SECTION 5: STUDENT SERVICES BIBLIOGRAPHY

PHYSICAL SPACE (STUDY SPACE, OTHER PHYSICAL AMENITIES)


John C. Teleha et al, Library Space Redesign & Student Computing, 13 Public Services Quarterly 139-51 (Sep 2017).


Lee F. Peoples, Placemaking and Assessing Physical Space in the Academic Law Library, 17 Legal Information Management 5-10 (March 2017)

Lesley S.J. Farmer, Library Space: Its Role in Research, 57 The Reference Librarian 87-99 (Jan 2016)


Lee F. Peoples, Designing a Law Library to Encourage Learning, 63 Journal of Legal Education 612-38 (May 2014)

Mark Bilandzic & Marcus Foth, Libraries as Coworking Spaces Understanding User Motivations and Perceived Barriers to Social Learning, 31 Library Hi Tech 254-73 (Mar 2013)

Christine Sellers & Phillip Gragg, Library Space, 104 Law Library Journal 607-11 (Fall 2012)

Adriana González, Effective Management of High-Use/High-Demand Space Using Restaurant-Style Pagers, 9 Journal of Access Services 51–65 (Apr 2012)

Bruce E. Massis, In the Library: Quiet Space Endures, 113 New Library World 396–399 (Apr 2012)

Svanhild Aabo & Ragnar Audunson, Use of Library Space and the Library as Place, 34 Library & Information Science Research 138-49 (Apr 2012)


Cindy Pierard & Norice Lee, Studying Space: Improving Space Planning with User Studies, 8 Journal of Access Services 190–207 (Sep 2011)

REFERENCE SERVICES (REFERENCE DESK, RESEARCH CONSULTATIONS, RESEARCH GUIDES)

Christopher Chan, Jennifer Gu, & Chloe Lei, Redesigning Subject Guides With Usability Testing: A Case Study, 13 Journal of Web Librarianship 260-79 (July-Sept 2019)

Kate Conerton & Cheryl Goldenstein, Making LibGuides Work: Student Interviews and Usability Tests, 22 Internet Reference Services Quarterly 43-54 (Jan-Mar 2017)

Kathy Butler & Jason Byrd, Research Consultation Assessment: Perceptions of Students and Librarians, 42 Journal of Academic Librarianship 83-86 (Jan 2016)


Ronald Martin Solorzano, Adding Value at the Desk: How Technology and User Expectations are Changing Reference Work, 54 The Reference Librarian 89-102 (Apr-June 2013)


Courtney L. Young, To be Discontinued: A Virtual Reference Cautionary Tale, 54 The Reference Librarian 175–76 (Apr-June 2013)


Heather Dodge, “Hi, r u there?” Adventures in Chat Reference Librarianship, 9 Public Services Quarterly 81–88 (Jan-Mar 2013)

Elizabeth Leonard & Maureen J. Morasch, If You Can Make it There, You Can Make it Anywhere:


Sara Roberts & Dwight Hunter, New Library, New Librarian, New Student: Using LibGuides to Reach the Virtual Student, 5 Journal of Library & Information Services in Distance Learning 67–75 (2011)


Lilia Murray, Libraries “like to move it, move it”, 38 Reference Services Review 233–49 (2010)


Brie Betz, et.al., Marketing Library Database Services to End Users: Peer-to-Peer Outreach Using the Student Ambassador Program (Sam) 56 The Serials Librarian 250-54 (Jan-June 2009)


Brenda Reeb & Susan (Susan L.) Gibbons, Students, Librarians, and Subject Guides: Improving a Poor Rate of Return, 4 Portal: Libraries and the Academy 123–30 (Jan 2004)

INSTRUCTIONAL SERVICES (EXCLUDING INSTRUCTIONAL METHODS)

Heather Moorefield-Lang, Taking Your Library Instruction to YouTube, 55 Library Technology Reports 17-20 (Jul 2019)

Shamika Dalton & Clanitra Stewart Nejdl, Developing a Culturally Competent Legal Research Curriculum:


Lizz Edwards-Waller, Making Content Available to Law Students Through a Virtual Learning Environment: Fountains of Knowledge or a Drop in the Ocean?, 18 *Legal Information Management* 98-103 (Jun 2018)

Susan Drisko Zago, Playing to Their Passion: A Legal Research Course That Resonates With Law Students, 37 *Legal Reference Services Quarterly* 75-96 (Apr-June 2018)


Channarong Intahchomphoo, Margo Jeske, Emily Landriault & Michelle Brown, Law Student Views on the Principles of a Legal Research Website: A User Experience Study, 16 *Legal Information Management* 187-96 (Sep 2016)


Catherine A. Lemmer, Using Competitive Intelligence Instruction to Develop Practice-Ready Legal Professionals, 34 *Legal Reference Services Quarterly* 268-92 (Oct-Dec 2015)

Eduardo Rivera, Using the Flipped Classroom Model in Your Library Instruction Course, 56 *The Reference Librarian* 34-41 (Jan 2015)

Christina Elizabeth Peura, Electronic Legal Research Tools: An Examination of the Resources Available, Training of New Attorneys, and Employer Expectations, 33 *Legal Reference Services Quarterly* 269-91 (Oct-Dec 2014)

Megan Austin, Designing and Teaching a Course in Legal Research and Writing for Master in Legal Studies Students, 33 *Legal Reference Services Quarterly* 310-35 (Oct-Dec 2014)

Cassie DuBay, Specialized Legal Research Courses: The Next Generation of Advanced Legal Research, 33 *Legal Reference Services Quarterly* 203-25 (Jul-Sep 2014)

Vicki Lawal & Peter Underwood, Information Literacy Learning Outcomes Among Undergraduate Law
Students in Two African Universities, 106 Law Library Journal 431-43 (Summer 2014)

Kevin W. Walker & Michael Pearce, Student Engagement in One-Shot Library Instruction, 40 The Journal of Academic Librarianship 281-90 (May 2014)

Mardi Mahaffy, Student Use of Library Research Guides Following Library Instruction, 6 Communications in Information Literacy 202-13 (2012)

Dennis Kim-Pietro, The Road Not Yet Taken: How Law Student Information Literacy Standards Address Identified Issues in Legal Research Education and Training, 103 Law Library Journal 605-30 (Fall 2011)

Cheryl LaGuardia, Library Instruction in the Digital Age, 51 Journal of Library Administration 301–08 (Apr 2011)

ORIENTATION


Rachel Muszkiewicz, Get to Know Your Librarian: How a Simple Orientation Program Helped Alleviate Library Anxiety, 13 Public Services Quarterly 223-240 (2017)


Dan Gall, Facing Off: Comparing an In-Person Library Orientation Lecture with an Asynchronous Online Library Orientation, 8 Journal of Library & Information Services in Distance Learning 275-87 (Jul-Dec 2014)


L. Hurst, The Special Library on Campus: A Model for Library Orientations Aimed at Academic Administration, Faculty, and Support Staff, 29 Journal of Academic Librarianship 231-36 (July 2003)

LAW JOURNAL SERVICES

Matthew E. Flyntz, Ever Onward: Expanding the Use of Perma.cc, 34 Legal Reference Services Quarterly 39-59 (Mar 2015)


Bonnie Imler, Do They “Get It”? Student Usage of SFX Citation Linking Software 72 College & Research Libraries 454-63 (Sept 2011)


**DISABILITY SERVICES**

Rena Seidler, Shedding Light on Legal Research Accessibility Issues for the Blind, AALL Spectrum, Jan/Feb 2019, at 12-15


J.J. Pionke, Beyond ADA Compliance: The Library as a Place for All, 23 Urban Library Journal, no.1, 2017, 1-17


Rebecca M. Marrall, Assistance Animals in the Library: How One Academic Library Developed Best Practices, 56 Reference & User Services Quarterly 8-13 (Fall 2016)

Charlie Remy & Priscilla Seaman, Evolving from Disability to Diversity, 54 Reference & User Services Quarterly 24-28 (Fall 2014)

Heather Hill, Disability and Accessibility in the Library and Information Science Literature: A Content Analysis, 35 Library & Information Science 137-42 (Apr 2013)

Bryna Coonin & Samantha Hines, Reference Services for Distant Students with Disabilities, 17 Internet Reference Services Quarterly 7–12 (2012)


**COMPUTER SUPPORT (MOBILE SERVICES)**

Zaki Abbas, Andrew MacFarlane, & Lyn Robinson, Use of Mobile Technologies by Law Students in the Law Library: An Exploratory Study, 17 *Legal Information Management* 180-89 (Sep 2017)


Catharine Bomhold, Research and Discovery Functions in Mobile Academic Libraries, 33 *Library Hi Tech* 32-40 (Mar 2015)

Eunice Mtshali & Tiko Iyamu, Adoption of Mobile Technology to Enhance Services at Academic Library, PROCEEDINGS OF THE 4TH INTERNATIONAL CONFERENCE ON INFORMATION SYSTEMS MANAGEMENT AND EVALUATION (ICIME), 160-67 (2013)

Michael Hughes, Using Mobile Technology to Deliver Library Services, 74 *College & Research Libraries* 419-21 (Jul 2013)


Michael J. Whitchurch, QR Codes and Library Engagement, 38 *Bulletin of the American Society for Information Science & Technology* 14-17 (Oct/Nov 2011)

Geoffrey Little, Keeping Moving: Smart Phone and Mobile Technologies in the Academic Library, 37 *Journal of Academic Librarianship* 267-69 (May 2011)

Kathleen Carlson, Delivering Information to Students 24/7 with Camtasia, 28 *Information Technology & Libraries* 154-56 (Sept 2009)
Laurie Charnigo, Lights! Camera! Action! Producing Library Instruction Video Tutorials Using Camtasia Studio, 3 *Journal of Library & Information Services in Distance Learning* 23–30 (Apr 2009)


**GENERAL ARTICLES ON STUDENT SERVICES**

Brian Detweiler, Kimberly Mattioli, & Mike Martinez, Reaching and Teaching Millenials: Designing the Future of Student Services, 18 *Legal Information Management* 219-26 (Dec 2018)

Kelly McElroy, Dan Moore, Lori Hilterbrand, & Nicole Hindes, Access Services Are Human Services: Collaborating to Provide Textbook Access to Students, 14 *Journal of Access Services* 80-91 (June 2017)

Jennifer A. Gonzalez, Stuck Behind the Curve: How the Academic Law Library Can Help Students Who Struggle in Law School, 33 *Legal Reference Services Quarterly* 239-68 (Jul-Sep 2014)


Margaret Browndorf, Student Library Ownership and Building the Communicative Commons, 54 *Journal of Library Administration* 77-93 (Feb 2014)


Francis Otopah & Perpetua Dadzie, Personal Information Practices of Students and its Implication for Library Services, 65 *ASLIB Proceedings* 143-60 (2013)

VE Molteni, Chrystal Goldman & Enora Oulch’en, Experiences of the Student Population at an Urban University: How Do They Use a Joint Library? 13 *Portal: Libraries and the Academy* 233-56 (July 2013)


Gaby Haddow, Academic Library Use and Student Retention: A Quantitative Analysis, 35 *Library & Information Science Research* 127-36 (April 2013)

Muhammad U. Awan & Khalid Mahmood, Development of a Service Quality Model for Academic Libraries, 47 *Quality and Quantity* 1093-1103 (Feb 2013)
Kumar Jayasuriya & Frances M. Brillantine, Student Services in the 21st Century: Evolution and Innovation in Discovering Student Needs, Teaching Information Literacy, and Designing Library 2.0-Based Services, SSRN Working Paper Series (December 2012)


