

PLL PERSPECTIVES

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CLUSTERING SEARCH ENGINES: TEOMA AND VIVISIMO

by Barbara Cage

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Google, AltaVista, All The Web – some of our favorites that we use over and over when searching the Web. What are the new search engines? Are there any others that will encourage us to replace our old standbys? Teoma and Vivisimo are two of the newer search engines that have emerged over the past two years, and below is a brief review of each. Teoma and Vivisimo were examined using a customized version of the SCOUG Rating Scale¹, examining each search engine for its coverage and scope, consistency, timeliness, accuracy/error rate, accessibility/ease of use, output, documentation, and special features.

Both Teoma and Vivisimo are clustering search engines; instead of providing lists of results, each indexes the results into subjects. For example, a search on “lions” would propose such additional refinement as the Lions Club, Penn State Nittany Lions, Detroit Lions, etc. Each search engine provides the results of this indexing on the results screen – Teoma in its “Refine” feature, and Vivisimo in the left-hand frame of the results screen.

TEOMA

<http://www.teoma.com>

Teoma was developed by computer science professors at Rutgers University in 2000 and was subsequently purchased by Ask Jeeves, Inc. in 2001. In Gaelic, “Teoma” means expert.

Coverage & Scope: Teoma utilizes its own clustering technology to search the Web, and then it ranks a site based on the number of same subject pages that reference it. Teoma’s intent is not to provide one with all possible search results but with the best results. Teoma searches hundreds of millions of URLs, but it incorporates them into one database of indexed web pages.

Consistency: Over the course of several searches attempted at different sessions, Teoma returned the same number of results, apparently from the same sources.

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A WORD FROM THE NEWSLETTER ADVISORY COMMITTEE

For this issue of *PLL Perspectives* we decided to take a look back at some of the developments of 2002. One important development for law librarians was the retirement of Roger Parent as Executive Director of AALL. That event took place at the end of the year. We welcome Susan Fox as his successor, and we look forward to hearing from her. However, we have some farewell words for you from Roger.

We also asked some of the major legal publishers about their activities over the year. In this issue we have responses from BNA, CCH, William S. Hein & Co., Inc., LexisNexis™ and West Group.

The Internet and the World Wide Web continue to become increasingly important to us, and it is difficult to keep up with

developments. Barbara Cage and Leslie Lamphear of Reed Smith LLP bring us news of two new and developing clustering search engines: Teoma and Vivisimo.

A significant development for David Byrne of Piper Rudnick LLP in New York was the move of their New Jersey office from Princeton to Edison and the creation of a new library for that office. He describes for us the process of building a library from the bottom up.

Finally, Lee Nemchek brings us up-to-date on the records management group and her efforts for the multitaskers among us; and of course, we have the *From the Chair* column from Janeen Heath.

PLL PERSPECTIVES

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PLL PERSPECTIVES DEADLINES

Fall: August 15 **Winter:** October 15
Spring: January 15 **Summer:** April 15

West is proud to support the AALL-PLL by laying
out its quarterly newsletter, *PLL Perspectives*.



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FROM THE CHAIR

by Janeen Heath

Munsch Hardt Kophorr & Dinan,
Dallas, TX

Welcome to 2003 everyone. I hope you all had a pleasant 2002 and are energized and ready to tackle this new year and try to accomplish something professionally that fits the theme of this year's Annual meeting in Seattle – "Maximize Today, Envision Tomorrow."

Several of the initiatives outlined in the 2000-2005 AALL Strategic Plan certainly seem to have the Seattle theme in mind; and in keeping with this theme, the PLL-SIS executive committee, along with our Subcommittee and Group Chairs, offers this list of suggestions on ways that you can Maximize Today and Envision Tomorrow.

1) You can knock out at least five initiatives in one swing by participating in this year's "Seattle Buddies" program. Mentoring is something that we all appreciate but often neglect. How can busy private law librarians take time out to assist someone else's career when we hardly have time enough to develop our own? Seattle Buddies offers the answer by giving you the opportunity to mentor when it really counts. Do you remember your first Annual Meeting? How many people did you know that first day? Personally, I felt like hiding in my room and skipping the luncheon rather than having to risk rejection at a table filled with people who were all lifelong friends. Seattle Buddies gives you the opportunity to share your experience with one of those slightly frightened and very excited new faces. You might even meet your new best friend or prize employee.

2) Stock up on salary data and help AALL accomplish Strategic Direction 1C – "Law Librarians receive equitable compensation and status

relative to their skills, knowledge and contributions." Come on, you know you deserve more than you're getting. Go ahead and give your executives copies of the AALL Core Competencies with the skills you have circled in red. Display a copy of the AALL Salary Survey in the lunchroom. Do what it takes to make sure your value to your organization is clear to all.

3) Keep a folder in your nearest desk drawer and toss in all those thank you emails and "great job" compliments that cross your desk during the year. Show it to your boss at review time. Those little expressions of gratitude may seem small individually; but put them all together, and you might decide that even if the tasks involved were "no problem," they made a great difference to the business of your firm.

4) Make sure you attend the annual meeting. Even if you have to take a week of your vacation time, it will be time well spent. Your boss can't or won't foot the bill? Apply for a grant. The PLL Grants committee is developing substantial grants that will pay for most, if not all, of the cost to attend the annual meeting. All it takes is you filling out a form and getting it to the grants committee on time.

5) If you are one of the fortunate ones who already knows that your annual meeting bill is paid, please make a donation to AALL or the PLL-SIS and help pave the way for someone else. Consider the donation a means of giving back to your profession.

I look forward to seeing YOU in Seattle.

FAREWELL FROM ROGER PARENT

Retired Executive Director

AALL

Thank you for the opportunity to share a few thoughts with the members of the PLL-SIS. I've been fortunate to work with many outstanding leaders among the PLL-SIS membership especially those who served on the AALL Executive Board or as Chairs of the Section. I recall working with leaders who did so much to develop a strategic plan for the SIS a few years ago. This plan established a vision and priorities to help PLL members have a positive impact on their libraries and their firms. Others like Mike Saint-Onge edited the recent PLL Resource Guides, supported by LexisNexis, on eight topics of special importance to PLL members and their employers. This series followed the extraordinary work a few years earlier by Patricia Patterson and her task force that compiled a Tool Kit on the Value of Law Libraries. PLL members have found this Tool Kit so useful in developing techniques to explain the value of law libraries to their employers. The PLL is currently revising this Tool Kit to address an ongoing need for exactly this type of assistance from the PLL.

During my tenure at AALL I've found that firm librarians consistently play a leadership role in adapting their libraries to the changing legal information environment that has been so tumultuous during the last decade. Legal publisher mergers and acquisitions have transformed the nature of legal publishing and the relationships among publishers and law librarians. Technology and electronic access to legal information have also changed the nature of the way law librarians perform their work. In both instances I've found that the PLL members are always among the first to identify these trends, to raise the issues of concern to members,

and to work with the association and others to raise awareness and create innovative solutions. The recent work on the Future of Law Libraries Special Committee and their new publication, *Beyond the Boundaries*, in 2002, illustrates this point. PLL members played a crucial role on the committee and in writing the report that will guide AALL and its members in planning for the future of law libraries.

As we look to the future, I'm confident that the PLL and its leaders will continue to play an integral role in shaping the future of AALL itself. There remain many challenges. AALL struggles still to find the right ways to offer members cost-effective continuing education opportunities outside the Annual Meeting. AALL has begun to raise endowment funds to match the generosity of West in establishing the George Strait Minority Scholarship endowment that will support more scholarships and attract more minority law librarians to the profession.

I will always be grateful for my experiences at AALL and for the many friendships formed with leaders throughout the profession. Many PLL leaders like past-presidents Mark Estes and Kay Todd are among them. I've always found my relationships with the membership to be the most satisfying part of the executive director's job. Members are intellectually challenging; they bring a wide range of issues to the table and thus spark dialogue that is always engaging and thought-provoking. This I will miss. Yet as an Honorary Member and an occasional registrant at the Annual Meetings in the future, I look forward to continuing my involvement with the association.

West Full Page Advertisement

TIPS FOR BUILDING A PRIVATE LAW LIBRARY

by David S. Byrne
Piper Rudnick LLP
New York, NY

Piper Rudnick LLP recently moved its New Jersey office from Princeton to Edison. A major part of the relocation was to create a new law library to support the attorneys who practice in that growing office and to act as a satellite library for the larger one located in New York City.

A special feature of our new location is its historical significance – the town of Edison is where Thomas Alva Edison had his lab and the place where he invented the light bulb. Our windows overlook the Edison Tower and Museum, reminding us of a moment in history in which a dramatic leap in technology occurred that eventually altered the everyday lives of millions of Americans. Today's equivalent technological leaps were, of course, computers and the Internet, without which our new library would be woefully inadequate. However small in terms of square footage, the library is able to offer a tremendous network of electronic resources, along with a solid collection of print materials, including case reporters, and statutes and treatises to meet the needs of lawyers practicing in a variety of areas.

I had never designed a library from the bottom up before, and I learned a number of valuable lessons.

- **Physical Layout:** Allow a lot of time and patience for planning. Oh, and measuring! Try to think out every detail long before you have the contractors start work. A mistake on paper is a lot easier – and cheaper – to correct than a mistake in the final product. Everything needs to be measured more than once and in a variety of modes. Books are measured in linear feet, the floor space uses square feet, and the height and weight specifications of the bookcases need to be calculated too. A quality measuring tape is vital and so is writing down every measurement taken and making a sketch of the area being measured. I found that measuring the books themselves (in inches and feet) helped me determine shelving needs. For instance, the New Jersey reporters are shorter than the Federal case reporters, and thus more shelves can be squeezed into the same size bookcase.
- **Collection:** Since this was a new library, we put a lot of thought into which resources to acquire. Of course, we had two lists: the “dream” version and the realistic one. I kept both in the form of Excel spreadsheets that identified the item, the publisher and contact information, new vs. used book costs, upkeep costs, and the format of the sources (electronic, print, CD-ROMs, etc.). The wish list was helpful because it gave me an idea of what was available to include on the practical list and at the same time aided in the planning for the expected future growth of this library.

- **Construction:** Build-out of the space involved many vendors, contractors, furniture suppliers, and office personnel. I quickly learned to keep a detailed file of all my discussions with these people, including the date, subject and names of the individuals with whom I had spoken. Many of these suppliers are still not on e-mail; but when they were, it was a big help since a single message could reach everyone who might be affected by a date change or new work order. Copies of those electronic communications also went into my folders. I found it helpful to use binders with the Acco type of prongs since everything put into the file stayed in the file, even if I had to race around the construction site.

- **Back Office Details:** Since this is a satellite library without a permanent staff of its own, we had to think about how to process books and invoices. The bulk sets purchased prior to opening the Edison library were first shipped to New York to be reviewed and catalogued by library staff there. However, future updates, pocket parts, new editions, etc., will be shipped directly to Edison to save time and shipping. We have asked that invoices be mailed to New York for processing, which we thought was a straightforward request. However, we are finding that this doesn't always work. Some vendors routinely place their invoices directly in the boxes of materials, so mailing the bill to a different address means a new practice for them and their accounting departments. The New York staff will be making regular visits to catalogue and shelve new materials, so we will be on the look-out for misdirected invoices as well.

Conclusion: Building this library presented many challenges and required a creative approach to getting things done. However, the whole process was eased because we had the support of management and put the time into developing a good plan up front. In time, this library will grow and require a full-time librarian of its own. In the meantime, we have laid a solid foundation to support our lawyers locally, in printed materials, in online services available (including, of course, Lexis and Westlaw), a great number of CD-ROMs, in-house databases and electronic subscriptions, and in the New York librarians, who are accessible by phone and e-mail to help with research issues.

LEXISNEXIS: REFLECTING ON THE YEAR 2002

This year was a year filled with challenges, choices and changes. Businesses have had to learn how to do more with less and how to run their organizations more efficiently. But times like these can also provide an opportunity for growth – and a time to concentrate on what is most important. For us, what is most important is you. We continue to dedicate ourselves to the Librarian profession and to offer strong products and services. Our Librarian Relations Group is excited to be celebrating its tenth year supporting you and looks forward to another year of lively dialogue, excellent feedback and continued success.

LexisNexis Year in Review

LexisNexis made significant strides in 2002. *KM World* magazine named LexisNexis among the “100 Companies that Matter Most in Knowledge Management.” The recognition was based on the velocity and impact of company innovations. LexisNexis was also selected as one of the best places to work in information technology (IT) by IDG’s *Computerworld*, the newspaper for IT leaders.

Web-savvy industry peers voted LexisNexis at lexis.com and *lexisONE*SM, the legal industry’s leading Web-based legal research services, the best in their class in the 17th Annual Codie Awards judging by the members of the Software and Information Industry Association (SIIA). The company also won the SIIA Corporate Achievement Award for its pioneering development of the first online legal research service, launched in 1973.

LexisNexis was also honored to be voted the Favorite Legal Research Tool by the TechnoLawyer Community, an online network of e-newsletters in which legal professionals share information and experiences about legal technology.

In early December 2002, Allan McLaughlin, LexisNexis senior vice president and Chief Technology Officer (CTO), was named among the Top 25 Most Influential CTOs of 2002 by InfoWorld, a highly regarded resource for in-depth technical analysis on key products, solutions, and technologies.

In addition to winning awards, LexisNexis unveiled a brand new Librarian Page this year. Designed by librarians for librarians, this new lexis.com page provides easy source selection on a single page, with templates geared to fit a librarian’s needs. The Librarian Page displays general as well as specialized reference sources; numerous company, people and legal news sources; company information; secondary legal sources; and related Web sites.

Other great products LexisNexis launched this year include a Litigation Support product, powered by DolphinSearch’s patented technology, which makes trial preparation and electronic data discovery more reliable

and productive. LexisNexis at lexis.com also underwent several enhancements over the year to make researching and printing faster and easier.

LexisNexis CourtLink[®] substantially expanded its services in 2002, providing online access to case records from Los Angeles County Superior Court, the nation’s most populous county, via the CourtLink eAccess service. In addition, LexisNexis CourtLink eAccess now offers access to active civil cases in all 62 Supreme Court jurisdictions in New York.

LexisNexis Commitment to the Librarian Profession

LexisNexis understands that the librarian community is a very important and influential group. That is why LexisNexis has a dedicated Librarian Relations Group (LRG) that is committed to serving the profession. The Librarian Relations Group was created in 1993 to focus on the needs of law firm librarians, but LexisNexis quickly expanded the horizons of this group to include services for information professionals in courts, law schools and government agencies. The mission of the group is to provide expert training and personalized support that helps law librarians succeed. The group also represents librarian interests and concerns to LexisNexis management.

We fulfill our mission through

- **The Librarian Relations Consultant Program:** LexisNexis offers the Librarian profession fourteen Librarian Relations Consultants, who are dedicated members of the Librarian Relations Group that carry out the LexisNexis mission day-to-day, face-to-face and provide year-long training and other specialized support that librarians need.
- **A Dedicated Marketing Team:** This team produces targeted and focused publications, websites, newsletters, ads and other communications designed to deliver information on LexisNexis products and services in a way that is meaningful for you.
- **Professional Development:** We were pleased to have offered several professional opportunities throughout the year.
 - Teaching Research in Private Law Libraries (TRIPLL) Conference was held in April and brought together private law firm librarians to learn more about teaching techniques and how to work with firm management to implement programs.
 - Teaching Research in Academic Law Libraries (TRIAL) Conference was held in conjunction with the American Association of Law Libraries in July, and brought together law school librarians to improve teaching techniques and class planning.

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Timeliness: Generally, Teoma retrieves results that are current; results ranged from September to December 2002. However, in one search, Teoma was not able to locate a New Jersey Appellate Court decision, dated December 3, 2002.

Accuracy/Error Rate: Although Teoma does eliminate duplicate results from the same website, it does return duplicate pages that are hosted at different addresses. Overall, results were timely and relevant to the search request.

Accessibility/Ease of Use: Teoma's search screen is uncluttered and simple to use; one simply enters the terms into the search box.

Teoma only supports limited Boolean logic; Teoma defaults to "AND" between search terms. Teoma also supports the use of "NOT" by utilizing "-". Exact phrase searching is also available.

Output: Teoma's results display the document title, a two-line keyword in-context extract, and the beginning of the URL for each hit.

Teoma does not allow one to limit searches in the traditional sense; however, Teoma offers the user a "Refine" and "Resources" collection, which essentially accomplishes such limiting. On the right hand side of the results screen, Teoma provides a "Refine" and a "Resources" collection. Refine narrows the search using the clustering concept discussed above. The Resources feature identifies collections of links that have been prepared by knowledgeable individuals.

Documentation: Suggestions for search strategies and discussion of Teoma's allowance of Boolean logic is provided, in addition to explanation of its searching methodology.

Special Features: Ads in Teoma are kept to a bare minimum, and are referenced as a "Sponsored Link" at the top of the page. These ads are provided to Teoma by Google.

VIVISIMO

<http://www.vivisimo.com>

Founded by computer scientists at Carnegie Mellon University in 2000, Vivisimo is a clustering metasearch engine. Vivisimo was developed by research originally funded by grants from the National Science Foundation. The name "Vivisimo" was given because it "suggests lively, bright, and clever, in the superlative" in many Romance languages.

Coverage & Scope: Vivisimo utilizes 12 types of web search engines in the fields of health, business, government, patents, news, shopping and

auctions. We have had particular luck in searching for information in the health industry and for news stories.

Consistency: Vivisimo's consistency varied widely when running the same search at different sessions; the number of results retrieved varied by approximately 33.4%.

Timeliness: In general, Vivisimo retrieved results dated from November and December, 2002. For one particular search, we tried to locate a New Jersey Appellate court decision, dated December 3, 2002. Although Vivisimo did not locate the decision, it did find references to the notice anticipating the decision's release.

Accuracy/Error Rate: Vivisimo does not clean the results, so duplicate hits do occur within searches. Most results were relevant to the search strategy.

Accessibility/Ease of Use: Vivisimo's search screen is uncluttered and easy to use. An advanced search engine allows one to select various search and display options, including search engines and some Boolean logic. Vivisimo supports "and", "or", "not", phrase searching; and field searches (e.g., document title, domain name, etc.).

Output: Vivisimo returns the results to the searcher in four frames allowing for only three results in the main frame. The left-hand frame essentially indexes the results into various categories, thereby narrowing your search. The left-hand frame can be removed to allow for greater readability of the main search results.

The results contain the title of the document, a description, the URL, the search engine from which it was retrieved, and the rank. One can either open the result within that same frame or in a new window for review.

Documentation: Detailed search guides and examples are provided by Vivisimo for either following the links under "Help" on the main search screen or under "Syntax" on the Advanced Search Screen.

Special Features: Vivisimo uses no ads to support the use of its search engine. The search engine and several other products were developed for use in corporate Intranets.

Although adequate, both Vivisimo and Teoma show potential and merit consideration as additions to our collection. Keep your eye on future advancements to both!

¹ As proposed by T. R. Halvorson, "Searcher Responsibility for Quality in the Web World," *Searcher*, vol. 6 no. 9, October 1998, pp. 12-20.

Lexis Full Page Advertisement

NEWS FROM THE CHAIR OF THE RECORDS MANAGEMENT GROUP

by Lee R. Nemchek
Morrison & Foerster LLP
Los Angeles, CA

Good news on the program planning front! The program presented by the Legal Division this past June at SLA in Los Angeles, entitled “Balancing Act of Multitasking Managers,” was considered so successful that its sponsor, the LexisNexis’ Librarian Relations Group, asked Bob Oaks and me to do the program again for AALL in Seattle. The program is slotted for Monday, July 14th from 9am – 10am. The format of this decidedly low-tech program is a bit unique: Gayle Lynn-Nelson, our great coordinator, acts as a moderator and poses a series of questions to us related to how we manage to balance the technology, people and business processes of several interrelated information departments within our organizations. Bob and I provide answers to the questions in the form of a dialogue between the two of us, with the audience members listening in (and posing some of their own questions at the end). It’s our take on “A Coupla White Chicks Sitting Around Talking”: “A Coupla Multitaskers Sitting around Talking.” It’s informal, informative, and fun.

The ARMA conference was held in New Orleans last month, sandwiched between two hurricanes. The two-day Legal Preconference was a real treat. There were sessions on automated software for conflicts/new business, legal ethics in electronic document discovery, best practices in handling lawyer mobility issues (incoming and outgoing lawyers, mergers, acquisitions, and firm dissolutions), and image enhancement/PR/marketing/visibility for legal records managers and their departments. For legal records managers, the Preconference is the best reason to attend ARMA and one of the only opportunities most of us get to obtain targeted educational offerings. Next year, ARMA will be held in Boston,

and we are already deep into planning the 3rd Annual Legal Preconference. Barbara Embick (Nelson Mullins Riley & Scarborough LLP, South Carolina) and Arlene Bronstein (Davis, Polk & Wardwell, New York) are the program coordinators for this event. Feel free to email either of them, or me, with your ideas about the kinds of programs you would like to see included in the Preconference and/or recommendations for speakers. Email addresses for Barbara and Arlene are as follows:

bembick@nmrs.com
bronnst@dpw.com

Wondering about the status of the Private Law Librarians’ Multitasking Networking Directory? Creating an electronic version of this directory so that updates can be accomplished effortlessly and inexpensively is a top priority for me this year. I’m working with several groups and individuals to develop the Directory into a database that can be accessed from a public website. Ideally, one looking to network with others who manage multiple administrative departments in their firms or corporate legal departments. Users will be able to plug in any number of variables to obtain a list of multitaskers matching specific criteria, e.g., law librarians who also manage records and conflicts in New York City. Stay tuned to this column for additional information as the electronic directory develops.

One last reminder: if you are not already a subscriber to the legal records management listserv, you can access sign-up instructions at this Internet site: <http://aallnet.org/mailman/listinfo/pll-legalrec-sis>.

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• *Partnering with Professional Associations:*

- AALL Annual Meeting: LexisNexis was once again pleased to see great results from its efforts in partnering with the American Association of Law Libraries on its annual meeting this year – the Diversity Symposium and Reception, various luncheons, receptions and program speakers to name a few.
- The Special Committee on the Future of Law Libraries in the Digital Age: LexisNexis was pleased to underwrite a special report written by the Committee entitled “Beyond the Boundaries”. We hope you enjoyed receiving a copy in the December issue of *Spectrum*.
- Grants and Scholarships: Because of the endowed LexisNexis/John R. Johnson Scholarship Fund, the James F. Connelly scholarship

fund as well as contributions to the AALL Grants committee, the AALL was able to provide five scholarships and seven grants.

- International Association of Law Libraries (IALL): LexisNexis participated in the International Association of Law Libraries meeting at Yale Law School. It was a wonderful opportunity to learn with our colleagues from around the world.

And last but certainly not least, we had a great time this year hosting the Opening Reception at Sea World. We heard nothing but great comments from all in attendance about the food, the dancing and Shamu! But the best compliment of all was the gratitude we received for providing the right ambiance for old and new friends to relax, socialize and have fun.

WEST DELIVERED FOR LAW LIBRARIANS IN 2002

by Lori Hedstrom

Manager, Librarian Relations

West

From landmark court rulings to feverishly re-written legislation affecting immigration, securities, criminal law, civil liberties and more, we all know that the legal information world is changing rapidly. Similarly, new technologies help librarians serve law firm information needs faster, easier and more creatively. New technology services from West include the following:

West km™: West km is a powerful new service that automatically organizes, updates and integrates briefs and other files from a firm's document management system with Westlaw® and KeyCite®. The service enables researchers to search law firm documents at the same time as they are conducting a Westlaw search. West km allows the documents on your server to interact with Westlaw's documents. It also features automatic KeyCite updates to older documents so your firm's entire document library is searchable.

Rapid Password Management (RPM) on the Web: Changing passwords and assigning usage to the appropriate clients can be overwhelming when you're dealing with hundreds of attorneys all over the country. Based on customer feedback, West has developed a web-based version of our popular RPM service to help law librarians manage their firm's Westlaw passwords on the Web. Register at www.westgroup.com/store/RPM/rpmreg.asp to see how easy it is to update your firm's profile.

Cost Recovery Solutions: Every law firm employs unique strategies for recovering research costs. West Cost Recovery Solutions include technology tools and educational seminars that help firms assess their needs, develop strategies and then track, assign and report research costs to specific clients. What's more, with QuickView+ (www.quickview.com), customers can view their Westlaw usage records for the previous six months and estimated costs before their actual bill arrives in the mail. New solutions also allow customers to assign usage costs to particular clients.

Master Classes in Westlaw: As part of our continuing effort to promote responsible online research habits throughout legal professionals' careers, West now offers a Westlaw Certification Program. These courses help all legal professionals become more effective – and ultimately more productive – researchers. Each module consists of a workbook, a PowerPoint presentation, and a quiz, enabling you to work at your own pace in your most convenient location. Currently, Master Classes in Cost Effective Research and Company Information on Westlaw are available at <http://www.westgroup.com/librarians>. Advanced Westlaw Searching and Advanced Statutory Research on Westlaw will be released before 2003.

Continuing Education Opportunities: West's new continuing legal education partnership with the Libraries delivers expanded educational opportunities for law librarians, including the AALL-sponsored Berring Legal Research Series on West LegalEdcenter (<http://www.westlegaledcenter.com>). Hosted by Bob Berring, the series focuses on advanced, practice area-specific legal research. AALL members may purchase programs on West LegalEdcenter – some of which include CLE credit – at discounted member rates. Selected programs from the AALL annual meeting in 2002 are also available, and we anticipate adding programs from the 2003 annual meeting as well.

The role of the law librarian continues to evolve to meet changing information needs. The technologies and products West introduced this year help our law librarian colleagues better manage the research and information needs of their firms. We look forward to your input and suggestions for future products and services. Please direct your comments to Librarian Relations at librarian_relations@westgroup.com.

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OFFERINGS FROM CCH

CCH INCORPORATED is focused on meeting the evolving information needs of our customers. Innovation, integrity, quality and customer focus shape every decision we make as we develop new products and technologies that better serve our customers. For more information on CCH products, visit onlinestore.cch.com.

CCH was the pioneer in offering web-based information, and today continues to set the standard for Internet research tools. The *CCH Internet Research NetWork* offers superior technology and content. Via the IRN, subscriptions can be customized to include complete libraries or specific publications. Here is a summary of some new and enhanced offerings from CCH.

Business and Finance Group – business.cch.com

Securities

EDGAREase+ – Software designed specifically for HTML EDGAR filings. Converts text and tables into HTML, edits and error checks, and transmits directly to the SEC.

CCH EQUITY Compliance – Software that streamlines securities law compliance. Offers modules on stock options, Section 16, employee stock purchase plans, Rule 144, and performance-based plans.

CCHWallStreet.com – Offers the gamut of regulatory information for broker/dealers and investment advisers – from online tools, to quick-answer guides, to full-text law and explanation.

CCH Washington Service Bureau – Offering products and services in a variety of legal practice areas, including *SECnet*, the premier system for online SEC research, document retrieval, and watch services.

Insurance

Our insurance portfolio includes products from the leading provider of insurance law information – NILS Publishing – and Uniform Information Services, a leading provider of electronic and print forms and regulatory databases for the property and casualty insurance industry. CCH offers a full suite of compliance products for the insurance market.

Trade Regulation and Utilities

New products in the portfolio boast timely news delivery and powerful electronic capabilities:

Computer Law Alert – A service delivering the latest news in the computer law arena, as well as links to documents, right to your PC.

Franchise Desk Book – The CD-ROM and Internet version of the ABA's *Franchise Desk Book*, featuring special links to the *CCH Business Franchise Guide* for full text of the cited regulations.

Banking & Finance

Capital Changes – This product line provides all the tools you need to navigate the complex arena of corporate capital change activity.

GKIS.net and gainskeeper.com – Provides world-class Internet-based tax lot accounting services and portfolio management tools for retail investors and financial institutions.

Government Contracts

Government Contracts Library – Customize your desktop, picking and choosing titles to build an Internet-based custom library.

Federal and State Tax – tax.cchgroup.com

CCH Internet Tax Research NetWork™ – Numerous enhancements designed to increase your productivity have been made to *Tax Research NetWork*. We've widened the screen for an expanded view of information. Our one-step Login Express toolbar is redesigned with more intuitive buttons, plus you can log in directly to your Keep List folders, for instant access to your saved and frequently used research documents. We've also launched three new *Tax Tracker* news groups: ClientRelate, Pension and Payroll.

CCH ClientRelate® – an innovative productivity tool combining the power of *CCH Internet Tax Research NetWork™* and the strength of ProSystemfx® Tax. *ClientRelate* helps you enhance client relationships, by quickly and efficiently analyzing the client information stored in ProSystemfx Tax data. Identify clients affected by new tax developments or pinpoint clients that may benefit from additional services.

Health and Human Resources – hr.cch.com

Employment Law, Federal and State Payroll, Pension and Medicare Trackers – (free for Internet customers) on the Internet – Daily news with late-breaking developments. Customize by choosing to receive updates on specific areas of interest to you. Each *Tracker* report also provides links to the full text of related stories and/or legal documents.

HRAnswersNow – The one-stop shop for quick answers to HR questions – online. *HRAnswersNow* provides one complete resource with straightforward answers, plus relevant full-text federal employment laws and regulations. Expert guidance on employment and HR-related issues and regulations is presented in a logical, easy-to-use format.

HR LegiState – Your single source for summaries of constantly changing federal and state employment laws. Designed to serve as a quick reference tool, *HR LegiState* brings you summaries of state laws, coupled with expert CCH analysis and clear answers to complicated employment law questions. Search quickly and easily online, by topic or jurisdiction.

BNA, INC.'S NEW PRODUCTS DEVELOPMENT

For the past several years, BNA, Inc. has had a two-pronged approach to developing new products: (1) continuing to launch new current awareness and reference reports to meet expanding information needs of subscribers; and (2) converting established print and CD products to libraries on the Web. As a Washington, DC-based publisher, BNA is continually monitoring federal government initiatives both for their significance and for the amount of information generated to determine when new publications should be created in order to keep subscribers fully informed of government actions.

In 2002, BNA launched three new current reports: *Privacy & Security Law Report*, *Wage Hour & Leave Report* and *Medical Research & Policy Law Report* as well as a new reference service, the *ERISA Compliance & Enforcement Library*. *Privacy & Security Law Report* is published weekly in print and on the Web, has a state, federal and international scope, covers legal developments from online marketing to employee screening to patient privacy, and monitors regulations for HIPAA, Gramm-Leach Bliley, COPPA and other key laws. Detailed EU coverage is also a feature. *Wage Hour & Leave Report* provides bi-weekly print and electronic notification of wage-hour topics such as overtime

pay, prevailing wages, exempt employees, independent contractors and special federally-mandated leave arrangements. Summaries of the latest Wage Hour Advisory Board opinions and a regular HR Policy Guide section are additional features. In *Medical Research Law & Policy Report*, published twice a month in print and on the Web, federal and state developments governing medical research by hospitals, academic medical centers and pharmaceutical and biotechnology companies are detailed. Topics of this current report include stem cell research, mishaps in clinical trials, bioterrorism, cloning, human subject protections, patients' rights and scientific misconduct. The new Web-only reference service, *ERISA Compliance & Enforcement Library* is designed to help find, diagnose, and resolve violations in benefits plans.

Also, in 2002, BNA expanded two existing products, *Health Law & Business and Corporate Practice Series*, to Web format: *Health Law & Business Library and Corporate Practice Library*.

BNA's product plans for 2003 include introducing new current reports in the first quarter of the year on corporate accountability and pharmaceutical law and industry, with both available in print and electronic formats. In addition, new Web products and enhancements to current libraries on the Web are in the works and will be announced later in the year.

In discussing future product development, BNA Publisher and Editor-in-Chief Greg McCaffery said, "BNA's mission is to respond to emerging information needs and to advance legal research. We are committed to providing quality information products that are based on essential information and expert analysis."

All information to help customers stay current with BNA product news is posted at the BNA Web site: www.bna.com.

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WILLIAM S. HEIN & CO., INC. IN 2002

William S. Hein & Co., Inc. is pleased to report that it has been a remarkable year for *Hein-On-Line*, the company's comprehensive, image-based collection of legal periodicals and pre-1980 *Federal Register*.

During 2002, the content in *Hein-On-Line* grew by 80%. More than 100 U.S. law firms now subscribe, and there are a total of 570+ subscribers representing 42 countries worldwide. In addition, the *Federal Register Library* was added to *Hein-On-Line*, making it the only online source for pre-1980 *Federal Registers*.

The International Association of Law Libraries was so impressed with *Hein-On-Line*'s success in 2002 that it honored *Hein-On-Line* with its 2002 Best Commercial Website Award. This marks the second consecutive

year that *Hein-On-Line* has received a prestigious award from a major law library association – in 2001, it was presented with the **Best New Product Award** from the American Association of Law Libraries.

While the *Law Journal Library* and *Federal Register Library* will continue to expand, there are already additional libraries in the works for 2003, including a *U.S. Reports Library*, a *U.S. Treaties Library*, a *Criminal Justice Library*, and more.

For more information about *Hein-On-Line*, please contact William S. Hein & Co., Inc.'s marketing department at (800) 828-7571, or via e-mail at marketing@wshein.com.

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2003 AALL ANNUAL MEETING/WORKSHOP GRANTS

Deadline April 1, 2003

The AALL Grants Committee is now accepting applications for grants for the 2003 AALL Annual Meeting/Workshops. The AALL Grants Program provides financial assistance to newer law librarians or graduate school students who hold promise of future involvement in AALL and the law library profession.

Funds are provided by vendors, AALL and AALL individual members. Grants cover registration costs at either the Annual Meeting or Workshops. Preference is given to newer members of AALL or its chapters who are active participants in the association or one of its chapters.

For additional information, including the application form, see http://www.aallnet.org/services/grant_application.asp. The deadline for applications is April 1, 2003.

PLL/SIS TRAVEL GRANTS ARE AVAILABLE

The PLL Grants Committee awards grants, totaling not more than \$2,500 annually, to PLL members to cover the cost of transportation to the annual meeting. These travel grants are open to all PLL members and are generously underwritten by Global Securities Information, Inc. and LIVEDGAR. Last year eleven PLL members received grants that enabled them to attend the annual meeting.

The grants normally are made available in the form of airline tickets purchased on behalf of the grant recipients through the AALL Travel Desk. The Grants Committee Chair helps coordinate the issuing of the tickets to grant recipients from the Travel Desk.

For more information please contact Randall J. Thompson (Chair), Reference Librarian Louisiana State University, Paul M. Hebert Law Center Library, Baton Rouge, LA 70803 at (225) 578-8815 or rthompson@lsu.edu.

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