View from the Chair

Joan Bellistri, GLL-SIS Chair, Ann Arundel County Public Law Library

We will soon be meeting in Washington, D.C. for AALL. I am looking forward to seeing everyone at our breakfast or the GLL’s Business Meeting, Breakfast and Silent Auction as it is officially known bright and early on Sunday morning at 7:30 am. I am excited that we have Martha Bergmark, the Executive Director of Voices for Civil Justice, as our SIS VIP. Per the website “Voices for Civil Justice is a national communications initiative that taps the awareness-raising power of the media to spotlight the critical role of civil legal aid in assuring fairness for all in the justice system.” (Please check the Voices website out for more details on their work.) Those of us who serve the public are well aware of the value of public law libraries as a vital component on the continuum of civil legal aid services. I hope that we will find inspiration and guidance in spreading the word beyond the library community from Martha Bergmark.

This is in keeping with the work of Publicity and Publications Committee that will lead to video that we all can use to promote the value of our law library. Another project that will promote and illustrate the law library service to the self-represented litigant is the Self-Represented Litigant Network Survey, “Law Libraries Serving Self-Represented Litigants Across the Country.” Sara Galligan put in many hours creating the survey and working with the results – look for the poster session on Tuesday, July 16 from 10:00 to 11:00 a.m. to discuss but the poster will be on display during exhibit hall hours. Thanks to a grant from the AALL Research Fund, the results are being mapped to create a story map. It will be an interactive tool illustrating services provided, communities served and library partnerships. Let’s get the word out and let everyone know how great we are.

The GLL-SIS sponsored program this year, Surfing the Horizons: Law Libraries, Pro Bono, and Community Resource Partners for Access to Justice, continues this theme. Jenny Silbiger working with Julia Viets, Education Chair, has put together a program that will discuss how partnering with community and pro bono resources can maximize your services, identify the services and programs that are a good fit for your patrons, and how working together
View from the Chair (continued)

Joan Bellistri, GLL-SIS Chair, Ann Arundel County Public Law Library

can improve access to justice for all. In addition to the law librarians on the panel, Jenny, Sara Galligan and I (excuse the self-promotion here) will be speaking with Steve Scudder, retired director of the ABA Center for Pro Bono so that we can get the non-library perspective. Mark your calendar for Monday at 3:00.

And don’t forget the LISP/GLL/SR-SIS Roundtable on Law Library Services to Prisoners and Public Patrons on Monday at 1:30. The theme this year is PACER: litigation, legislation, and access issues.

As we prepare for AALL this year, remember to contribute to the Silent Auction – donate, bid and buy – and support the work of our Grants Committee.

Although I was hopeful that we would be funding for a proper reception this year, we did not. However, we don’t have to let that stop us from getting together. Like last year, we will be meeting for the GLL-SIS Social Hour in the Marquis Marriott Lobby Bar at 5:30 on Monday (BYOD – buy your own drink). Hope to see you there.

I feel that as soon as we all get working on our GLL-SIS committee projects, the year is just about over. I want to thank all who volunteered to do this GLL-SIS committee work. I know how much we have to do in our libraries with so little time. It is truly appreciated. THANK YOU! Please be ready to answer the call when Jenny Silbiger becomes GLL-SIS Chair, so this great work can continue.
This issue of the GLL News offers inspiration from both the newest of librarian hopefuls and seasoned librarians. Michael Keever chronicles his internship experience at the LA Law Library and encourages librarians to continue to provide support for student librarians. Next, two government law librarians offer inspiration through their work on behalf of self-represented litigants. Sara Galligan and members of the Self Represented Litigation Network have created a research project and survey to assess law library services to self-represented litigants. Mary Pinard Johnson and the Sacramento County Public Law Library provide law library services to incarcerated citizens in California. In addition, Jenny Silbiger recounts her experience at the 2019 Equal Justice Conference.

As summer gets underway, government law librarians will continue their efforts to strengthen their knowledge by attendance at the AALL Annual Meeting in Washington, D.C. Not sure of which of the many programs to attend at the meeting? Be sure to read the descriptions of and quotations about programs that are geared toward government law librarians. Kathy Carlson interviews Jacque Jurkins, a recipient of the 2019 Marion Gould Gallagher Distinguished Services Award. Jean Willis introduces Martha Bergmark, Voices for Civil Justice, and the GLL-SIS 2019 VIP and business meeting keynote speaker. Also, either before or during the business meeting, please consider bidding on items featured in the Silent Auction or donating to the Fundraising Campaign.

This issue concludes by paying tribute to Coral Henning, Sacramento County Public Law Library, and posthumous recipient of the Bethany J. Ochal Award for Distinguished Service to the Profession.
AALL Announcements

AALL 2019 CONFERENCE APP (sponsored by Wolters Kluwer)

You may remember that last year the printed program distributed at the annual conference looked a little different. The "right-sized" booklet still includes a simplified events index, but you'll find more comprehensive (and current) information online, on the conference app. From your mobile device, just visit eventmobi.com/aall2019 or search for "AALL 2019" in your app store (iTunes or Android) and download the app today. You'll be able to:

- Build your personalized agenda
- Sync your desktop planning
- Access detailed program, meeting, and event information
- Use the search bar to easily find scheduled events, speakers, and attendees--for programs, you can do a quick search by alphanumeric code
- View interactive floor maps
- Access program handouts
- View speaker profiles
- Find exhibitors to visit
- Message or schedule one-on-one meetings with other attendees
- Receive important updates and notifications--including prize drawing winners

Remember to accept "push notifications" to receive important announcements, emergency notifications, and reminders while you're at the conference. Don't have a mobile device? You can still build your own schedule by visiting the app on your computer.

AALL 2019 BUSINESS MEETING

NEW THIS YEAR / SUBMIT YOUR QUESTIONS EARLY

During the Members Open Forum (immediately following the AALL Business Meeting), AALL Executive Board officers will be available to respond to member questions regarding AALL, and its programs and activities. In previous years, a printed card was included in the registration bags for members to submit their questions in advance of the meeting. This year, to offer members additional time to submit a question and to reduce our environmental footprint, members can submit their questions in advance (by Friday, June 28). Members can also ask questions from the floor, but it is strongly encouraged you submit your questions in advance as time is limited.
Member News

RAMSEY COUNTY LAW LIBRARY RECEIVES AWARD

The Ramsey County Law Library, led by GLL-SIS member Sara Galligan, was this year’s Liberty Bell Award recipient from the Ramsey County Bar Association.

From the announcement:

The mission of the Ramsey County Law Library is "to provide the best legal information services" to residents of Ramsey County and recognizes that "[l]egal information is a basic component of access to justice." As eloquently stated by Sarah McEllistrem of Collins, Buckley, Sauntry & Haugh, P.L.L.P., who nominated the Library for the Award, the work of the Library and its staff under the able leadership of Library Director Sara Galligan "exemplifies the qualities that the Liberty Bell Award embodies. The Library promotes a better understanding of our government and access to justice for all citizens. It encourages respect for the law and the courts... Because of their efforts, they contribute to the effective functioning of the courts and each person's responsibility under the law." The Library provides a free clinic for individuals facing Housing or Conciliation Court, hosts criminal expungement workshops, plans and offers CLEs, and provides shadowing opportunities for law students. Based on these outstanding efforts, Ramsey County Law Library is a very well-deserved recipient of the Liberty Bell Award for 2019.

Congratulations to Sara and everyone at the Ramsey County Law Library!

SCOTT BURGH NAMED DISTINGUISHED ALUMNUS

GLL-SIS member Scott Burgh was named Distinguished Alumnus of the University of Illinois School of Information Sciences. Congratulations, Scott!

Scott Burgh
Executive Board Meeting Minutes

Tuesday, February 12, 2019

Government Law Libraries – Special Interest Section

Executive Board – Meeting Minutes

Date and Time: Tuesday, February 12, 2019, 3:00 p.m. Eastern


Meeting Leader: J. Bellistri

Scribe: J. Durham

Date of Next Meeting: Wednesday, April 24, 2019 @ 2:00 p.m. Eastern

Meeting Minutes and Agenda

Preliminary Items:

• Joe moved to approve the agenda. Seconded by Jenny. Approved unanimously.

• The meeting minutes from the previous GLL Board meeting on Tues., Dec. 4, 2018, were approved unanimously, with a motion from Rob, seconded by Jenny.

Other Business:

• James provided the Secretary / Treasurer’s Report. He stated that AALL headquarters has issued a final annual financial report, which contains a correction to the tentative report, adding a $381.00 cash deposit. GLL Restricted Funds total $11,360.58. GLL Unrestricted Funds total $23,368.00. Total GLL balance is $34,728.58.

• Jenny provided updates from the Membership & Mentoring Committee and the Technology Committee, which is seeking input on a project to update the online toolkit.

• Rob provided updates on the Advocacy and Standards Committees.

• Joan stated that the Education Committee is working on a webinar, and planning a GLL-sponsored program for the annual conference. The Nominations Committee has assembled the slate for the upcoming election.

• James provided updates on the Awards and Grants Committees. Christine added that a recipient had been chosen for the Management Institute Grant.

• Joe stated that the Publicity & Public Relations Committee is working on a GLL stories project. He also provided an update on the Standards Committee.

• Christine provided an update on the Newsletter Committee, saying that candidates for the GLL election would appear in the next issue.

• Holly provided an update on the Bylaws Committee.

• Joan proposed that the tickets for the GLL-SIS Breakfast Meeting & Silent Auction should be increased to $28.00. (This follows an online discussion on the topic by the
Executive Board Meeting Minutes

Tuesday, February 12, 2019 (continued)

GLL Board members.) James moved. Jenny seconded. The updated fee passed unanimously.

- Jenny proposed that GLL provide a $250.00 honorarium to the speaker for the GLL-sponsored program in July. James moved. Rob seconded. The proposal passed unanimously. (GLL also will be providing reimbursement to the speaker for airfare from New Hampshire and any meals incurred during the visit. AALL will be providing a one-day free registration to attend conference events.)

- Joan stated that AALL headquarters is seeking vendor sponsorship for a GLL reception at the annual conference. If no sponsor is located, GLL will meet for an informal happy hour.

- Rob Mead will be handling the administration of the GLL-SIS online election, which tentatively is scheduled from Monday, March 18 – Monday, April 8, 2019.

Action Items From This Meeting:

- Provide update on possible funding of GLL reception by vendors. Assigned to: Joan.
  Date due: Next conference call.

Executive Board Meeting Minutes

Wednesday, April 24, 2019

Government Law Libraries – Special Interest Section
Executive Board – Meeting Minutes

Date and Time: Wednesday, April 24, 2019, 2:00 p.m. Eastern
In Attendance: J. Bellistri, R. Mead, C. Ebbinghouse, J. Silbiger, J. Lawson, J. Durham, S. Pic
Meeting Leader: J. Bellistri
Scribe: J. Durham
Date of Next Meeting: Wednesday, June 26, 2019 @ 2:00 p.m. Eastern

Meeting Minutes and Agenda

Preliminary Items:

- Jenny moved to approve the agenda. Seconded by Carol. Approved unanimously.

- The meeting minutes from the previous GLL Board meeting on Tues., Feb. 12, 2018, were approved unanimously, with a motion from Jenny, seconded by James.
Executive Board Meeting Minutes

Wednesday, April 24, 2019 (continued)

Other Business:

- James provided the Secretary / Treasurer’s Report. According to the most recent financial report from AALL headquarters: GLL Restricted Funds total $11,360.58. GLL Unrestricted Funds total $23,498.00. Total GLL balance is $34,858.58. Since that time, we have received a $100.00 donation from a member. James noted that Paula Davidson was no longer employed by the AALL business office. So, Ruth Gonzalez currently is handling requests. James sent a sympathy card to the husband of former GLL-SIS Board member, Coral Henning.

- Carol said that the Best A2J Practices Committee will be soliciting input from GLL members regarding their outreach programs to public librarians. This information will be used to draft the Best A2J Practices Guide on teaching legal research sources to public librarians.

- James said that the GLL Awards Committee had selected 2019 recipients: Coral Henning (posthumously), Carol Ebbinghouse, Terry Long, and Mariann Sears will receive the Bethany J. Ochal Award for Distinguished Service to the Profession. Stefanie Perlman will receive the Connie E. Bolden Publication Award. The Harris County Law Library staff will receive the Dr. Joel Fishman Professional Publication Award. The awards will be presented at the annual GLL Breakfast Meeting and Silent Auction in D.C. this summer.

- James presented the 2019 – 2020 budget proposal from the GLL Grants Committee. The Committee asked for $6,000.00 total: two $1,500.00 grants to attend AALL in New Orleans; one $1,500.00 grant to attend the SRLN conference; and one $1,500.00 grant to attend the AALL leadership conference. This proposal is similar to the proposals from the past few years. The proposal passed unanimously, with a motion from Jenny, seconded by Carol.

- Sara said that the GLL Newsletter editors are soliciting articles for the next issue, which has a June 7 deadline. The issue will be published before the annual conference.

- Rob said that the GLL Advocacy Committee is seeking input for priorities from the GLL Board. The Committee will be participating in lobbying efforts during the annual conference.

- Jenny provided updates from the Membership & Mentoring Committee. The skills inventory is being opened to members of ALL-SIS. The Committee will be submitting an article on the topic to the ALL-SIS Newsletter.

- Joe said the GLL Public Relations Committee is considering video clips for the GLL stories project.

- Joan mentioned that the Nominations Committee had completed its work for the year.

- Joe discussed options for updating the GLL strategic plan next year.
Executive Board Meeting Minutes

Wednesday, April 24, 2019 (continued)

- Rob mentioned that the GLL Standards Committee will create a schedule for updates of the GLL standards documents.
- Joan mentioned that she and Sara Galligan had secured a $5,000.00 LexisNexis grant for a cooperative effort between GLL and SRLN to convert data from the SRL survey into geographic mapping. Sara plans to conduct a poster session during the annual conference about the project and to contribute an article to the *GLL Newsletter*.
- Jenny said that she is moving forward with preparations and the panel for the GLL-sponsored program for the D.C. conference.
- Joan is working on breakfast and happy hour plans for the annual conference.
- The meeting was ended with a motion from Carol, seconded by Rob, with unanimous approval from the Board.

**Action Items From This Meeting:**

- Please provide updates from GLL committees prior to the next conference call. Assigned to: GLL Board Liaisons. Date due: Next conference call.

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**GLL– SIS Election Results**

Rob Mead, GLL-SIS Board Member, Washington State Law Library

The GLL-SIS Board would like to thank everyone who ran for office in the 2019 election. The new officers are:

Vice-Chair/Chair Elect  James G. Durham, Deputy Director, Maryland State Law Library
Secretary/Treasurer  Karen Westwood, Library Director, Hennepin County Law Library
Member-at-Large  Liz Reppe, State Law Librarian, Minnesota State Law Library

Thanks again on behalf of the GLL-SIS Board!
2019 GLL-SIS Grant Recipients

Susan Falk, GLL-SIS Grants Committee Chair, Alaska State Court Law Library

The Grants Committee was thrilled to award grants to the following GLL-SIS members to attend conferences in 2019:

Emily Bergfeld, Director, Alameda County Law Library, Oakland, California.
$1,500 AALL Management Institute Grant

Mary Jo Lazun, Director, Charles County Public Law Library, La Plata, Maryland.
$1,500 AALL Annual Meeting Grant

Leslie Greenwood, Reference Librarian, Minnesota State Law Library, St. Paul, Minnesota.
$1,500 AALL Annual Meeting Grant

Stephen Parks, State Librarian, Mississippi Supreme Court, Jackson, Mississippi.
$1,500 AALL Annual Meeting Grant

Thank you to all GLL-SIS members who applied for a grant this year. We had many qualified applicants, all of whom deserved funding to attend conferences. If you applied for a grant and were not selected this year, please consider applying again in the future.

GLL-SIS Grants Committee Fundraising Campaign

Susan Falk, GLL-SIS Grants Committee Chair, Alaska State Court Law Library

This year, the Grants Committee awarded four $1,500 grants to SIS members attending professional and educational conferences. Our grants are largely funded by us, the GLL-SIS members. On behalf of the Grants Committee, I urge all of you to consider donating to the GLL-SIS Grant Fund. Every little bit counts, and even small donations can add up to substantial support for our members to attend educational conferences next year. If you have been a recipient of a GLL-SIS grant in the past, this is a great opportunity to extend the same assistance to another member in the future.

Last year, the Silent Auction and Fundraising Campaign raised over $4,000 to support membership grants. The 2018 Silent Auction included 27 items donated by 13 individuals, raising a total of $866. In addition, 24 GLL-SIS members donated $3,230 in monetary contributions ranging from $2 to $1,000. In all, the Fundraising Campaign raised $4,096 to support our member’s continuing education. Can we top that amazing total this year?

You do not need to attend the AALL Annual Meeting to contribute to the campaign. Checks or money orders can be mailed to our Secretary/Treasurer:
GLL-SIS Grants Committee Fundraising Campaign (continued)

Susan Falk, GLL-SIS Grants Committee Chair, Alaska State Court Law Library

James Durham, Deputy Director
Thurgood Marshall State Law Library
Robert C. Murphy Courts of Appeal Building
361 Rowe Boulevard
Annapolis, MD 21401-1697

The check or money order should be payable to GLL-SIS. Please list donation in the memo space at the bottom of the check. Contributions are tax deductible, and you will receive a written acknowledgement of your donation from the Grants Committee.

On behalf of the Grants Committee, thank you in advance for your generosity!

2019 GLL-SIS Silent Auction

Gail Warren, GLL-SIS Grants Committee Silent Auction Coordinator, Virginia State Law Library

By the time you read this notice, the 2019 GLL-SIS Silent Auction will either be open for business or opening very soon! Each year the revenue from our auction provides funding for the GLL-SIS Grants Program. In addition to outright cash/check donations (which are always appreciated!), the revenue from our Silent Auction permits members to attend the AALL Annual Meeting, the Equal Access to Justice Conference and other professional development opportunities.

This year's auction opens for bidding Monday, June 24, 2019 – and will continue until we suspend the online bidding on Monday, July 8th at 5:00 pm (Eastern Daylight Time). The auction will resume "live" on Sunday, July 14, 2019 at the GLL-SIS Breakfast and Business Meeting in the Marriott, Level 1, University of DC Meeting Room at 7:30 am.

Our SIS needs your donations to make this one of our most successful years. Need ideas? Perhaps you or someone you know is creative and would welcome the opportunity to support government law librarians? Perhaps there are items unique to your city and/or state? Jewelry, scarves, books, cards, and food (chocolate!!!) are always popular items, as well as other small and/or light weight items easily transported by airplane.

After you've collected your items for donation, please send a *separate* email message for each to gail.warren.56@comcast.net.

Include the following in your message:
2019 GLL-SIS Silent Auction (continued)

Gail Warren, GLL-SIS Grants Committee Silent Auction Coordinator, Virginia State Law Library

1. a picture of the item
2. brief description
3. the value of the item
4. the minimum opening bid

Bring your items with you to the GLL-SIS Breakfast Meeting. We'll have the tables and corresponding bid sheets ready. Or, if you're not attending the AALL Annual Meeting or the GLL-SIS Breakfast Meeting, send them by way of a colleague. It's that simple!

2019 GLL-SIS Longevity Awards

Kathy Carlson, GLL-SIS Membership & Mentoring Committee Member, Office of the Wyoming Attorney General

The Membership and Mentoring Committee is proud to recognize the following individuals with their longevity awards. These GLLers have been members of AALL for twenty years and associated with SCCLL/GLL-SIS for ten of those years. Please congratulate:

- Luis Acosta
- Tonya E. Baroudi
- Trayceee A. Davis
- Teresa Carreiro Farley
- Ruth Gervais
- Janice Litten
- Catherine I. McGuire
- Elizabeth Reppe
- Maria Sosnowski
- Gretchen Van Dam
- Karen Westwood

They will be acknowledged and their certificates and pins awarded at the GLL-SIS Breakfast and Business Meeting.
2019 GLL-SIS Awards

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

The Awards Committee is happy to announce the winners of the 2018-2019 GLL-SIS Awards.

The Bethany J. Ochal Award for Distinguished Service to the Profession

This award is presented to a GLL-SIS member who has made a significant contribution to law librarianship and who is nearing the end of his or her library career or who has recently retired.

The Bethany J. Ochal award recipients played active leadership roles at the national, regional, and local levels and encouraged the professional development of countless members of our profession. Through their decades of service to the profession of law librarianship and their stewardship of their respective organizations, this year’s recipients truly embody the spirit of this award and law librarianship.

Coral Henning
Director (in memoriam), Sacramento County Public Law Library
Sacramento, California

Carol Ebbinghouse
Law Librarian (retired), 2nd District Court of Appeals for California Law Library
Pasadena, California

Terry Long
Librarian (retired), Virginia State Law Library
Richmond, Virginia

Mariann Sears
Director, Harris County Law Library
Houston, Texas

Dr. Joel Fishman Professional Publication Award for 2018-2019

This award recognizes a GLL-SIS member’s contribution to the field of government law librarianship through a professional publication that promotes government law libraries, law librarianship, legal research, or public access to legal information.

Harris County Law Library Staff

Pro Se Litigants Handbook and Manual para Litigantes Pro Se
2019 GLL-SIS Awards (continued)

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

Connie E. Bolden Publication Award for 2018-2019

This award recognizes a Government Law Libraries Special Interest Section member's contribution to the field of government law librarianship through a scholarly publication on a topic of concern to government law libraries. The publication must be authored by a Government Law Libraries Special Interest Section member and have been published in print or electronically within the last year.

Stefanie Pearlman
Professor of Law Library/Reference Librarian, Schmid Law Library, University of Nebraska

Persuasive Authority and the Nebraska Supreme Court: Are Certain Jurisdictions or Secondary Resources More Persuasive than Others?

The GLL-SIS award recipients will receive plaques to commemorate their award-winning work at the SIS’s Annual Business Meeting, Breakfast, and Silent Auction on Sunday, July 14, 2019, at the 2019 AALL Annual Meeting & Conference in Washington, DC. We hope you can join us!

Congratulations are also in order for the following GLL-SIS members and member organizations who are 2019 AALL Award Recipients:

MARIAN GOULD GALLAGHER DISTINGUISHED SERVICE AWARD

Jacquelyn J. Jurkins
Law Librarian, Director, Multnomah Law Library, Portland, Oregon

EMERGING LEADER AWARD

Anna C.B. Russell
Anchorage Branch Librarian, United States Courts Ninth Circuit Library, Anchorage, Alaska

MINORITY LEADERSHIP DEVELOPMENT AWARD

Marcelo Rodriguez
Research & Training Librarian, U.S. Court of Appeals, 2nd Circuit, New York, New York

EXCELLENCE IN COMMUNITY ENGAGEMENT AWARD

Harris County Law Library
Houston, Texas
Harvey Recovery Resources Webpage
2019 GLL-SIS Awards (continued)

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

King County Law Library
Seattle, Washington
Self-Represented Litigant (SRL) Workshop

JOSEPH L. ANDREWS LEGAL LITERATURE AWARD

Harris County Law Library
Houston, Texas

Pro Se Litigant Handbook and Manual para Litigantes Pro Se

Thank you to the committee for their hard work this year!

2018-2019 GLL-SIS Awards Committee

Jean Willis, Chair
Elizabeth Caulfield
Barbara Fritschel
Kathy Lemann
Chi Song
James Durham, GLL-SIS Board Liaison

GLL-SIS 2019 VIP: Martha Bergmark, Voices for Civil Justice

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

GLL-SIS members attending the upcoming conference in Washington, DC, will have the opportunity to meet Martha Bergmark founder and Executive Director of Voices for Civil Justice. Martha has been selected as the GLL-SIS VIP, and she will provide the keynote address at our business meeting on Sunday morning, July 14. On both the local and national level, Ms. Bergmark has played a leading role in the legal aid and access to justice movements.

Martha Bergmark is the founding executive director of Voices for Civil Justice. Over four decades, Martha has been a leader in the movement to fulfill America’s promise of justice for all. During her tenure as its founding president, the Mississippi Center for Justice (MCJ) became an influential force for progressive change, scoring significant policy and litigation wins and growing to a $4 million annual budget with 35 staff at three offices. She continues to serve MCJ as a board member and senior counsel.

Martha previously served as executive vice president and president of the Legal Services
GLL-SIS 2019 VIP: Martha Bergmark, Voices for Civil Justice (continued)

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

Corporation, administering federal funding to civil legal aid organizations nationwide, and as senior vice president for programs of the National Legal Aid & Defender Association. She began her legal career as a civil rights and legal aid lawyer in her home state of Mississippi.

Martha is a former Reginald Heber Smith Fellow, Stern Family Fund Public Interest Pioneer, White House Champion of Change, and a recipient of the Kutak-Dodds Prize and the ABA Section of Litigation’s John Minor Wisdom Public Service and Professionalism Award. She is a graduate of Oberlin College and the University of Michigan Law School and holds honorary degrees from Oberlin College and Millsaps College.

Q: How did you get into legal aid?
MB: In order to work on access to justice causes, one model available was civil rights lawyer. Even though I’d sworn as a graduating high school senior that I would not go back to Mississippi, by senior year in college I knew I would go back. And I did.

As a law student, I worked at North Mississippi Rural Legal Services, the state’s first civil legal aid organization. I also worked in Jackson at Community Legal Services (now Mississippi Center for Legal Services) as a Reginald Heber Smith Fellow. These were funded by the feds to shake up big city legal aid programs. We were supposed to be change agents.

My husband, Elliott Andalman, and I became a couple in law school. Together with two other University of Michigan Law School classmates, we opened a civil rights law practice in Hattiesburg, Mississippi, and called ourselves a “legal collective.” This was a 1970s-era phenomenon emphasizing interaction with the community. Today it would be called “community lawyering.” I practiced with our firm for five years doing both criminal and civil cases.

Q: After five years, you founded Southeast Mississippi Legal Services (now Mississippi Center for Legal Services). How did that happen?
MB: In 1978, the Carter Administration expanded federal legal services programs and there were new grants available. We created the organization to serve a nine county area. I was the founding executive director.
GLL-SIS 2019 VIP: Martha Bergmark, Voices for Civil Justice (continued)

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

There was not unanimous delight at having a Legal Services Corporation-funded entity there. The local bar passed a resolution of opposition, saying there was no need for creation of a federally-funded entity. But the bar was not monolithic. There was support in the bar association and even the judiciary. Pretty quickly, the program was successful and well received in most quarters.

Q: What is the future of the legal aid movement?
MB: Meeting the promise of justice for all is ever more challenging, and not just for poor and low income people. Middle class people lack access to justice. As the movement pioneers new ways for the poor to get justice, the movement will play a big role in delivering justice to all Americans.

I am privileged to have been involved in so many parts and phases of the legal aid movement. Others will carry on with creativity, resilience and commitment.

Q: Can legal aid improve racial and economic justice?
MB: Civil legal aid is essential. It’s an essential tool for progress on every measure of human well being, such as access to health care, education, housing, and employment opportunity.

In a country with our history of racial discrimination, civil legal aid is a strategy to address the legacy of discrimination and inequity.

Q: What role does Voices for Civil Justice play in the access to justice and legal aid communities?
MB: Civil legal aid levels the playing field by providing legal assistance and representation, self-help centers, and access to information and forms so people can know their rights. It is essential to fulfilling our nation’s fundamental promise of justice for all – not just for the few who can afford it.

The trouble is that almost no one is aware of it. That’s why Voices for Civil Justice came into being. Founded in late 2013, Voices is a national communications hub dedicated exclusively to raising awareness of the vital role of civil legal aid in helping people protect their livelihoods, their health and their families.

Voices for Civil Justice seeks to deliver three things: 1) increased visibility for civil legal aid in the national media; 2) increased capacity for media advocacy across the civil legal aid sector; and 3) a new and strengthened “brand” of civil legal aid.

Q: Before GLL SIS asked you to provide a keynote address at our business meeting, were you aware of how many law libraries in the USA play a significant role in the legal aid/access to justice communities?
GLL News

GLL-SIS 2019 VIP: Martha Bergmark, Voices for Civil Justice (continued)

Jean L. Willis, GLL-SIS Awards Committee Chair, Sacramento County Public Law Library

MB: Quite honestly, no I was not, but I’m impressed with what I’ve learned so far and look forward to connecting with the law library community. We have many areas of common ground to share. Also, I’m delighted to know that your organization circulated a recent announcement about our All Rise for Justice initiative. I hope there is interest in Voices for Civil Justice in the law library community and that we can find ways to partner in the future. I look forward to meeting with the law librarian community at your conference in July!

GLL-SIS welcomes Ms. Bergmark to the conference and to our Business Meeting. Thank you for providing our keynote address.

Interview with Jacque Jurkins

Kathy Carlson, GLL-SIS Membership & Mentoring Committee Member, Office of the Wyoming Attorney General

Jacque Jurkins, Director of the Multnomah County Law Library (Portland, Oregon) since 1964, and long-time member of GLL, is being awarded one of the 2019 Marion Gould Gallagher Distinguished Service Awards. I interviewed Jacque regarding her memories about her career and AALL. However, it should be noted, that Jacque did not limit her professional contributions to AALL. She is a founding member of the WestPac Chapter and was also instrumental in organizing the network of Oregon County Law Librarians as well as the network for Portland Law Librarians. Jacque has received numerous honors from the Oregon legal community but is especially honored to receive the award named for Marion Gallagher because she is a graduate of the University of Washington program and studied one on one with Marion.

To put things in perspective, how long have you been a member of AALL?

I joined AALL in 1960 as a student.

And what committee and leadership positions have you held?

I don't remember which committee I volunteered for when I was a student. But I believe my first leadership position was Chair of the Scholarship Committee in 1970. I have almost always been a committee member or committee chair including the Statistics Committee, the Job Security Committee, the Relations with Publishers, as well as a number of Annual Meeting committees. I was on the Executive Board in 1973-75; elected Vice President in 1983 and served as President in 1984-5.

What are some of your most treasured memories about being a law librarian?

Basically, they are assisting a lawyer, judge, or lay person, including prisoners, with their
Interview with Jacque Jurkins (continued)

Kathy Carlson, GLL-SIS Membership & Mentoring Committee Member, Office of the Wyoming Attorney General

research. There are so many incidents it is hard to pick one. But I will share one: an attorney came in on a late Friday afternoon after the judge gave him the weekend to find precedent for his argument. I assisted him with his research. As it happened, I worked Saturday, in checking our morning mail I read a case that came down that Friday afternoon from our Supreme Court. It was right on the attorney's issue. I called him. He came in and read it himself. He won his case. The following day, his secretary called and asked me what I wanted for the help I gave him, candy? perfume? wine? I replied thank you, but no thank you, I was happy he prevailed. I thought that was the end of it, but no, the next day, a florist delivery came with a beautiful "thank you plant." We have that plant today in the library. That "thank you plant" over the years has multiplied about 100 times. Attorneys and lay library users have expressed their gratitude for our help with a beautiful plant. My office looked like an a flower shop. In fact, our UPS man told a group touring the courthouse to go to the law library to see the plants.

How has the Association changed since you first joined?

It has grown from a few to many members. But I think the our members are the same, only the organization has become much more sophisticated and diversified.

You studied with Marian Gould Gallagher. A lot of GLL members have heard the name but do not know much about her. What was it like to study with her?

It was a wonderful experience. Since I was her only student that year, her office was the classroom. We talked one on one. Basically her discussions were "how to" sessions with follow up assignments involving her library and staff. Also, as part of the program I assisted teaching in her legal research classes. During that time she involved me in just about all aspects of the operation of her library. I truly feel I was fortunate to be the sole student that year. She prepared me well!

What advice would you give to a law librarian just starting out?

One of the things I learned from Marian. Get involved!! Volunteer for a committee, whether it is an AALL committee, an interest group committee, or a chapter committee. You will meet great people and lasting friends. You will learn. You will make a contribution to law librarianship.
Reflections on the 2019 AALL Management Institute

Emily Bergfeld, Bernard E. Witkin Alameda County Law Library

Through a generous grant from GLL-SIS, I had the opportunity to attend the 2019 AALL Management Institute, held in Chicago on March 28 – 30th.

In January 2019, after ten and a half years working as a Reference Librarian at the Alameda County Law Library, I was promoted to Library Director. Because I was new to both the Director role and to a leadership position, I was eager to complete AALL’s crash-course in library management.

Although I was the only county/court law librarian in attendance at this year’s AALL Management Institute, the substance of the program was relevant across all law library types. Maureen Sullivan was a skilled program facilitator, positioning herself as a “guide on the side” rather than a “sage on the stage.” Throughout the structured yet highly participatory 3-day program, Ms. Sullivan incorporated frequent opportunities for small group discussions and for self-reflection about course content.

Much of the program focused on managing library staff. One of my key takeaways was the importance of communicating clear performance expectations to each library team member, and establishing consequences when performance falls short of this standard. We learned how to use coaching and counseling techniques to help low performers, while ensuring that adequate training and support are available. Checklists, benchmarks, and deadlines can be important tools for keeping staff on track.

I benefitted greatly from discussions about resolving conflict in the workplace, and having difficult conversations with staff. We talked about identifying the underlying triggers of conflict, and taking time to listen, take notes, and reflect before reacting. Managing your own emotions is key during times of stress.

We also discussed strategies for motivating staff who have become disengaged or who are reluctant to take on new responsibilities. It is important to understand what motivates each staff member and to establish what they like and dislike about their work. Many non-financial incentives can motivate staff, such as flexible work schedules and formal and informal recognition. Managers can also keep staff engaged by involving them in decision-making, reminding them of the value of their work, and giving them some control over how work is completed. When asking staff to work on stretch assignments that place them out of their comfort zone, it is critical to offer appropriate resources and suspend judgment or evaluation during the learning process.

The AALL Management Institute offers a solid framework for approaching management challenges in a law library setting. I gained many practical skills, and enjoyed expanding my professional network and learning from my peers. The written materials and reading lists are a fantastic reference.
**Reflections on the 2019 AALL Management Institute (continued)**

*Emily Bergfeld, Bernard E. Witkin Alameda County Law Library*

Attending the AALL Management Institute increased my confidence and shaped how I approach my new managerial role. I strongly encourage other court and county law libraries to complete this valuable training!

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**Equal Justice Conference 2019**

*Jenny R.F.F. Silbiger, GLL-SIS Vice-Chair/Chair-Elect, Hawaii Supreme Court Law*

Aloha All,

I’m happy to share my Equal Justice Conference (EJC) experiences with all of you. The Equal Justice Conference is an annual gathering of legal services and pro bono advocates to share and learn about developments and innovations in providing legal services to low-income persons. The emphasis of the conference is on strengthening partnerships among the key players in the civil justice system. I love seeing law librarians at this conference, because I believe we are key players in providing access to justice for the general public.

While my focus this year at EJC was reporting on Hawaii’s Justice for All (JFA) implementation projects at various meetings (some of which I will be sharing at our AALL panel in July), I was especially interested in looking at workshops that addressed workplace relationships and fostering better communication among colleagues and staff. With this in mind, I walked into a packed presentation entitled “Recognizing & Responding to Microaggressions in the Legal Services Workplace.” What follows is my experience, thoughts, and reflections, and how I am hoping to incorporate what I learned into my work life.

Upon entering the room of more than 100 attendees (and despite being in the very back row), Lillian Moy, Executive Director of Legal Aid—Northeastern New York, and moderator of the panel, invited me to answer the question “Why did you come to this session—out of all sessions on the agenda?” My answer? “I have been witness to or experienced what I think are microaggressions in the workplace, and I was hoping to find useful feedback and tools on how to respond when something like that comes to pass.” Others shared similar experiences, some leaning into scenarios that ranged from microagression (off handed comments that are supposedly ‘just jokes’) to clear racist or sexist comments and behaviors in public spaces. Immediately, the tone in the room took on a serious nature, and one that invited honest responses and questions.

The panelists briefly discussed the changing definition of microaggression—first coined in the early 70s by Dr. Chester M Pierce as “…subtle, stunning, often automatic and nonverbal exchanges which are ‘put downs’ of blacks by offenders.” Back then, the definition...
Equal Justice Conference 2019 (continued)

Jenny R.F.F. Silbiger, GLL-SIS Vice-Chair/Chair-Elect, Hawaii Supreme Court Law Library

was based on Dr. Pierce’s work and study as a full professor at Harvard University, the only Black full professor on faculty at the time.

Over the years, the term microaggression has been further expanded, and in the words of Dr. Derald Wing Sue, includes “every day verbal, non-verbal, and environmental slights, snubs, or insults, whether intentional or unintentional, which communicate hostile, derogatory, or negative messages to target persons based solely upon their marginalized group membership.

In many cases, these hidden messages may invalidate the group identity or experiential reality of target persons, demean them on a personal or group level, communicate they are lesser human beings, suggest they do not belong with the majority group, threaten and intimidate, or relegate them to inferior status and treatment.” Basically, acts that dismiss or invalidate a person based on their race, ethnicity, sex, gender identity, sexual orientation, age, economic class, religion, and/or disability.

At every step of the way of this presentation, session attendees were invited to share their candid experiences. One woman shared about working as lead counsel on a case for over a year with around a dozen colleagues who happened to be men, that after a particularly long meeting, her male colleague told her they always looked forward to her standing up afterwards so they could see her ‘great legs.’ The added difficulty with this is that her colleague was someone she not only respected, but also had a friendship with, complicating her reaction from awkwardness to annoyance and then to indignity—that after a year of hard work she felt that comment reduced her to “a pair of nice legs.” Whether he meant his comment as a “compliment” doesn’t actually matter in the world of impact. People can have wonderful “intentions,” but their words and actions can have an impact of unease and disrespect.

The panelists explained a breakdown of microaggression:

1) Micro-assaults—explicit comments related to appearance, ability, behavior. One of the panelists who is a social worker, who also is a member of the dwarfism community, talked explicitly about her experience walking down the sidewalk outside the day before the conference. She saw a group of people across the street and heard one of them say, “Look at the midget!” That is an example of a micro-assault, in that the impact of the words stun, trap, or shame the person on the receiving end. On a grander scale, a micro-assault example would be a landlord not renting to a potential tenant due to race, ethnicity, gender, age, sexual orientation, religion, ability and/or economic class.

2) Micro-insult—things we say and think may be okay, comments that are likely and usually unintentional. For example, as an Asian American adoptee growing up in the midwest in a predominantly non-Asian community, I often would get the ques-
tion “where are you from?” If I answered, Michigan, I would then get a follow up question, “No, really, where are you really from?” The line of questioning is based on how I look—though there are more than 17 million Asian Americans living in our country, this is a common question Asian Americans will encounter, even if they are 2nd, 3rd, 4th+ generation US citizens. (Side note: At this point in my life, I’ve become inoculated to this question, and usually shrug it off with a laugh if it comes up—see response to microaggressions #2 below—however, this doesn’t take away from folks who share that this has had a bigger, negative impact on their lives.)

3) Micro-invalidations—when words or behavior negate a person’s feelings, opinions, contributions. An example of an invalidating response would be in the example of the lead counsel receiving comments on her legs: “can’t you take that as a compliment?” or in the micro-insult example, “well, you’re overreacting, they just want to know more about you.” Those comments might sound benign, but they have a negative impact—they invalidate the experience of the person receiving the comments, actions, or behavior.

Next, the panelists discussed the ranges of responses to encountering microaggressions in the workplace—ranging from no responses to confronting it directly. While there are pros and cons to all, something to consider is that in order to move the needle further towards inclusion and thoughtful professionalism in the workplace, finding a way to respond in a somewhat active manner can be helpful.

1. Bystander - No Response: This type of a response is usually one of self-preservation and also one that is born out of survival instincts. When confronted with comments, it might be easier in the moment to let it go and not react—as a means of self-preservation. The cost to this can be an internal emotional toll to carry the microaggression, and it can also unintentionally perpetuate harmful stereotypes. Given this, the panelists described the choice between taking action which also has an emotional toll, and that over time, sometimes folks will pick and choose when to respond.

2. Keep it Light, Keep it Moving — Using humor can help diffuse a situation, but still result in participants to take a moment to reflect. Or, instead of breaking out into a full confrontation, a response could be a quizzical look, or even the word “ouch, that didn’t feel so great?” Even deflecting, “oh maybe you meant...” and fill in the blank. The pros and cons to this are similar to the Bystander response—how much energy do we put in to respond to microaggression, and what is the physical and emotional toll to do so

3. Confronting Directly — this is about taking the time to address specific words, actions, or behavior. The panelists advised on focusing directly on the action or words, rather than the individual personally. Instead of “calling someone out,” it’s about “calling someone in” to have an honest conversation about what transpired and how it can be improved.
This can come from a colleague in a peer to peer if colleagues are open to it. I’m also taking what I learned from this session and wrapping it into my supervisory role, in that this would be my responsibility to take on should I encounter this in my workplace. Suggestions that the panelist offered were conversation openers in such a meeting: What did you mean by ——?; I understood you said, ——, but the impact can be ——., Did you mean ____?

Finally, the two overall takeaways from this session—(if you’ve happened to just skim so far and want to get to the nuggets of information to carry in your backpocket, I’m totally fine with that!):

1) Intention is different from impact. A person might think they’re acting in camaraderie or being funny in the workplace. However, the impact of words and actions are valid and need to be given thoughtful consideration. Microaggression can injure and cause strife and damage working relationships, and the impact does not have to match the intention. I can intend not to be run over while crossing the crosswalk while training for the Kauai half marathon last year, but an SUV rushed the light and hit me, anyway (true story). I’m certain the driver did not wake up that morning intending to hit a pedestrian, and yet I still came out of the accident with a concussion, fractured wrist and contusions all the same. Intention does not equal impact. (I’m okay and healed, I’ve signed up for the same half marathon this fall—to which my friends humorously have judged my thought processes as questionable and I agree!—but that doesn’t mean I haven’t been impacted by the initial unintended action).

2) The structure of disparity due to race, ethnicity, gender, ability, sex, age, sexual orientation, religion, economic class, ability—this structure is something we inherited. We cannot go back in time and change the way that our country was formed and the history of slavery and discrimination based on all the classes protected under State and Federal laws. We cannot erase the injustices of the past, nor how they transformed over time and descended into our present. No one today is to blame for creating this structure. However, we are responsible for educating ourselves with thoughtfulness, intelligence, and also for doing the hard work of reflection. We can use the privileges that we have in our various roles in the workplace to lift one another up. We live and work with people from many different places and backgrounds, who may have different perspectives, and we also live in a changing world—what was considered acceptable in the past may not be acceptable today. In that sense, we are lucky to share our workspace with folks who may have different opinions, beliefs and senses of humor, so we can learn how to move forward together.

In conclusion, we can’t change the past, but we can be civil, respectful, kinder and more thoughtful and open to diverse perspectives in the present. I’m excited to think of all the ways that we can connect with our diverse colleagues and friends in the workplace, in order to make way for a more inclusive future.
Equal Justice Conference 2019 (continued)

Jenny R.F.F. Silbiger, GLL-SIS Vice-Chair/Chair-Elect, Hawaii Supreme Court Law Library

Please know that these thoughts, reflection, and experiences are my own. I’m open to furthering this discussion and am happy to answer questions about my reflections.

You can access the full presentation online.

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Measuring Up—Law Library Self-Help Services

Sara Galligan, Ramsey County Law Library

Law library services to self-represented litigants (SRLs) are transformative—to the library user and the library program. Libraries help fill the justice gap where civil legal aid is underfunded; this ever-evolving model of law library service is both exhilarating and challenging. While increased usage by SRLs demonstrates the library’s value, many disparities in service exist, especially between urban and rural, and small and large public law library services.

To measure progress that has been made, members of the Self Represented Litigation Network (SRLN) Law Librarians Working Group (LLWG) created a research project to assess law library services to SRLs across the country. The project utilized a survey to collect data; survey criteria represent best practices* for assisting SRLs. The project will focus on an analysis of survey results. It will describe how law libraries measure up against three levels of service: basic, intermediate, and advanced. Survey analysis will
**Measuring Up—Law Library Self-Help Services (continued)**

*Sara Galligan, Ramsey County Law Library*

also describe library collections, partnerships, staffing, and self-help centers in libraries.

The research project was awarded a Lexis research grant in April. The grant will be used to hire two SRLN geospatial consultants who will provide graphical summaries that display survey results efficiently. Story maps will be created to concisely interpret key aspects of law library services. The maps will compare various components of law library services to SRLs—state by state—across the United States. Contact information will also be easily accessible so libraries can communicate with each other regarding various characteristics of a service or program.

The 2019 survey tool developed by the LLWG was distributed in April with over 150 respondents. The target audience was AALL membership as well as the members of the LLWG. The survey also offered an opportunity for respondents to identify innovative programs and services not represented in the survey.

Survey findings will also be described in greater detail in an explanatory text report. Comparisons will be made to survey data collected in 2013 when over 150 law libraries responded to a survey that gathered data about law libraries services to SRLs. (see Survey: SRLN Library Working Group National Self-Help in Libraries Survey, SRLN, 2013) The 2013 survey was a project of the Self-Represented Litigation Network’s LLWG.

The results of the survey will be presented as a poster display during the annual meeting in July. As survey data becomes available, links to access the graphical, interactive story maps will be widely distributed through AALL and the SRLN. Questions about the research project can go to Sara Galligan or Joan Bellistri.

*Definition of Best Practices—Over the past decade, law librarians have developed best practices guidelines for SRL services. These have been researched and publicized widely through various publications and AALL programs. Two AALL resources include:


The promotion of best practices is intended to strengthen law library services to SRLs. The current survey was designed to measure the number of libraries performing at the three levels of service and will demonstrate how well programs across the country are meeting basic levels of service to SRLs.
Did You Know That SCPLL Provides Law Library Services For Incarcerated Citizens?

Mary Pinard Johnson, Sacramento County Public Law Library

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Incarcerated populations have a strong need for legal information, but limited access to legal reference materials. Inmates often turn to outside sources for help, sending letters to numerous libraries, hoping someone will respond. This hit-and-miss approach leads to uneven access to legal information and justice for many inmates.

Luckily, California inmates have access to materials outside their institutional libraries through a partnership with between the California Department of Corrections and Rehabilitation (CDCR) and the Sacramento County Public Law Library (SCPLL). Under this contract, SCPLL uses its existing staffing and resources to provide document delivery and reference assistance to inmates at all California state adult institutions. Unfortunately, this program does not extend to California inmates housed out of state, or inmates at city or county jails, or at juvenile detention facilities.

HISTORY OF THE PROJECT

This project began in 1997, when the Mountain Valley Library System (MVLS) contracted with the CDCR to provide legal document delivery services to California state prisons. The CDCR’s obligation to provide legal material to its prisoners springs from *Gilmore v. Lynch*, 319 F. Supp. 105 (N.D. Cal. 1970), affirmed *Younger v. Gilmore*, 404 U.S. 15 (1971). In *Gilmore*, the Court held that the CDCR must provide adequate law libraries in order to safeguard prisoners’ rights to equal protection and access to the courts. The Court suggested that the CDCR “expand [its] present list of basic codes and references in the manner suggested by this opinion.” The CDCR contracted with MVLS to provide inmates with copies of the materials suggested in the *Gilmore* opinion. Sacramento Public Library housed MVLS, but that library’s legal collection was inadequate to fill most of the inmate requests. MVLS therefore used SCPLL’s collection to fill inmates’ requests.

On July 1, 2006, North Bay Cooperative Library System (NBC) assumed administrative responsibility for MVLS, and SCPLL assumed responsibility for the CDCR Document Delivery Contract. This arrangement was short-lived, though. In 2004, legal publisher Thomson-West had created a DVD product that contained the titles mandated by *Gilmore*, which the CDCR used as an onsite law library at each of its institutions. In December 2006, the CDCR determined that the DVD product was adequate to satisfy the *Gilmore* rule, and chose not to renew the contract with SCPLL or to open the contract up to outside bids.

However, the CDCR soon realized that the electronic product was insufficient, and in late 2008, sought to re-implement the document delivery program. SCPLL’s bid was accepted, and the library began filling requests again in January 2009.

In 2009, the CDCR implemented regulations (15 CCR 3124, also listed in the CDCR DOM
Did You Know That SCPLL Provides Law Library Services For Incarcerated Citizens? (continued)

Mary Pinard Johnson, Sacramento County Public Law Library

§§101120.11 and 101120.14) that require that all inmates have access to a law library that is sufficient to provide meaningful access to the courts. These regulations require CDCR to maintain at each prison, at a minimum, the complete and updated materials that were set forth in the Gilmore Injunction. The regulations also require print or electronic access to *Corpus Juris Secundum*, *Federal Rules Decisions*, and *California Jurisprudence* through an outside source. That’s where SCPLL comes in – we serve as the outside source for access to those titles. However, we do not limit ourselves to just those materials. We make a good faith effort to provide copies of any requested documents.

WHAT SCPLL CAN PROVIDE TO INMATES

SCPLL provides document delivery, Shepardizing, and reference services to inmates at California adult institutions. All requests must be reviewed and signed by CDCR law library staff before they are submitted to SCPLL. SCPLL cannot fill requests submitted directly by inmates.

We accept requests by mail, email or fax. SCPLL librarians review each request, then staff retrieves the requested materials from the library’s print and electronic resources, and returns photocopies or printouts by mail unless rush return via email or fax is required.

*Document Delivery:*

SCPLL will provide photocopies of legal resources and materials to requesting institutions. Exact citations are required for retrieval of documents. Delivery is limited to 200 pages per request. For longer documents, we provide the first 200 pages of the document, and recommend submitting a separate request for pages over 200.

*Shepardizing:*

Inmates may request a Shepard’s or KeyCite report for any reported case. SCPLL will provide only the list of citing cases. Inmates can submit separate requests for copies of any of cited cases if they are not available in their institutional library.

*Reference Service:*

Reference questions are requests for information or documents on a particular subject, which require librarians to search databases, catalogs, etc. to locate information. We consider requests that do not ask for a specific document by citation, or have an incorrect or incomplete citation, to be reference questions. This service is limited to reference questions that we can answer with less than one hour of research. SCPLL cannot provide legislative histories, superior court dockets, pleadings, or answer complicated reference questions that require in-depth research.

SCPLL will provide no more than 20 pages of information to answer a reference question. If the documents that answer the reference question are more than 20 pages, SCPLL will
Did You Know That SCPLL Provides Law Library Services For Incarcerated Citizens? (continued)

Mary Pinard Johnson, Sacramento County Public Law Library
provide only a list of citations for these documents. Inmates can submit separate requests for copies of any of these documents if they are not available in their institutional library.

WHAT CAN OTHER LIBRARIES DO
We understand that many law libraries receive letters from prisoners asking for legal reference or research assistance. The best option is to refer them to their institutional library, where they can work with prison library staff to submit their legal research requests to Sacramento County Public Law Library through our contract with CDCR. Tell the inmate about this program so that they can work with their prison librarian to request materials from SCPLL. There is no charge to the inmate; all costs are covered by the CDCR. If you have any questions about this program or how it works, please feel free to contact Mary Pinard Johnson at SCPLL.

Harris County Attorney Ryan Unveils Digital Education Nook at Law Library

Reprinted with permission from the Harris County Attorney’s Office
Harris County Attorney Vince Ryan has unveiled the latest addition to Harris County Law Library digital outreach—the Digital Education Nook.

Ryan cut the ribbon on the new addition with Law Library Director Mariann Sears, Law Library Deputy Director Joseph Lawson, and Gabe Baker, Community Outreach Specialist from the Harris County Judge’s Office.

“The Digital Education Nook is a section in the Law Library where visitors can sit down and watch on-demand video content,” said County Attorney Ryan. “These videos cover a wide range of topics relevant to both the general public and to practicing attorneys.”

This new digital resource offers a self-help video collection for those unable to afford legal representation. The collection - made available in collaboration with the Texas Office of Court Administration - provides short tutorials on legal processes that can help individuals accessing the courts, such as “How to file a case?” and “How to appear in court?”

Attorneys can watch, learn, and earn Texas continuing legal education credit for free via videos of experts who visit to share their knowledge at live programs in the Harris County Attorney Conference Center. The programs are recorded and then made available for viewing through the Digital Education Nook.

“We’ve found that recent graduates still struggling with student loan debt and small firm
attorneys without a big budget benefit tremendously from the free opportunities to stay up-to-date with the latest technology,” said Sears.

The content is available in both English and Spanish with the option of captioning for the hearing impaired. The section is also wheelchair accessible. The content and use of the nook is free in diverse formats. By providing viewing equipment within steps of the courthouse, the Law Library is extending opportunities to individuals who might otherwise be excluded from this information, thereby increasing their ability to access justice.

In addition, the Law Library will also be launching a digital collection of Lexis-Nexis resources which can be accessed on any device on the Wi-Fi network of the downtown courthouse campus. The Library has also expanded its databases to include nationwide coverage, implemented automated tools for legal research, and offers access to Procertas, an online learning platform for legal office technology.

“We continue to innovate and be a leader – not only locally, but nationally – in the effort to promote open access to justice,” said County Attorney Ryan. “As a legal resource destination, we take pride in being able to provide Harris County residents with the tools to participate in government.”

About the Harris County Law Library
The Harris County Law Library opened in 1915 and has continued to serve Harris County’s legal information needs for more than a century. After joining the Office of Vince Ryan, Harris County Attorney, in 2011, the Law Library greatly expanded its technology offerings and educational opportunities. Ryan’s support for the revitalization of the Law Library was recognized by the American Association of Law Libraries in 2016 when he was named the Law Library Advocate of the Year. The Law Library is open to the public Monday through Friday, 8 a.m. to 7 p.m. Visit www.harriscountylawlibrary.org for more information.
Hope for Inexperienced Interns

Michael Keever, MMLIS Student, University of Southern California

My name is Michael Keever and I am, among other things, a very inexperienced intern. I came into the LA Law Library with no legal experience and no hands-on library experience. Though I am enrolled at perhaps the finest library school in the country, USC, working here is a totally new experience. I applied for this internship to fulfill a school assignment and chose this particular library because of the description’s emphasis on building new sets of skills and expertise. The other choice was a paid public library internship, but I believe I made the right choice. I told my supervisor, Esther, in a reflection that this internship is an investment; I am here to learn, and learn I have! My first two weeks were filled with tours of different library departments, lessons on how the library functions, insight into how information is managed, and so on. This is exactly what I wanted, and really what I needed as a young and upcoming librarian.

The staff members are all very nice and helpful and the overall atmosphere is very positive and supportive. It feels like everyone wants me to succeed! At the beginning, my supervisors explained how they wanted to design a program catered to my goals, so the work I am doing is meaningful, exciting and fun! As an English major, I love to write and to research. This information brought a variety of writing and research-based projects. My goals are to learn and create new experiences. This information yielded shifts working in different library sectors and admission to various classes held for the public. In short, I highly recommend this internship program. The value of these hands-on experiences vastly exceeds that of academic learning. The books cover the basics but the practice is what challenges and produces growth.

There are three things I think any prospective student should know before starting an internship here. The first and most important is don’t be afraid to ask a lot of questions. If you are wondering or confused about anything, ask! This is a time for you to learn, and especially if you have no legal background like me, legal vocabulary can be like a foreign language. The second is to be yourself. The best patron interactions I’ve had were when I was acting casual; chatting about things we had in common. People like it when you are friendly, and it’s easiest (at least for me) to be friendly and accommodating when I am not wearing a mask and feeling anxious. Number three is to take every opportunity you can. The LA Law Library, for example, provides a ton of different resources you have access to. Interns can go to the classes, learn about the different services, and help with programs or clinics offered by the library, for example, Lawyers in the Library. Everything I’ve participated in inspired some kind of growth or personal achievement. It is easy to miss all of the small opportunities an internship can provide and every law library, no matter what size, offers the best opportunity of all, boots on the ground real time experience, whether it’s getting to know the books, learning how to have good telephone etiquette, shadowing at the reference desk, or writing instructions for accessing the library’s databases.

For all of the reasons above, and more, I highly recommend considering participation in
Hope for Inexperienced Interns (continued)

Michael Keever, MMLIS Student, University of Southern California

the library school internship experience, either from the student perspective or host side. The library internship experience is a great value for the hands-on experiences it promotes. The lessons I’ve learned are invaluable to my personal and professional growth. The benefits to hosting a government law library internship are numerous, but the most relevant to my experience are these two. The first is investing in the next generation of law librarians. An internship provides library students with invaluable on-the-job training. I’ve already emphasized how highly I value hands on experiences for those learning new trades, and though my opinion of working in a legal setting was dim and macabre at first, the variety of sources and the unfamiliarity I have with them excites me. I wouldn’t think of law librarianship as a career or even a broad interest without this internship. Secondly, hosting an internship improves productivity. What if an intern could help your library complete traditional library tasks and smaller projects, while your full-time staff continues to take on the ever-growing number of new projects handed to the law library? A well-managed intern program allows libraries to gain additional staff at a lower cost.

I hope this short article gives you some insight into the great benefit internship programs offer for the inexperienced intern and the host as well.

Michael Keever is a graduate student (August, 2019) in the Masters of Management in Library and Information Science program at USC, Los Angeles, California. Michael is a cancer survivor who, in his junior year of high school, was diagnosed with a brain tumor. Although there were complications from a fungal infection the surgery was a success. Michael went on to complete high school, a BA at UCLA and, as he quotes at age 26: “live a full life and all the good stuff.” Michael recommends, if no local library school exists, GLL members look for students who live locally while attending an online graduate program. He recommends posting an internship for your local government library on their sites. He also welcomes comments, questions and ideas. He can be reached at mjkkeever@gmail.com.
Book Reviews—Leadership Resources

Malinda Muller, GLL-SIS Membership and Mentoring Committee Chair, LA Law Library

Adriana Mark, GLL-SIS Membership and Mentoring Committee Member, U.S. Courts for the Second Circuit

Leadership resources, in diverse forms and by various channels, are important. Looking at texts, there are a lot of them out there. This month’s selected book reviews have you covered. Membership and Mentoring Committee members Adriana Mark, Deputy Circuit Librarian for the U.S. Courts Second Circuit, and Malinda Muller, Director Patron Services at LA Law Library, highlight a few options.

“We lose ourselves in books. We find ourselves there too.”

—Anonymous

**Never Split the Difference: Negotiating as if Your Life Depended on It** by Chris Voss with Tahl Raz, HarperBusiness (May, 2016)

A former lead hostage negotiator for the FBI provides advice and tactics for negotiating in a variety of life situations, from buying a car to negotiating with employers, friends, family members, partners, or children. The author weaves storytelling from his hostage negotiation experience with practical advice that emphasizes so-called “tactical empathy” techniques: establishing rapport, creating trust, and actively listening. The writing is straightforward and conversational, and the appendix includes a negotiation “one sheet” with steps and fill-in-the-blank questions to prepare for a negotiation.

This book would make a nice shelf companion to other well-known negotiation books: *Getting to Yes: Negotiating Agreement Without Giving In* (Roger Fisher, William Ury, and Bruce Patton) and *Influence: The Psychology of Persuasion* (Robert B. Cialdini) but much of the content is available from the author in a variety of places. Chris Voss presents some of the tactics covered in this book at a TEDX Conference at the University of Nevada. He also provides articles and resources, including a downloadable PDF of a negotiation one sheet, on his blog, Black Swan Ltd.

**This is Day One: A Practical Guide to Leadership that Matters** by Drew Dudley, Hachette Books (August, 2018)

The concept of this leadership book is to treat every day as if it was the first day in a leadership role. You might think the author of this book is Jeff Bezos, founder of Amazon, who is regularly quoted saying that every day at Amazon is treated like day one. This book
Book Reviews—Leadership Resources (continued)

Malinda Muller, GLL-SIS Membership and Mentoring Committee Chair, LA Law Library

Adriana Mark, GLL-SIS Membership and Mentoring Committee Member, U.S. Courts for the Second Circuit

expands on the same concept but is written by Drew Dudley, a leadership speaker and consultant, whose TedX talk, “Everyday Leadership (the Lollipop Moment)” has been viewed over 4 million times on ted.com. Dudley aims to provide a step-by-step process for uncovering leadership values that can be applied every day. The author uses personal anecdotes and insights from CEOs, athletes, and even drivers and custodians, to illustrate leadership qualities and application.

This book is an easy-to-read introduction to leadership and would make a worthy gift for a recent graduate (high school and above). It is not a deep dive into leadership or organizational theory, nor does it add anything new to the field of leadership. There are activities throughout to find one’s leadership traits and values, each defined in the appendix. The appendix also provides several “action-driving questions” for each trait.

Dare to Lead by Brene Brown; Random House Publishing Group (October, 2018)

Do you ever find yourself sitting on the fence between knowing how you ‘should’ be interacting with your staff in any real time moment but are instead sensing a ‘reactive’ knot in your belly? You sense it, you acknowledge it, yet you can’t get rid of a most common behavior meant to help us, initially, in the wild while transforming, at times, less helpfully when not actually being chased by a lion....

Armed with a doctorate in social work and an impressive research background into human relationships, Brown’s new book takes us off our corner office chair (or the reference desk) and into the realm of formerly unimagined business characteristics that, when considered, interestingly enough turn our leadership relationships into effective human relationships and a foundation for staff loyalty and effective service symmetry.

In typical Brené style, she straight away enters into the realm of those places that scare us, managing interpersonal relationships at work, and provides a transparent and frank (when is Brené not frank???) discussion on opening up to our interpersonal and intrapersonal relationships. Among many many many insights and ah ha moments, where as managers outcomes matter, is a crucial motivation to read this book: When we’re engaged and show
up, those we manage also show up, contribute, and care.

Named one of the best books of the year by Bloomberg and based on her deep research, Brené shows us how to put those ideas into practice so we can step up, recognize the potential in people and ideas, and embrace our own vulnerability for the benefit of creating connection and a sense of belonging in our organizations. After all, considering we do spend a large portion of our lives at work, we can start right here where we are in this moment. Bravo.

**The Power of Understanding People** by Dave Mitchell, Wiley (December, 2013)

For those familiar with the Myers Briggs Personality Test applied in the workplace, where you can learn how each member of your team likes to work and with whom, Dave Mitchell follows this established and well respected approach to integrating team dynamics while simultaneously approaching the conversation with an element of lightness. His approach is a humorous one, blending character types with Hollywood, which adds humor without diminishing the opportunity to recognize the different personality types within our sphere of influence, as well as have a look at our own. (Yikes!)

The author’s insights help provide perspective on how we can better to relate to others—interestingly, by providing us with techniques to better identify and understand the intrinsic needs of others. While offered in the context of the business environment, learning how to adjust to different personalities is a skill set useful in numerous settings where non-profit enterprises often mimic businesses.

When reading, it is possible you will hear some of yourself in dialogues highlighted by the author. It is an interesting way to create a space for vicarious observation of our interactions, communication dynamics, places of resistance and potential ‘stuckness’ by understanding more about what is behind our internal own workings, those of our colleagues, committee members, and our direct and indirect reports’ interactive styles.

The benefit of an opportunity to get to know one another better can’t be understated. Especially at a prospective quick read level coming in at a mere 208 pages. If you are looking for fast access to an increased understanding about the care and nurturing of an integrated team network, this is a title to check out.
GLL-SIS Related Educational Offerings at AALL 2019

Get ready for some inspiring and educational programs at the Annual Meeting! Listed below are select programs which pertain to government law libraries and/or involve government law librarians. Please be sure to read the blue text which offers a program preview from the program’s presenter or moderator.

PROGRAMS

SUNDAY, JULY 14

There and Back Again: Bringing Law Librarian Skills and Perspectives to Nontraditional Jobs (A2)

11:30 am – 12:30 pm, WCC Room 150 AB
(Dawn Smith, Yale Law School; Justin Abbasi, Washington Supreme Court; Tamara Carson, Fowler School of Law at Chapman University; Rob Mead, Washington State Law Library)

“This presentation examines the various skill sets and experience that law librarians can bring both to and from nontraditional jobs. The presenters have worked as an aide to a state supreme court justice, a public defense administrator, a director of prospective management research for an art institute, and an account representative for a major legal publisher. We’ll aim to be practical, interactive, and transparent about hard career choices.” ~ Rob Mead

Finding a Needle in a Stack of Needles: Best Practices for Alerts (A4)

11:30 am – 12:30 pm, WCC Room 145AB
(Abigail Ross, Keller and Heckman LLP; Gretchen Van Dam, Library of the U.S. Courts for the Seventh Circuit)

Technology Contracts: Tips for Uncovering and Negotiating the "Devil in the Details" (A5)

11:30 am – 12:30 pm, WCC Room 152AB
(Michael McSunas, PrizeLogic; Carol Ottolenghi, Ohio Attorney General; Diana Kop pang, Nael, Gerber & Eisenberg LLP; Cherly Niemeier, Taft, Stettinius & Hollister LLP)

Growing Out, Not Climbing Up (B5)

2:30 pm – 3:30 pm, WCC Room 146A
(Kerri Spennicchia, White & Case LLP; Linda Corbelli, Library Supreme Court of the
GLL-SIS Related Educational Offerings at AALL 2019 (continued)

United States; Benjamin Keele, Robert H. McKinney School of Law; Cattleya Concepcion, Georgetown Law Library)

“The program will explore strategies for growth and leadership from a panel of librarians who have chosen not to become managers (or who have and then turned back). In addition to a court librarian, a law firm and academic librarian will participate.” ~ Linda Corbelli

Engaging Public Librarians in the Access to Justice Movement: Creating Skills-Based Legal Research Continuing Education Programs (C1)

4:00 pm – 5:00 pm, WCC Room 147AB

(Anne Rajotte, University of Connecticut School of Law; Christopher Roy, Connecticut Judicial Branch Law Libraries)

MONDAY, JULY 15

I Know it Used to Be There: Using Web Archives in Legal Research (D3)

9:30 am – 10:30 am, ECC Room 147AB

(Abigail Grotke, Library of Congress; Mark Graham, Internet Archive; Clare Stanton, Harvard Law School Library; Kincaid Brown, University of Michigan Law Library)

Creating an Oral History Program: Capturing History and Building Connections (D5)

9:30 am – 10:30 am, WCC Room 146B

(Joe Noel, Tarlton Law Library; Jane O’Connell, Levin College of Law; Gail Warren, Virginia State Law Library; Kenneth Durr, History Associates; Elizabeth Hilkin, Tarlton Law Library)

“Since 2007, the Virginia State Law Library has coordinated and supported an ongoing oral history program; as a result, these oral history interviews of Virginia’s justices, judges, judicial branch staff and civil rights leaders are one of the most valuable and interesting collections in our library. Learn more about how you can begin an oral history program at your library by attending program D5, Creating an Oral History: Capturing History and Building Connections.” ~ Gail Warren

The Age of AI: Emerging Regulatory Landscape Around the World (E1)

11:00 am – 12:00 pm, WCC Room 146A

GLL-SIS Related Educational Offerings at AALL 2019 (continued)

“The presentation ‘The Age of AI: Emerging Regulatory Landscape around the World’ will summarize the current legal and regulatory approach to artificial intelligence (AI) in various countries around the world based on the Law Library’s comparative report on AI. Attendees will benefit from having a comparative overview of the laws applicable to AI and will be given insight into the research methodologies used by the Law Library of Congress.’’ ~ Jenny Gesley

Let’s Get Experiential! Creating Strategic Partnerships to Develop Experiential Simulation Courses (E2)

11:00 am – 12:00 pm, WCC Room 150 AB

(Ryan Metheny, LA Law Library; Alyson Drake, Texas Tech University Law School; Morgan Wood, Holland & Knight LLP)

“Government law librarians who teach legal research (or would like to) should check out this practical session as a source of ready-made instructional tools. The speakers will share tips and examples from their own experience, and facilitate idea sharing among librarians from all types of law libraries, as we work to generate ideas for realistic research exercises for both novice and experienced researchers.” ~ Ryan Metheny

Define Yourself (E3)

11:00 am – 12:00 pm, WCC Room 145AB

(Jamie Baker, Texas Tech University School of Law Library; Gail Warren, Virginia State Law Library; Kristina Niedringhaus, Georgia State University College of Law; Lindsey Carpino, Sidley Austin LLP)

“Define Yourself will introduce the concept of professional identity formation. Intrigued? Panelists will discuss how the concept of professional identity formation can be used to create a personal vision of professional development or to support librarians you supervise or mentor, and attendees will have an opportunity to develop a plan, either for themselves or for an employee or mentee.” ~ Gail Warren

Surfing the Horizons: Law Libraries, Pro Bono, and Community Resource Partners for Access to Justice (F1)

3:00 pm – 4:00 pm, WCC Room 150AB

(Sara Galligan, Ramsey County Law Library; Joan Bellistri, Anne Arundel County Public Law Library; Steven Scudder, ABA Center for Pro Bono; Jenny Silbiger, Hawaii State Judiciary)

“We will be discussing our various partnerships and collaborations and how they are good
GLLS-SIS Related Educational Offerings at AALL 2019 (continued)

fits for our patrons and maximize our library services and resources, hear tips about engaging with Pro Bono partners, and discuss how these partnerships/collaborations improve access to justice. Ms. Galligan will also be sharing the story map from the latest SRLN Library survey related to collaborations and partnerships.

We hope you will be able to join us! Otherwise, we hope to see you at the GLL no-host reception at 5:30pm at the lobby bar!” ~ Jenny Silbiger

What Librarians Can Learn from the Green Bag: A Conversation with Ross E. Davies (F6)

3:00 pm – 4:00 pm, WCC Room 146C
(Nicole Dyszlewski, Roger Williams University School of Law Library; Ross Davies, George Mason University Antonin Scalia Law School; Rebecca Sherman, Nine Circuit Library)

Using (and Teaching) Nonlegal Authoritative Government Documents and Databases to Win Cases and Guide Clients (G1)

4:30 pm – 5:30 pm, WCC Room 145AB

TUESDAY, JULY 16

Building Strategic Partnerships: Using Outreach between Academic, Government and Law Firm Libraries to Maximize Value (H1)

8:30 am – 9:30 am, WCC Room 150AB
(Annie Mentkowski, U.S. Railroad Retirement Board; Lindsey Carpino, Sidley Austin LLP; Clanitra Stewart Nejdl, Vanderbilt University)

“This program explores how academic, government, and law firm librarians can create and leverage collaborative partnerships to not only make their jobs easier, but also to benefit their users and their organizations. The program will focus on sharing best practices and techniques for building these partnerships.” ~ Annie Mentkowski

Better With Science: Strengthening Patron Learning (I2)

11:15 am – 12:15 pm, WCC Room 152AB
GLL-SIS Related Educational Offerings at AALL 2019 (continued)

(Joseph Lawson, Harris County Law Library; Alyson Drake, Texas Tech University Law School; Heather Simmons, University of Illinois College of Law)

“Many of us are involved in teaching and instruction in our government law libraries, whether formally as lecturers and CLE coordinators, or informally as ad hoc instructors at our patron's point of need. Attending Better with Science: Strengthening Patron Learning at AALL19 will explore options from the field of cognitive theory to improve learning outcomes, including in non-academic settings. Hope to see you there!” ~ Joe Lawson

Social Media as Primary Sources of Government Information (I4)

11:15 am – 12:15 pm, WCC Room 145AB

(Diana Owen, Georgetown University; Jacob Straus, Congressional Research Service, Library of Congress; Robert Dessau, Voxgov; Marcelo Rodriguez, US Court of Appeals, Second Circuit; Jessica de Perio Wittman, UConn Law School)

“Lawmakers as well as government agencies are assiduously using and sometimes solely relying on social media platforms to disseminate government and policy information to the public. Considering the temporary and unreliable nature of information available on social media platforms, what are law librarians to do once this information disappears and is no longer available? Should we preserve it ourselves? Is the government aware of these issues and are they doing anything about it? Come join us, be aware of the trends and ask lots of questions to our wonderful panelists!” ~ Marcelo Rodriguez

Just Write It- Embracing your Inner Author (I5)

11:15 am – 12:15 pm, WCC Room 150 AB

(Stephen Parks, State Law Library of Mississippi; Cynthia Brown, Little Mendelson; Jamie Baker, Texas Tech University School of Law Library; Heather Joy, Chapman University)

“From developing a topic to finding time to devote to writing, librarians of all types can oftentimes find it difficult to maintain an active writing life. At Just Write It, panelists will discuss the challenges they have faced and solutions they have discovered when trying to stay actively writing. What might work for an academic librarian might not necessarily work for a government or law firm librarian, and this panel of diverse librarian types will help attendees create strategies that will hopefully work best for them.” ~ Stephen Parks
GLL-SIS Social Hour at AALL 2019

Don't Forget!

GLL Social Hour
Monday, July 15 @ 5:30
Marquis Marriott Lobby Bar

Take some time to relax and enjoy the company of fellow GLLers!
In Memoriam: Coral Henning, Sacramento County Public Law Library

Jean L. Willis, Sacramento County Public Law Library

Coral Henning, Director of the Sacramento County Public Law Library (SCPLL), passed away in late March this year. A celebration of Coral Henning’s life took place in Sacramento on Saturday June 1. Approximately 250 attended, including many law librarians from across the state of California, as well as from Oregon, Colorado and Maryland. Following the memorial service, many of us held a wake where we danced to Coral’s favorite tunes and shared stories and memories about our good friend and colleague. Attempting to summarize her life and prodigious career is daunting, as Coral was extremely active as a law librarian and in numerous community organizations.

After graduation from Golden Gate Law School in 1983, Coral started her career in serving the public when she became the assistant director at San Francisco County Law Library until 1991. At that point, I hired Coral to manage the law library for the McCormick Barstow law firm in Fresno, CA, where I worked as the IT Manager. This was the start of a long and productive collegial relationship, as well as a firm friendship. After a brief stint at McCormick Barstow and as an independent information broker, Coral began work in 1995 at SCPLL as a public services librarian and later as the training coordinator. During that time, Coral obtained her Masters in Library & Information Science from San Jose State University. In 2004, when Shirley David, the former director of the library, retired, Coral was appointed the director of SCPLL. Then Coral asked me to apply for a position at SCPLL, and I worked with her as the assistant director for IT and technical services.

Coral was a tireless advocate for access to justice. Coral always thought outside the box to find new ways to reach out to the public and provide innovative services. SCPLL was among the first law libraries in the country to incorporate a Civil Self Help Center in the Library staffed by an attorney and paralegal. Under Coral’s guidance, SCPLL’s website burgeoned with hundreds of step-by-step guides, legal forms, and free videos and podcasts aimed at self-represented litigants. SCPLL initiated a weekly Attorneys-in-the-Library program where Sacramento residents can get free legal guidance from volunteer lawyers. Inmates at all California adult institutions can obtain document delivery and reference services from SCPLL because of a contract Coral negotiated with the California Department of Corrections.

Coral created SCPLL’s first computer training center and personally developed and taught many of the initial law library and technology classes. Coral then coordinated outside instructors to provide MCLE classes on a broad range of topics. Coral spearheaded several redesigns of the library’s website to incorporate the latest technology, including e-
In Memoriam: Coral Henning, Sacramento County Public Law Library (continued)

Jean L. Willis, Sacramento County Public Law Library

commerce, video on demand, online meeting room booking, and PayPal donations. Coral also led the move of our library into a new building, including numerous upgrades to the facility.

Coral’s work did not stop at her own library. She offered advice to smaller county law libraries, donated books and furniture to local libraries, and wrote columns for the Sacramento Lawyer, the Sacramento Press, and Comstock’s. Coral was a GLL SIS Board Member and participated on several GLL SIS Committees, including chairing the Nominations Committee this year. Coral served as president, vice president, treasurer, and chair of the Public Access to Legal Information committee for the Northern California Association of Libraries. She was president and vice president of the California Council of County Law Libraries, and president of the Sierra Nevada Chapter of the Special Libraries Association. She sat on the steering committee for the Mountain Valley Library System. She was an active member in the American Association of Law Libraries. Coral taught classes and gave presentations on legal research, social media, networking, motivating employees, and providing services for seniors. She was on the boards of the Sacramento Law Foundation, California Lawyers for the Arts, Slow Foods, and a member of the Sacramento County Bar Association “Shakers,” an organization that participates in events giving back to the community.

Coral loved dogs! Coral and her husband, Dywan, marched many times on St. Patrick’s Day with the Northern California Irish Wolfhound Club. Coral donated time and money to the SPCA, and she created a fun and informative Yappy Hour at SCPLL, which brought community members to the library and raised money for a local animal shelter. Many AALL members remember Coral’s work with the Animal Law Caucus to bring service dogs into the Exhibit Hall at the Conferences in Philadelphia in 2015, Chicago in 2016, and Austin in 2017. Everyone enjoyed petting the service dogs!

Coral has received several awards including AALL’s Excellence in Marketing Award twice, NOCALL’s Professional Development Award, and posthumously she will receive the GLL-SIS Bethany J. Ochal Award for Distinguished Service to the Profession.

Everyone whose lives were touched by Coral in one way or another will miss her very much, from her husband, family and friends, to the staff and Board at SCPLL, to the members of NOCALL and various community organizations in Sacramento. Coral’s friendship enriched our lives. It is just not the same without her at the library. All of the staff hear echoes of her iconic laughter and then expect to see her turn the corner to walk into one of our offices. Rest in peace, my friend.
## GLL-SIS Officers & Board Members 2018-2019

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Phone</th>
<th>Email</th>
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<tbody>
<tr>
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<td><a href="mailto:james.durham@mdcourts.gov">james.durham@mdcourts.gov</a></td>
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**Board Member**

| (2016-2019)           | Carol Ebbinghouse         | (213) 830-7241         | carol.ebbinghouse@jud.ca.gov      |
| (2017-2020)           | Rob Mead                  | (360) 357-2156         | rob.meade@courts.wa.gov          |
| (2018-2021)           | Joe Lawson                | (713) 755-5183         | joseph.lawson@cao.hctx.net       |

**Board Member (ex-officio)**

| Christine Morton      | (631) 712-6090            | christine_morton@ca2.uscourts.gov |
| Sara Pic              | (504) 310-2412            | svpic@lasc.org              |

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- Frän Norton
- Gail Weschler
- Rob Mead — Board Liaison

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- Barb Fritschel
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- Chi Song
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- Stephen Parks
- Shanna Pritchett
- Holly Gerber — Board Liaison

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- Jim Gernert
- Larry Meyer
- Melanie Solon
- Joan Bellistri — Board Liaison

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- Laurel Moran
- Jenny Silbiger — Board Liaison