Wise Law Library Student Satisfaction Survey

Page 1 - Question 1 - Choice - One Answer (Bullets)

I am a/an ______ student.

- 1L
- 2L
- 3L
- LLM

Page 1 - Question 2 - Choice - Multiple Answers (Bullets)

Why do you come to the law library?

- Prepare for classes / exams
- Perform legal research
- Seek reference / search assistance
- Use the computers
- Hangout between classes
- Other, please specify

Page 1 - Question 3 - Choice - One Answer (Bullets)

I use the law library ...

- Daily
- Several times per week
- Weekly
- Several times per month
- Monthly
- Rarely
- Never

Page 1 - Question 4 - Choice - One Answer (Bullets)

What area of the law library are you most likely to use for studying?

- Group Study Rooms
- Second floor reading tables / carrels
- First Floor reading tables
- First floor carrels
- Rothgerber Reading Room
- Araj Reading Room
○ Basement tables
○ Basement carrels
○ Basement soft seating

Page 2 - Question 5 - Choice - One Answer (Bullets)
Rate the clarity and sufficiency of signage (room names, maps, bulletin board postings, etc.) throughout the library?

○ Very Good
○ Good
○ Average
○ Poor
○ Very Poor

Page 2 - Question 6 - Rating Scale - Matrix
Please rate the following aspects of the library atmosphere?

<table>
<thead>
<tr>
<th></th>
<th>Excellent</th>
<th>Very Good</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noise Level</td>
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<tr>
<td>Lighting</td>
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<tr>
<td>Individual Study Space</td>
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<td>Casual seating areas</td>
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<tr>
<td>Group study room availability</td>
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<tr>
<td>Temperature</td>
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<tr>
<td>Safety</td>
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<tr>
<td>Restroom Maintenance</td>
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</tbody>
</table>

Page 2 - Question 7 - Yes or No
Do you have difficulty in finding materials in the library?

○ Yes
○ No
○ Additional Comment

Page 3 - Question 8 - Rating Scale - Matrix
How often do you use the following print library collections?

<table>
<thead>
<tr>
<th></th>
<th>Frequently</th>
<th>Often</th>
<th>Occassionally</th>
<th>Rarely</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course reserves</td>
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<tr>
<td>Regular reserves</td>
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<td>DVD collection</td>
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<tr>
<td>Reference collection</td>
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<tr>
<td>Legal periodicals</td>
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<tr>
<td>Colorado collection</td>
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<tr>
<td>Foreign and International law materials</td>
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<tr>
<td>Rare books</td>
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<tr>
<td>State and Federal codes</td>
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<tr>
<td>Reporters</td>
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<tr>
<td>Microfiche / Microfilm</td>
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</tbody>
</table>
Do you use the library’s online catalog to find materials?

- Yes, mostly LawPAC Plus
- Yes, mostly LawPAC
- Yes, but not sure which catalog I use
- No
- Comments

The law library subscribes to many legal research databases beyond LexisNexis and Westlaw. Which of these electronic resources have you used (check all that apply)?

- CALI Lessons
- LexisNexis Congressional - for federal legislative history research
- Index to Legal Periodicals - to locate law journal articles
- LegalTRAC - to locate law journal articles
- JSTOR - social science journal articles
- Making of Modern Law - classic legal treatises from the 18th and 19th centuries
- Hein Online - law journal articles, federal materials, state session laws
- SSRN - law journal articles in progress
- United Nations Treaty Collection - treaties
- CCH Internet Tax Research Network - statutes, regulations, cases, and commentary on tax law
- BNA - for research on labor, employment, environment
- CQ Electronic Library - Congressional information from Congressional Quarterly
- Other, please specify

Are you satisfied with the service you receive from library staff when requesting assistance locating materials?

- Yes
- No
- Additional Comment

When required reference assistance, were the reference librarians friendly and approachable?

- Always
- Usually
- Sometimes
- Rarely
- Never

Were the reference librarians knowledgable in answering your questions?

- Always
- Usually
- Sometimes
- Rarely
- Never

When are you most likely to need reference / research assistance?

- Monday - Thursday
- 7am - 9am
- 9am - 1pm
- 1pm - 5pm
- 5pm - 7pm
- 7pm - 9pm
- 9pm - Close
If additional legal research instruction were provided, what type of instruction would you attend?

☐ More comprehensive legal research instruction in the first year
☐ Training on databases other than LexisNexis and Westlaw
☐ Training on LexisNexis and Westlaw
☐ Subject specific training (e.g., how to start your research, how to do environmental law research, etc)
☐ I do not need additional legal research instruction or would not attend the sessions
☐ Other, please specify

Have you needed library services or resources that you wished you had learned about at orientation?

☐ Yes
☐ No
☐ If so, what?

Overall, the library orientation was useful to me.

Strongly Agree  Agree  Disagree  Strongly Disagree

Please rate the library's overall service.

Excellent  Good  Fair  Poor  Unacceptable

Do you use the library's website?

☐ Yes
☐ No
☐ Additional Comment

I find the library's website ________ to use.

☐ Very Easy
☐ Somewhat Easy
☐ Somewhat Difficult
☐ Very Difficult
☐ I don't use the library's website
Have you used the chat service available on the law library's website to contact a reference librarian for research help?

○ Yes
○ No

The law library has implemented a program called the Smartphone Tag Project to extend library services to smartphone users. We have placed posters containing a barcode or tag with a description of what information (i.e., a research guide, resources, contact information) a smartphone user will obtain by scanning the tag with his or her smartphone camera. Have you tried out this service?

○ Yes
○ No
○ I have not noticed the posters
○ I don’t own a smartphone

Please rate your level of satisfaction with the following equipment:

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Extremely Satisfied</th>
<th>Somewhat Satisfied</th>
<th>Neutral</th>
<th>Somewhat Dissatisfied</th>
<th>Extremely Dissatisfied</th>
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<tbody>
<tr>
<td>Loaner laptops</td>
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<td>Additional Comment</td>
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<td>Copiers</td>
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<td>Additional Comment</td>
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<td>Westlaw and Lexis Printers</td>
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<td>Additional Comment</td>
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<tr>
<td>Network printers with card swipe stations</td>
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<td>Additional Comment</td>
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<td>Office equipment (staplers, hole punches, etc.)</td>
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<td>Additional Comment</td>
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If you could change one thing about the library's services, collections, technology, or space, what would it be?

To thank you for your time in completing this survey, the law library is giving away two $10 gift cards and six $5 gift cards to Starbucks. If you would like to be entered into a drawing for one of these cards, please provide your name and email address.

Name
Company
Address 1
Address 2
City/Town
Thank you for completing this survey. Your feedback is very important to us. 
<http://www.colorado.edu/law/lawlib/>