More libraries are using “wikis” (online collaborative document systems) to manage projects and provide patron services. Libraries have now created wikis to answer reference questions, manage e-reserves, and highlight useful electronic and Internet resources. Some are using wikis to manage their intranets. This program will describe the many possibilities of wikis in a library environment. Participants will assess two applications used to create wikis and identify the differences between wiki syntax and HTML. (No prior experience with wikis is needed.)

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Handouts/Resources
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