Law Library Survey Spring 2010

Please answer questions on the following Georgetown Law Library survey to provide us feedback on our services and resources. By completing the survey, you give us valuable insight into how you use the library. Students who participate will be automatically entered to win an iPod touch.

We value your input, and read all comments.

PRELIMINARY INFORMATION:

Please indicate your year or status here at Georgetown:
- 1L - Day
- 1L - Eve
- 2L - Day
- 2L - Eve
- 3L - Day
- 3L - Eve
- 4L - Eve
- 4th Year Joint Degree
- LL.M.
- SJD
- Staff
- Faculty

Why do you come to the E.B. Williams Law Library? (check all that apply)
- Research Assistance
- Research for class, journal, moot court
- Use class reserve materials
- Check out books
- Study in a quiet environment
- Use a library computer
- Relax between classes
- Study in a group with others
- Retrieve Lexis/Westlaw/personal printouts
- Research for work
- Attend a research class
- Other:

Why do you come to the John Wolff International and Comparative Law Library? (check all that apply)
- Research Assistance
- Research for class, journal, moot court
- Use class reserve materials
- Check out books
- Study in a quiet environment
- Use a library computer
- Relax between classes
- Study in a group with others
- Retrieve Lexis/Westlaw/personal printouts
- Research for work
- Attend a research class
- Other:

Which location do you use more often?
- John Wolff International and Comparative Law Library
- E.B. Williams Law Library
GENERAL LIBRARY SERVICES

Please indicate your level of satisfaction with the following Library services. Please add any comments or suggestions in the comment box below.

- Service at the Law Library Circulation Desks:
- Exams on the Library's website:
- Course Materials in the Library:
- Obtaining materials from other libraries:
- Photocopy services in the Library:
- Printing services in the Library:
- Scanning services in the Library:
- Library's online catalog (GULLiver):
- Library's collection of print materials:
- Library's collection of electronic databases and resources:

Please provide feedback on general Library services, including circulation of books, scanning, and hours. If you've experienced any problems specific to either the Wolff or Williams Library, please let us know.

REFERENCE AND RESEARCH SERVICES

The Law Library provides reference and research assistance on the phone, through live chat, and in person at two library locations. Librarians also provide individual research consultations.

Please indicate your level of satisfaction with the following Library services.

- LiveHelp (chatting online with reference librarians):
- Reference Consultations (meeting individually with a reference librarian to discuss a seminar paper, journal note, or other research project):
- Research assistance at the Wolff or Williams Library Reference Desks
- Research Guides on the Georgetown Law Library website:
- Online Research Tutorials

Librarians occasionally visit classes to teach research for a particular subject (such as tax or international law) and the basics of scholarly research for seminar papers. How helpful would such a presentation be to your seminar or other writing course?
Please provide feedback on reference and research support you've received, including comments on tools or services you have found useful.

LIBRARY ENVIRONMENT

In response to results of previous surveys, we've added power outlets to Reading Room tables, replaced Reading Room chairs, added group study rooms and moved the Wolff Reference Desk. What should come next, in your opinion?

- Update Williams furniture (carrels, tables)
- Soundproof group study rooms (e.g., for moot court practices)
- Consolidate library service desks for "one stop" services
- Other (noted below)

Other idea:

I'd like the library to have more…
- Social or collaboration space, such as:
- Varieties of study space, such as:

A favorite feature of other libraries I’ve used is:

LIBRARY WEBSITE AND CATALOG

What are you looking for when you visit the Library website? Check as many options as you'd like and add additional information if you don't find it here.

- Library research guides
- Live Help - online chat with a reference librarian
- General research on a topic
- Find journal articles
- Search for books
- Request materials from other libraries
- Past exams
- Reserve group study rooms
- Library policies
- Access to Westlaw/Lexis
- Access databases
- Map of Library
- Telephone numbers
- Library hours
- Other:

The law library provides two versions of its online catalog GULLiver and Encore. Which catalog interface do you prefer?
- GULLiver (http://gull.georgetown.edu)
The law library online catalog includes features to let you add ratings and personal subject categories for anything in our collection. Please say what you think of these features.

Please provide any comments on the Library's website, including our online catalog and any web-based services not covered in other parts of the survey.

GENERAL SATISFACTION

What do you like most about the Library?

What do you like least about the Library?