

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
Yes	Faculty Services & Scholarly Communications Librarian	SSRN management, library research assistant, IR management	One faculty member once asked me to accept an offer from a law review for him because he couldn't remember his password.	PlumX altmetrics	Resistance to having articles on IR (SSRN counts might be affected, etc.), communication		Dedicated faculty liaison, ability to be more embedded in research and research interests
No		Posting articles to SSRN	Requests to maintain extensive TWEN pages on behalf of faculty member	Can't think of any	Marketing our services	Training for research assistants	Citation checking for faculty articles
Yes	Head of Faculty Services	Library liaisons - research for faculty; running the RA program			Not enough time to provide the level of help that faculty members would like		
Yes	Faculty Services & Scholarly Communications Librarian	Pritzker Research Fellows Program	Conflict check for the clinic	Dedicated clinical services librarian	Feedback	Automated request submissions	Enhanced scholarly communications resources
No		Research, Legal research instruction, Technology instruction, creating websites for faculty courses and scholarly projects, Digital repository	Teach a session on visual communication (that was fun), create interactive maps and interactive surveys, requests that send us to interesting local libraries, find public domain images to illustrate faculty scholarship	Technology instruction - we'll teach anything!	Setting boundaries between providing professional services and providing personal assistance (e.g. we cannot assist with personal legal matters)	Our faculty make pretty good use of our services - we've been pushing our in-class offerings	Online technology learning services
No	n/a	Research assistance.				The database resources.	Personalized research assistance.
no		research and document retrieval	help finding an apartment for a professor going to visit at another law school	training on research management systems	balancing promoting services with staff reductions	use of transactional resources in those course	more robust RA pool
Yes	Official title is assistant professor. Unofficial title is Faculty Services Librarian.	Creating/maintaining an online course reserves system, updating faculty publications lists, teaching research sessions to seminar courses.			To get them to remember that we can help them with stuff.	Having librarians teach research sessions to doctrinal classes; use of supervised pool of research assistants.	Help in the publishing process -- researching and formatting citations, submitting articles, tracking citations to their articles, etc.
No		legal research, locating obscure texts, legislative history / international law legislative history	I was asked how faculty members come up with new paper topics and helped comb through ideas with a faculty member		Occasional irrational deadlines; sometimes faculty members don't know how difficult or time consuming a project might be	current awareness resources	Suggesting resources to faculty

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
Yes	Faculty Research Librarian	Research for Publications and Classes	Public statute research from all 50 states in regards to public art.	Ability to tailor class presentations based on resources available through our subscriptions.	Requests for comprehensive information on broad subjects in a time sensitive manner.	Training on resources available through our online subscriptions.	Individualized research plans for current and future faculty projects.
No	N/A	Meeting with RA assistants for trainings, meeting with faculty to brainstorm research ideas for their publication work, locating obscure materials	Not sure--nothing comes to mind	Embedding librarians in classes--especially for clinical work	responding quickly to last minute requests	Our services are well utilized.	We offer many resources and our faculty are pleased with the level and amount of service they receive
YES	Faculty Services Librarian	Librarian Liaison Program, in-class research instruction sessions for seminars and clinics	Faculty asked to move the US Reports set in the library out of call number order to another spot in the library where the light was better.	providing open access, publicizing, and monitoring faculty scholarship	We need more(and stronger) advocates from the faculty for the library and librarians.	I'd like to see librarians have a seat at the table at faculty meetings and colloquia.	Better tracking and assistance of Faculty Research Assistants.
Yes, we have one Librarian who is the primary person responsible for Faculty Services, but all of our Librarians provide faculty support and services.	Associate Director for Faculty Research	Access and instruction to electronic services like Westlaw			Some of the faculty, especially senior faculty feel they do not need to learn anything new about research.		
No		Practice area-specific research instruction for students	"Send me EVERY law review article about racism"		Lack of organization on faculty members' part (e. g., they know they want me to teach their students some research, but won't tell me what they want them to know or expect me to do it TOMORROW.)	Research instruction for themselves	Training for research assistants.
no	n/a	Document delivery (most popular by # of requests), research requests (most popular measured by gifts/praise/footnote mentions made in response to)	A request to do course-integrated research teaching that included a request that the librarians teach two full lecture days focused not on research but on doctrine.	We offer pretty "classic" services. One specific project involved scraping a lot of data (about executive appointments and Senate confirmation processes) to help build database as part of an empirical study, but this grew out of a research request, so it's not an innovative service, just an innovative approach to a classic service.	Effective outreach to make sure new faculty are aware of the services offered and the limits thereof	Organized and project-integrated research training for RAs (instead, we get a steady but somewhat hodge-podge stream of RAs with research problems that we find out are part of a larger project that could benefit from some project management and "uniform" training and methodology)	Bluebook training and support for their paralegals (clinical faculty), administrative support (publishing faculty) and student RAs

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
No		Rsearch Support	Help with grading a class	Research support for administrative committees in the law school	Faculty interest and the resources we don't have to help us	Research support	More teaching
Yes	Assistant Director for Access and Faculty Services	Research, document and book delivery	We get plenty of unusual research requests	Help with big digitization projects	Meeting multiple time-intensive requests with limited staffing	N/A: services are heavily used	Publication support (indexing, copy editing, etc.). Greater empirical research support.
Yes	Faculty liaison librarian	research, teaching research to their seminar classes	checking papers for plagiarism, printable quality photos for publication	LibGuides to support foreign legal research for study abroad trips	they ask at the last minute, they often don't know what they want	research instruction for their students	database training (if we could get them to attend)
we used to before that person retired; now reference librarians share it out	Assistant Director for Faculty & Outreach Services	tracking down and retrieving hard-to-find documents		in-depth research for amicus briefs	faculty forget that we offer a service, so they don't take advantage of it	classroom research instructional sessions for upper-level courses	better/ongoing training of faculty research assistants
We previously have, but are phasing out this position this year.	Reference Librarian and Liaison to Faculty	Research assistance (incl. bibliographies, legislative histories, interdisciplinary research, etc.), training RAs, librarian class presentations; document delivery			Lack of time and resources. We want to expand our offerings to faculty, but we have very few librarians	The current awareness tools we subscribe to (BNA newsletters; Law360, etc.)	More research support tailored to the needs of specific classes (one-on-one meetings with students in research/writing intensive classes; more choices for collaboration with legal writing faculty); in-library student research assistants (to handle less complicated research requests); more purchasing power for faculty requests.
Yes	Assistant Director for Faculty Services	Research assistance; document delivery; book purchases requests	Arranging and then sitting in (I had no input nor did I take notes) a conference call with a faculty member with the person in charge of a county port authority - and the call happened in my office.	Office hours in the faculty lounge a couple of times a week.	No matter how much or how they are told about the services, with some it does not click.	Current awareness services	To sit with each of them and discuss their upcoming and future projects to give them suggestions on resources and to give me a better scope of what to look for or keep an eye out for that would be beneficial to their work.

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
No		Research Assistants managed by one of the librarians	collect all the online courses being offered to J.D. Students in one repository	The reference RA pool and the dynamic services they offer (from bluebook clean up to empirical research to data entry to helping alumni with research questions to instruction support to traditional researching literature reviews) OR the publishing conversations we have print to law review submission cycles (where do they want to publish and how to get it there)	Scalability of services	Research instruction	Individual research consultations monthly on projects and other needs. More contact in general.
Yes	Faculty & Research Services Librarian	Scholarship support, Repository/SSRN support and supervision, edited writing research lectures	Nothing too unusual just sometimes faculty request help with things that are more appropriate for their assistant (e.g. make copies).	library-managed research assistant program ("Faculty Research Fellows")	Liaison program - one librarian may be swamped by all of their assigned faculty while other faculty and librarians are silent.	Perma.cc; training of research assistants	technology support
We used to, but now the work is spread out. So no.		Document delivery, research assistance	A year ago a faculty member was walking his dog past the circulation desk and the dog pooped. The faculty member looked up at the staff and then walked away. Staff cleaned the poop.	What makes our faculty happy is our document delivery services. They likey!	Reaching them. Can't email them too much.		To provide more research assistance to faculty.

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
no	n/a	interlibrary loan and document delivery	preparing diagrams for book publication	Sadly we are not very innovative, but we hold faculty sessions for article submission, promoting scholarly works, create and maintain a digital faculty publications display, classroom guest lectures, maintaining SSRN and Selected Works sites for faculty upon request. This is all very standard stuff.	time	I think our faculty would benefit from better familiarity with our database subscriptions that are not Lexis and Westlaw.	I would like to see a college-wide initiative to load faculty publications onto the institutional repository, and I believe librarians could assist. I would like to have more regular interactions with our clinics. Right now we visit clinic classes and have developed LibGuides. In discussions, we determined that the clinics did not want an embedded librarian, but they did want to have regular access to a librarian during research. We had developed a weekly contact system whereby the clinic directors were to let us know who was working on a project that might require research and the librarians would contact the student with a general, "Hello, need any help on anything?" That put us more directly in the mind of the students. It has faded a bit, and I'd like to reinstate it.
No. All librarians provide research support to a set of faculty members.	n/a	Research services , editing and footnote cleanup, access to ExpressO and Perma.cc	Not sure.	The Public Services Department also manages the online events calendar and digital monitors for the law school, so we help faculty members advertise their events.	Knowing when to say no. We pride ourselves on providing excellent research services to our faculty. However, there have been times where librarians can't meet the deadline set, so they take the work home with them.	Probably our databases. Many of our faculty members are just not aware of all the great databases we have access to. We need to do better marketing.	

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
I have the title and coordinate, but we share the work	Faculty Services Research Librarian	Document delivery, RA support and research supporty	Can't think of one right now		The fact that a number of them wait until the last minute to request documents and/or have us come to their classes to do research presentations	RA training	A more structured program for their RAs
Yes	Research Law Librarian for Faculty Services	research, guest teachings, ILL/DDS, RA trainings		tailored trainings for experiential learning, collaborating with CDO	print vs. online, we don't do Bluebooking, platform/database changes	alerts/current awareness	
No.	N/A	We have a faculty research assistant program. It's new but has been pretty popular so far.	I don't know if anything is unusual, but we've had research requests that are basically impossible to fulfill.	Nothing overly innovative.	As stated above, sometimes they want things that just aren't feasible (i.e., find a particular law in every country in the world). We also have a few faculty members who treat us more like administrative assistants and ask for things that would be better suited for an RA or a secretary.	The RA program is great, and I would like more faculty to take advantage.	It would be nice to have a dedicated Faculty Services Librarian.
Yes.	Research / Instruction Librarian - Faculty Services	In-depth research requests on legal and multidisciplinary topics; proposition support; tracking down hard-to-find items; bluebooking articles and book-length projects	For a book project, a faculty member wanted to include a 1947 image of a woman testifying at a Nuremberg trial and wished to gain permission from her or her family to use her likeness. From my research I identified a contact at a memorial museum in the Czech Republic that I thought might be helpful. The museum contact knew the woman and put the faculty member in touch with her. The two connected and the outcome was successful!	Supporting classes and clinics by participating in simulation courses.	We pride ourselves on our responsiveness and thoroughness. Time is always a challenge!	Using our many databases.	More electronic resources, and introducing/training on new technologies (especially law practice technologies).

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
Yes	Faculty Services Librarian	ILL, Bluebook help, research assistance training, reference	I can't think of anything especially unusual :-)	Our faculty services librarian also participates in the professional development committee, and helps with an annual spreadsheet including all faculty scholarship and speaking engagements for the year. We also have an institutional repository that we maintain.	ILL-related monetary issues for non-legal resources outside of our holdings - timeliness in processing and receiving those materials as well.	We are pretty well utilized - I wish more faculty used us more continuously for their sabbatical projects. Many do, but some don't, and I think we serve a huge role in those large-scale research tasks.	More promotion of their scholarship, more workshops on research-related aspects of scholarship. (Not enough time in the day to provide as many as we could!)
Yes	Head of Faculty Services	In-depth legal research projects; in-class legal research instruction; course-specific legal research guides	A request for the docket of the Wagner v. Brookhaven case. Wagner sued Brookhaven National Laboratory to try to prevent them from operating the Relativistic Heavy Ion Collider. Mr. Wagner thought black holes would tear the world apart if it was allowed to operate. I contacted the National Archives for the documents.	I don't think any are particularly innovative.	Lack of time/resources	I am actually pretty happy with their utilization of faculty services so far.	Just more of everything. Probably more empirical and data-driven services.
No. We used to. While I coordinate somewhat (update our FSH) and manage scholarly communication activities (SSRN/Pitt repos. /submissions guidance), all librarians serve as liaisons and we take on many assignments as a team.		Library Research Fellows program, Twen, SSRN management (uploads, etc.), ILL, Instruction, Database Demos		A few things stand out... The technology students now have access to in study rooms (wall-mounted monitors, whiteboards, etc.); the research fellows program is very strong; one of our librarians has worked with faculty to help incorporate Geographical Information Systems (GIS) into their research.		Research instruction (in-class), database instruction highlighting less-utilized databases (for faculty and/or students).	More electronic resources and related training; more coordinated efforts to better promote scholarship (some forthcoming automation may help here)

Does your library have a dedicated Faculty Services Librarian?	If so, what is the librarian's official title?	What are the most popular faculty services offered by your library?	What do you consider the most unusual faculty services request(s) you or your library have received?	What would you consider the most innovative service you provide?	What are the top challenges you encounter in your efforts to serve your faculty members?	What library services would you like to see more faculty members utilizing?	What additional services would you like to offer your faculty if you had the time and resources (financial, personnel, etc.)?
No. Our three Reference Librarians and our Associate Director and Head of Public Services serve as Liaisons to individual faculty members.	n/a	Research guest lectures in classes, student Research Assistant Training workshops, acquisition of books, journal articles, and other materials (including interlibrary loans), promoting faculty scholarship through social media, annual Library Technology Fair (see below).	Pulling a list of hundreds of documents off PACER, using TurnItIn to compare five students' papers to each other (something we no longer do), writing abstracts for faculty articles to submit to SSRN.	The annual Library Technology Fair we hold every fall, where the Librarians set up at different computer stations to introduce faculty to new and innovative online resources, databases, and other tech tools, with a focus on assessment methods.	Faculty regularly circumventing their Liaisons in favor of other librarians, faculty assigning RA-level research duties to Liaisons, not receiving responses on our offers to help, lack of faculty feedback after the fact.	In-class Reference Librarian guest lectures, research consultations with faculty and RAs together, scholarship promotion on social media	None! We do a lot with a little.