- [ ] N204
- [ ] N209
- [ ] 471
- [ ] 473
- [ ] 475

Please specify why you like this room(s). Also, please add any comments you feel might be relevant to this question:

11. Some subplaza classrooms are equipped with audio recording capabilities. Do you use the audio of recorded classes? Do you think having classes recorded is useful for your studies?

- ◯ Yes, I have used the audio of recorded classes, and I think it is useful for my studies.
- ◯ Yes, I have used the audio of recorded classes, but I do not think it is useful for my studies.
- ◯ No, I have not used the audio of recorded classes, but I think it would be useful for my studies.
- ◯ No, I have not used the audio of recorded classes, and I do not think it would be useful for my studies.

12. Is there any classroom technology you would like to see implemented in the law school?

- ◯ Yes
- ◯ No

Please specify the type of technology:

13. Although the wireless network is centrally managed by the University's Office of Information Technology (OIT) we would like to find out your views on wireless access in the classrooms.
How would you rate the wireless access in the classrooms?

- ◯ Strong
- ◯ Intermittent
- ◯ Poor

Please note specific rooms that are consistently problematic:

Library Improvements

14. Of the following choices, please indicate the following areas of the Law Library's facilities and environment that you think need the most improvement.

	Needs improvement	Does not need improvement
Better lighting	◯	◯
New furniture	◯	◯
Sound/noise abatement	◯	◯
Additional study carrels	◯	◯
Additional group study rooms	◯	◯
Permanent quiet zones	◯	◯
Laptop-free zones	◯	◯
Better wireless connectivity	◯	◯

Other improvements (please specify) or comments relevant to this question::

Communication Preferences

15. What is the best way for us to provide you with important announcements regarding the library?

	Likely to pay attention to	Not likely to pay attention to
Email	◯	◯
Blog postings	◯	◯
Postings on Law Library video monitor	◯	◯
Signs in the Law Library lobby, elevator, etc.	◯	◯
Signs on tables or carrels	◯	◯
Library website announcements	◯	◯

Other (please comment on additional ways for the library to share important information):

16. Which of the following methods do you use to interact with the Law Library? (check all that apply)

- ☐ In person contact with the Law Library staff
- ☐ By phone to library departments or staff
- ☐ Email to specific staff members
- ☐ Email to lawcirc@umn.edu (circulation department)
- ☐ Email to law-ref@umn.edu (reference department)
- ☐ Email to x-asap@umn.edu (interlibrary loan department)
- ☐ Email to lawlib@umn.edu (general library email)
- ☐ IM Chat with reference librarian

Additional comments regarding your interactions with the Law Library:

Library Extras

17. Which of the following Law Library sponsored activities and events should we continue to support? (Please check all that apply)

- [ ] Refreshments during orientation and exam periods
- [ ] Holiday celebrations (e.g., Halloween, Valentine's Day)
- [ ] Baseball opening day party
- [ ] Voter registration
- [ ] Legal research workshops/brownbags
- [ ] Special Exhibits and Guest Lectures

Additional comments regarding activities and events (suggestions for additional events welcomed):

Additional comments

18. Please share any additional comments you have regarding the Law Library.

Enter Prize Drawing

19. Thank you for completing this survey!
Please do not hesitate to contact Suzanne Thorpe, Associate Director for Faculty, Research, and Instructional Services: s-thor@umn.edu, if you would like to meet personally to discuss the library. Your comments and suggestions are welcomed and appreciated.
If you provide your name and email address below, we will enter your name in a drawing for an iTunes gift card.

Name:

Email Address: