JMLS Library Patron Survey 2010

Page 1 - Question 1 - Choice - One Answer (Bullets)

Are you a:

- Day Student
- Evening Student
- Faculty Member
- Staff
- Alumni
- CBA member
- Other, please specify

Page 1 - Question 2 - Rating Scale - Matrix

How often do you

<table>
<thead>
<tr>
<th></th>
<th>Daily</th>
<th>Several times weekly</th>
<th>Once a week</th>
<th>Once a month</th>
<th>Only during finals</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Visit the library</td>
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<td></td>
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<tr>
<td>Reserve a study room</td>
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<tr>
<td>Use the desktop computers in the library</td>
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<tr>
<td>Use the library website</td>
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<tr>
<td>Access electronic resources from off campus</td>
<td></td>
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</tbody>
</table>

Page 1 - Question 3 - Choice - Multiple Answers (Bullets)

What do you do when you visit the library in person? Check all that apply.

- Study
- Use Library Materials
- Get Research Assistance
- Use Computers / Print
- Other, please specify

Page 1 - Question 4 - Choice - One Answer (Bullets)

How do you find materials in the library?

- Ask a library staff member
- Ask a friend
- Look in the library’s online catalog
- Browse the shelves
- Use a library research guide
- Other, please specify
What resources do you access from the library website? Check all that apply.

- Online library catalog
- Online sample exams
- Complete A-Z journal list
- Index to Legal Periodicals
- CALI Lessons
- IICLE Smartbooks
- BNA Library
- Hein Online
- Worldcat
- Interlibrary loan
- None
- Other, please specify

What kind of resources would you like the library to have more of? Check all that apply.

- Books
- Up-to-date treatises
- Electronic research databases
- Popular DVDs
- Popular magazines
- Study materials
- Other, please specify

Do you prefer to have recordings of classes available on DVD or via the Web?

- DVD
- Web
- Both
- N/A

Are you happy with the printers/copiers/scanners in the library?

- Yes
- No
- Additional Comment
Have you taken or would you consider taking an Advanced Legal Research course taught by a librarian?

- [ ] Have taken
- [ ] Would consider taking
- [ ] Would not consider
- [ ] N/A

What informal classes or training sessions would you like the library to offer?

[ ]

Have you ever used the library's email reference address (library@jmls.edu) or the online chat box on the library's website to ask a question or get help?

- [ ] Yes
- [ ] No
- [ ] Comments

Which of these activities do you participate in?

- [ ] Moot Court / Trial Advocacy
- [ ] Journal / Law Review
- [ ] Research Assistant
- [ ] Clinic
- [ ] N/A
- [ ] Other, please specify

How satisfied are you with the following:

<table>
<thead>
<tr>
<th>Services provided at the circulation desk</th>
<th>Not satisfied</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>Extremely satisfied</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Services provided at the reference desk</td>
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<tr>
<td>Interlibrary loan process</td>
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</tbody>
</table>
The library is considering introducing a variety of new services. If implemented, which of the following would you find useful? Check all that apply.

- Reference help via text messaging
- Website for mobile devices
- Podcasts of library research lectures
- Audio or video tour of the library
- Online study room reservations
- Other, please specify

If you have any ideas for other services the library could offer, please list them below.

Please share any other comments you have about the library.