That time of year is upon us again, as the AALL Annual Meeting and Conference in Boston is fast approaching. This will be my first in person AALL since before the pandemic, and I am looking forward to seeing all of my GLL colleagues to both catch up and learn from everyone. Please join us for our Awards and Recognition Ceremony, generously sponsored by LexisNexis, which takes place on Sunday, July 16th at 7:45 am—you provide the breakfast (and alarm clock), and we provide the coffee. This year, our Sunday morning gathering will focus on celebrating the achievements and accomplishments of our members, while also creating space and time to network and connect with one another.

While in Boston, please make sure to learn from and support your fellow GLL colleagues by attending the programs, roundtables and other events they are involved in. Stop by the AALL Activities Area and pick up some new GLL swag. And look for an announcement about a no-host “pau hana” in the conference hotel bar—just look for the law librarians sporting Hawaiian leis.

We are fortunate to also be joined by a few special guests in Boston, as our Sunday morning speaker is David Leonard (President of the Boston Public Library), and our AALL VIP is David Neumeyer (Executive Director of the Virginia Legal Aid Society). I know we will all provide them with a warm GLL welcome and give them a peek into the wonderful world of law librarianship.

When I stepped into my GLL Board role as Vice Chair in 2021, I had no way of knowing what would transpire in my personal life. I want to take this opportunity to thank the GLL collective for being there to step in (and step up) to volunteer and help when I needed it, and, even more importantly, for showing me so much care and support during my time of grief. I am sorry that my late partner Lee Anne will not be in Boston to watch me pass the poi pounder to our new incoming GLL Chair, but if this past year has shown me anything, it is that I know she will be there in her own way.
Happy summer! (Unless you’re under the heat dome, like we have been in Texas—in which case, stay hydrated!)

This issue of GLL News features election results as well as the recipients of 2023 GLL-SIS awards, longevity awards, and grants to attend AALL Boston. Speaking of grants, every donation helps fund these for upcoming years! We also give a shout-out to our GLL members who are receiving AALL awards this year.

As we all know, summer brings the AALL Annual Conference. Read on to learn more about this year’s GLL-SIS VIP David Neumeyer and GLL-related programs in Boston. Also, don’t forget to attend the GLL-SIS Awards & Recognition Ceremony bright and early on July 16! Our special guest and speaker at the ceremony will be David Leonard, President of the Boston Public Library. Please note that LexisNexis is sponsoring beverage service (hot coffee and tea), but GLL will not be providing food this year.

Also in this issue, Alicia Friedman provides overviews of two recorded programs available through the AALL eLearning Program: “The Reference Interview: Discovering What They Really Want” (2022) and “Law Librarians & Legal Information Professionals as Partners in the Access to Justice Movement” (2021). And for all of your networking needs at the Annual Conference, Adriana Mark offers a book review of Patrick King’s Better Small Talk: Talk to Anyone, Avoid Awkwardness, Generate Deep Conversations, and Make Real Friends.

Check out what GLL-SIS member Jenny Silbiger has been up to recently (spoiler alerts: talking AI with lawyers and attending the 2023 Equal Justice Conference), and then take a few minutes to complete the 2023 Survey on Law Library Services to the Self-Represented Litigant.

We also catch up with the GLL-SIS Membership & Mentoring Committee, including a reminder about the GLL-SIS Mentorship Program.

Rounding out this issue are the GLL-SIS Executive Board Meeting Minutes for March and April, as well as announcements from AALL.

Finally, I just want to say thank you to the GLL-SIS Newsletter Committee for all of their help during my first year as editor of GLL News, with a special thanks to Julia Viets, who will be leaving the committee after several years of service.

Have a great summer, and GLL News will be back in October!
AALL Announcements

AALL 2023 REGISTRATION NOW OPEN

We are excited to announce that you may now register for the 2023 AALL Annual Meeting & Conference—Map Our Future. Don’t miss out on more than over 65 educational programs covering timely topics, including AI, data analytics, and more, networking opportunities with your colleagues, and the chance to learn about the latest innovations in legal tech from over 60 exhibitors—get energized with new techniques and strategies to benefit your library and its users. Let your employer know why you need to be at AALL 2023. Download the Justification Toolkit to make your case for attending the conference.

ORDER YOUR COPY / 2023 AALL STATE OF THE PROFESSION REPORT

The third edition of the AALL State of the Profession report is available to order on AALLNET. The report provides organizations and law librarians with the insights needed to understand the current legal information landscape, as well as prepare for the future. The report covers demographics, budgets, user services, collections, operations, technology, and more. This edition highlights how law libraries in various organizations have bounced back following the pandemic, especially with respect to budgets and remote/in-person work.

In addition to the exclusive interview with Law360 that AALL President-Elect June Liebert participated in, the report was covered by Bob Ambrogi in his LawSites blog and shared on InfoDocket. The report is available in digital, print, and a print + digital bundle.

![Image of AALL 2023 registration and State of the Profession report]

![Image promoting AALL membership renewal]
Government Law Libraries – Special Interest Section
Executive Board – Minutes

Date and Time: **Monday, March 6, 2023 @ 12:00 p.m. PDT / 3:00 p.m. EDT**

Present: H. Riccio, K. Westwood, M. Childs, S. Pic, A. Small, P. Petroccione, B. Starkey, S. Davis

Meeting Leader: H. Riccio

Scribe: S. Pic

Date of Next Meeting: **April 17, 2023 @ 1:00 p.m. PT / 4:00 p.m. ET**

Minutes

Preliminary Items / Action Items from Previous Meeting:

- **Approve Agenda** – Holly called the meeting to order at 2:05 pm Central. Brendan moved to approve agenda. Karen seconded. All in favor of approving agenda, no nays or abstentions. Agenda approved.

- **Approve Minutes** – Brendan moved to approve the minutes. Karen seconded. All in favor of approving the minutes, no abstentions or nays.

- **Action Items Status** (See December Meeting Minutes) – still need to reach out to P&PR and M&M about restricted funds, everything else resolved.

Other Business:

- **GLL Election Report** – Sara reported that we are all set for the election to be March 20-April 20.

- **Award Submissions** – Karen reported she nominated a couple of GLL members for AALL awards. Holly was also involved in helping with another GLL member.

- **New GLL Newsletter Editor** – Sabrina changed her mind and is going to stay in AALL and so will stay on as editor – so no new editor needed.

- **Committee Reports** – Miriam reported on updates by M&M, including a new flyer from P&PR. Patty reported that ATJ is almost finished with public law library standards and they are working with SRLN on a possible updated survey. Sara clarified we don’t need another vote on the Fishman award. Holly reported the GLL program for the AALL conference.

- **GLL Breakfast (2023 AALL Annual Meeting)** – Holly reported that LexisNexis will be sponsoring us at $2,000. Sara stressed we need to make sure everyone understands there won’t be food but we will prepare people in advance. Holly is working with the contracted conference organizer on the rest of the details. Karen said we need to consider whether we want to have the business meeting separately virtually and to confirm Awards is working on a speaker. Sara said Emily with Awards has been in contact about this and is working on it. The Board confirmed they are still interested in a speaker and are in favor of a virtual meeting. The new meeting is called the “Awards and Recognition Ceremony” (not the annual breakfast).
GLL News

• GLL/SR/LISP Roundtable at Annual Meeting – Holly is not sure the status of this. LISP usually coordinates.

• Upcoming Meeting Dates – Current dates are Tuesday, April 18, 2023 at 1 pm Pacific, then Tuesday, June 20, at 1 pm Pacific then a new schedule will be set after we return from Boston. Brendan has a conflict for the next meeting, but we are all free for Monday, April 17 so rescheduled to that time.

• Other – Sara updated that our funds are good (about $44,000) and that AALL did merge our restricted and unrestricted funds on the last statement. Holly also mentioned the recent staff turnover at AALL HQ and there was a general discussion around the topic.

• Adjournment – Miriam moved to adjourn, Patty seconded, all in favor, no abstentions or nays. Meeting adjourned at 2:56 pm Central.

Current Meeting Action Items:

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<tr>
<th>Action Items</th>
<th>Assigned To:</th>
<th>Date Due:</th>
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<tbody>
<tr>
<td>• Reach out to P&amp;PR and ATJ Committees to let them know the status of the formerly restricted funds</td>
<td>• Patty and Holly</td>
<td>• By next meeting</td>
</tr>
<tr>
<td>• Circulate information about the joint roundtable</td>
<td>• Holly</td>
<td>• ASAP</td>
</tr>
<tr>
<td>• Reach out to AALL about the details for the GLL awards ceremony</td>
<td>• Holly</td>
<td>• ASAP</td>
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</table>

Interim Actions:

• Executive Board approved (by email in December) Grants Committee motion to revise Committee Charge from obligation to hold an annual silent auction to require holding an annual fundraising campaign which can be in-person, virtual, or hybrid, to raise money for conference and travel.

• Executive Board approved (by email in February) Awards Committee request to clarify that to qualify for the Fishman Award, one GLL member on the authorship/editorship team will qualify for submission for the award. This change has been made and announced by the Awards Committee.
Executive Board Meeting Minutes

Monday, April 24, 2023

Government Law Libraries – Special Interest Section
Executive Board – Minutes

Date and Time: Monday, April 24, 2023 @ 1:00 p.m. PDT / 4:00 p.m. EDT

Present: H. Riccio, K. Westwood, S. Pic, A. Small, P. Petroccione, B. Starkey, S. Davis

Absent: M. Childs

Meeting Leader: H. Riccio

Scribe: S. Pic

Date of Next Meeting: June 20, 2023 @ 1:00 p.m. PT / 4:00 p.m. ET

Minutes

Preliminary Items / Action Items from Previous Meeting:

- Approve Agenda – Karen moved to approve, Patty seconded, all in favor, no oppose or abstain.
- Approve Minutes – Patty moved to approve, Karen seconded, all in favor, no oppose or abstain.
- Action Items Status (See March Meeting Minutes) – Holly reported all action items resolved - both P&PR and ATJ know about change to restricted funds, also LISP is moving forward on joint roundtable, and AALL is notified of our awards ceremony. Patty asked about the process of the payment for the Survey Map, which is about $5,000.

Other Business:

- Committee Reports
  * Patty reported ATJ is working on a paper and also that a new member wants to join the committee – Holly will follow-up.
  * Publicity & Public Relations Committee Budget Request – in the works, we will vote by email.
  * Awards Committee Budget Request – Sara submitted the motion for $496 plus a little more for shipping, Karen second, all in favor, no oppose or abstain.
- GLL Election Results – Amy and Jocelyn elected unanimously. Amy can’t attend the training this year but will next year – also, Sabrina said it is recorded.
- GLL Breakfast (2023 AALL Annual Meeting) – Holly will be posting today to GLL My Community that this will be a non-ticketed sponsored coffee service event, and advise everyone to make appropriate breakfast plans.
- GLL Business Meeting (Virtual Pre-AALL Annual Meeting) – Holly is going to look into when the business meeting was held virtually in the past and will schedule that.
- AALL Activities Area Display Board – Tara from P&PR is working on it.
Executive Board Meeting Minutes (continued)

Monday, April 24, 2023 (continued)

- AALL Canva Pro SIS Access – AALL was granted a free account – each SIS gets 2 people who can use it.
- Past GLL Webinar Recordings – AALL is no longer going to maintain SIS webinar pages. Holly suggested forwarding to Technology Committee to decide if we should create a page for webinars on the GLL website.
- CONELL Marketplace – It is scheduled 11:15-noon – Brendan may be able to attend. Holly will confirm that we want a slot, if Brendan can’t attend, we will reach out to the committee members as well.
- GLL Online Toolkit – Sabrina noticed the GLL toolkits haven’t been updated since 2018, they are various topics – they are separate from the resource guides. It’s unclear who is in charge of them (P&PR confirmed they are not). Amy was wondering if they are used at all (statistics), to help us decide if we should update or just take down. Holly said we could have a special committee next year to look into this. Sabrina is interested.
- Other – Sabrina asked when the deadline is for the committee reports - Holly will look into it and let the committee chairs know. Karen provided an update on Hall of Fame nominees and also attended a service for Margie Maes, which was sad but also lovely to see so many colleagues. Holly is coming off of the AALL Leadership Development committee and is going to be appointed to the AALL Awards Committee. Sara is going to be appointed to the AALL Emerging Leader Award Jury. Holly is also going to be receiving an award from PLLIP.
- Adjournment – Holly moved to adjourn, Patty seconded, all in favor, no oppose or abstain. Adjourned at 3:58 pm CT.

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<tr>
<th>Current Meeting Action Items:</th>
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<th>Date Due:</th>
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<tbody>
<tr>
<td>Add new member to ATJ</td>
<td>Holly</td>
<td>ASAP</td>
</tr>
<tr>
<td>Notify Jocelyn she can attend the next meeting for observation</td>
<td>Holly</td>
<td>Next meeting</td>
</tr>
<tr>
<td>Look into deadline for committee reports</td>
<td>Holly</td>
<td>ASAP</td>
</tr>
<tr>
<td>Reach out to Technology/Chris Siwa about stats for Toolkits</td>
<td>Holly</td>
<td>Next meeting</td>
</tr>
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Interim Board Actions via Email:

1) Sara moved on behalf of the Grants committee to allow the Grants committee to award an additional $1500 grant to the AALL annual conference, using the unused EJC grant funds. Karen seconded. All in favor, no oppose or abstain. Completed April 11, 2023.

2) Patty moved on behalf of the ATJ committee for funding of $5,000 to update the StoryMap that will also update Resource Guides #4 & #5. Miriam seconded. All in favor, no oppose or abstain. Completed April 12, 2023.
2023 GLL-SIS Election Results

Sara Pic, she/her, Law Library of Louisiana, SVPic@lasc.org

This year’s GLL Election ran from March 20 to April 20. One hundred ballots were submitted—that is 16 more than last year! It’s fantastic to see a higher turnout but this is still only about 1/3 of the membership—I know we can do even better! Please contact the GLL-SIS Board if you have any ideas on how to increase voter turnout. Amy Small (Executive Director, Texas State Law Library) was elected as incoming GLL Vice Chair/Chair-Elect and Jocelyn Stilwell-Tong (Manager, California Court of Appeal—6th District Law Library) was elected as the new Member-at-Large.

Thanks to all candidates, and to all members who voted. The more people participate in the SIS, the stronger we all are.

2023 GLL-SIS Grant Recipients

Christine Morton, she/her, GLL-SIS Grants Committee, U.S. Courts Library for the Second Circuit, Christine_Morton@ca2.uscourts.gov

This year, the Grants Committee was able to award grants to SIX deserving GLL-SIS members. Three recipients are newer librarians with less than five years of experience and three are more seasoned librarians with over five years of experience. No matter the years of librarianship, all grant recipients submitted strong and persuasive applications with compelling letters of recommendation.

The Grants Committee is pleased to congratulate the following GLL-SIS members who have been selected to receive a grant to attend the 2023 Annual Meeting:

- **Geraldine Cepeda**, Complier of Laws and Law Library Executive Director/Librarian, Guam Law Library, Hagatna, Guam.
- **Tara Cunningham**, Head of Collection Services, Law Library of Louisiana, New Orleans, Louisiana.
- **Gail Mathapo**, Assistant Law Librarian, Homer M. Stark Law Library, Gwinnett County Justice and Administrative Center, Lawrenceville, Georgia.
- **Marlena Okechukwu**, Outreach Coordinator, Hennepin County Law Library, Minneapolis, Minnesota.
- **Heather Snodgrass**, Reference Librarian, San Diego Law Library, San Diego, California.

Thank you to the GLL-SIS members who applied for a grant this year. If you applied for a grant and were not selected this year, please consider applying again. If you have never applied for a grant, then the upcoming year is the time to consider applying! The Grants Committee looks forward to offering grants for upcoming conferences in 2023-2024.
Ensuring Professional Development for GLL Members

Gail Warren, GLL-SIS Grants Committee Member, Virginia State Law Library, gwarren@vacourts.gov

The Government Law Libraries SIS has always believed its members should have access to quality educational programming, leadership training, and access to justice networking. For over 20 years, we have supported this goal by providing grants to members—by the time our section meets in Boston, over 100 of our members will have received funds to attend AALL meetings and institutes, the Equal Justice Conference, and the Self Represented Litigation Network Conference.

For years, our fundraising was conducted by way of a silent auction. Members enjoyed donating and bidding on items at an online website, then continuing the auction live at each annual GLL Business Meeting in July. In 2020 and 2021, due to our inability to meet in person, we changed the format to an outright fundraising event. While we were able to meet in person in Denver in 2022, we continued the fundraising campaign. With our limited schedule for the AALL Boston Meeting, we plan to do so again this year.

The GLL Grants Committee kicked off the 2023 fundraising campaign earlier this month. We hope to receive as many donations as possible by Monday, July 10, 2023, so the results can be shared during our GLL-SIS Business Meeting on Sunday, July 16, 2023. Remember, 100% of every donation, no matter how large or how small, flows directly into our grants fund.

While we still cannot accept credit card payments, there are two simple steps to making your donation:


2. Mail your check to the GLL Treasurer:

Sara Pic, Head of Public Services
Law Library of Louisiana
400 Royal St Ste 200
Louisiana Supreme Court
New Orleans, LA 70130-8100

I already mailed my contribution to Sara and am confident many of you will help us set a new fundraising record before we meet in Boston on July 16th!

Congratulations to our GLL Members who won 2023 AALL awards!

Gail Warren
Marian Gould Gallagher Distinguished Service Award

Sara Galligan
Hall of Fame Award
2023 GLL-SIS Awards & Recognition Ceremony

Sponsored by

Sunday, July 16, 2023    7:45am – 8:45am EDT    Location: Marriott-Wellesley

GLL-SIS will hold an in-person meeting in Boston at our traditional early morning hour on Sunday, July 16 (7:45 a.m. this year). LexisNexis is sponsoring beverage service (hot coffee and tea), but we will not be serving food. Please be sure to take care of your own breakfast needs accordingly. At this morning event, we will honor and celebrate our members with awards and recognition of longevity, as well as hear from a featured speaker. There is no separate registration for this meeting—just set your alarm and join us!

Our featured speaker will be David Leonard, the President of the Boston Public Library, a thriving 170-year-old institution and one of Boston’s great educational, cultural, and civic treasures.

David began working at the BPL in 2009, bringing with him a wealth of experience from the technology, management, and consulting fields. Appointed President by the Library’s Board of Trustees and Mayor Martin J. Walsh in June 2016, David’s focus is on developing the BPL as a twenty-first-century institution that provides dynamic library experiences to the residents of Boston, of Massachusetts, and beyond.

BPL has a Central Library in Copley Square, twenty-five neighborhood branches, and an archival center and also serves as the “Library for the Commonwealth” of Massachusetts. In his role, David oversees a collection of more than 23 million books, maps, manuscripts, and prints, with ever expanding digital access.

During his time at the BPL, David has also served as Director of Administration & Technology, Chief Technology Officer, acting Director of Administration & Finance, and acting Chief Financial Officer. He led the library’s capital improvement project for the Norman B. Leventhal Map Center, worked to modernize the library’s technology infrastructure—including the migration to the new Integrated Library System and deployment of new pay-for-print systems system wide—and oversaw master planning and design for the renovation of the Central Library in Copley Square.

David’s prior experience spans academia and the nonprofit sector as well as the IT consulting world, with roles in business development, management, and technology consulting. David is currently enrolled in a PhD program in Library Information Science at Simmons College. He holds a bachelor’s degree in philosophy and mathematics and a master’s degree in philosophy from the University College Dublin. He did further graduate work in philosophy at Boston College and was a member of the 2010 Emerging Leaders Program at the University of Massachusetts, Boston.
2023 GLL-SIS Longevity Awards

Tonya Baroudi, GLL Membership & Mentoring Committee Member,
Prince George’s County Circuit Court Law Library,
tabaroudi@co.pg.md.us

The GLL Membership & Mentoring Committee is proud to recognize the following individuals with their longevity awards. These GLLers have been members of AALL for twenty years and associated with GLL for ten of those years. Please congratulate:

- Pauline S. Afuso, Ramsey County Law Library
- Miriam D. Childs, Law Library of Louisiana
- Michael Ginsborg, California Department of Justice Law Library Services
- S. Michelle Howard, Pinellas County Law Library
- Karin Johnsrud, Supreme Court of the United States Library
- Janet Lindenmuth, Widener University Delaware Law School
- Francis X. Norton, Jr., Law Library of Louisiana
- Victoria Williamson, Riverside County Law Library

They will be acknowledged and their certificates and pins awarded at the 2023 annual AALL conference GLL Awards & Recognition Ceremony.

2023 GLL-SIS Award Recipients

GLL-SIS Awards Committee

Bethany J. Ochal Award for Distinguished Service to the Profession

Malinda Muller, Director, Patron Services, Programs & Partnerships, Los Angeles Law Library

Gail Warren, State Law Librarian, Virginia State Law Library

Jean Willis, Happily Retired!
Connie E. Bolden Publication Award


Dr. Joel Fishman Professional Publication Award

Greater Philadelphia Law Library Association Social Responsibilities Committee for the paper “Pennsylvania Legal Research 101: About the Law and How to Find It.”

Authors:

Kristen Matteucci, SRC Chair, Reference Librarian at Jenkins Law Library (pictured left)

Paul Riermaier, Reference Librarian, University of Pennsylvania Carey Law School

Andrew Lang, Head of Reference & Student Services, University of Pennsylvania Carey Law School

John Cannan, Faculty Scholarship Librarian & Legal Research Instructor, Villanova University Charles Widger School of Law

Eric Berg, Senior Research Analyst, Holland & Knight LLP

Mary Cate Matta, Research Librarian, Duane Morris LLP
2023 GLL-SIS VIP for the AALL Annual Conference

Sara Pic, she/her, Law Library of Louisiana, SVPic@lasc.org

The GLL-SIS Executive Board is excited to announce this year’s GLL-SIS VIP to the AALL annual conference is David Neumeyer. David is on the Advisory Board for the Self-Represented Litigation Network (SRLN) and is the Executive Director of the Virginia Legal Aid Society. He has a particular interest in strengthening law library engagement, and he is currently serving on the Virginia Access to Justice Commission with GLL member Gail Warren. We know he and members of GLL and the AALL community more broadly will benefit from his attendance at this year’s AALL annual conference. Please join us in welcoming David when you see him in Boston!

GLL-SIS Related Educational Offerings at the 2023 AALL Annual Conference

**GLL-Sponsored Program**

**Expanding Access to Justice by LEPs and Bounds: Resources for Limited English Speakers**

**Sunday, July 16, 2:00 PM – 3:00 PM, Hynes – Room 304**

*Coordinator: Sue Ludington, New York State Unified Court System*

*Speakers: Ann Walsh Long, Supreme Court of Nevada; Brittany Young, Lane County Law Library*

*Description: In partnership with other stakeholders, state court and county law libraries have worked collaboratively to better serve self-represented litigants of Limited English Proficiency (LEPs) and non-English speakers in their communities. This program will showcase two successful translation projects of written materials—court forms and legal information guides—made possible through grant awards and similar funding. Panelists will share their experiences in pursuing grant monies to develop these projects and will offer a framework to help attendees assess whether the legal information and assistance needs of LEP self-represented litigants and court users are being met in their community. Strategies on how to evaluate the effectiveness of such projects intended to address those needs will also be explored.*

**Saturday, July 15**

*(Preconference Workshop) Setting Up for Success: Designing Reference Training and On-Boarding for New Staff*

9:00 AM–4:00 PM, Hynes - Room 309

*Coordinators: Amy Small, Texas State Law Library; Catherine McGuire, Thurgood Marshall State Law Library*

*Speakers: Rachel Weiss, Nixon Peabody LLP; Jessica Mundy, Thurgood Marshall State Law Library*

**Sunday, July 16**

*The Law Library as Virtual Hearing Hub*

11:30 AM – 12:30 PM, Hynes – Room 302

*Coordinator: Grace Spulak, National Center for State Courts*

*Moderator: Jocelyn Stilwell-Tong, California’s Sixth District Court of Appeal*

*Speakers: Hallé Cox, Kane County Law Library & Self Help Legal Center; Julia Viets, Circuit Court for Montgomery County; Karen Westwood, Hennepin County Law Library*
GLL-SIS Related Educational Offerings at the 2023 AALL Annual Conference (continued)

Law Libraries as Brave Spaces: Building Equity and Inclusion (LISP-SIS/GLL-SIS/SR-SIS Roundtable)
12:45 PM – 1:45 PM, Hynes – Room 200
Join us for a thought-provoking roundtable discussion on the importance of cultivating courage to foster equity and inclusion within our library communities. We will explore the principles of safe and brave spaces and how these concepts are being applied in libraries. All are welcome!

Moving Beyond Print (Hot Topic)
3:15 PM – 4:15 PM, Hynes – Room 302
Moderator/Coordinator: Elizabeth Outler, LAC Group

Speakers: Monique Gonzalez, Norton Rose Fulbright; Jocelyn Kennedy, Harvard Law School Library; George Taoultsides, First Circuit Court of Appeals

Diversity and Inclusion Symposium: Are We Neglecting "Inclusion"?
3:15 PM – 4:15 PM, Hynes – Room 312
Speakers: Raquel Gabriel, CUNY School of Law; Michael Muehe, University of San Francisco School of Law, Dorraine Zief Law Library; Jenny Silbiger, Hawaii State Judiciary
Coordinator: Kelly Leong, Dr. Lillian & Dr. Rebecca Chutick Law Library, Benjamin N. Cardozo School of Law, Yeshiva University
Moderator: Josh LaPorte, St. John’s University School of Law

Monday, July 17
Where Do We Draw the Line In Making "Highly Sensitive" Information Available or Not?
10:45 AM – 11:45 AM, Hynes – Room 210
Moderator/Coordinator: Ajaye Bloomstone, LSU Law Center
Coordinator: Patricia Sayre-McCoy, D’Angelo Law Library, University of Chicago
Speakers: Christine George, NYU Law Library; Lawrence Meyer, Law Library for San Bernardino County; Kristina L. Niedringshaus, Georgia State University College of Law Library

Tuesday, July 18
Incarcerated People Are Patrons Too! Improving Legal Information Services for Incarcerated People
11:15 AM – 12:15 PM, Hynes – Room 304
Moderator/Coordinator: Diane M. Rodriguez, San Francisco Law Library
Speakers: Liz Reppe, Minnesota State Law Library; Kurtis Tanaka, Ph.D., Ithaka S+R; Jeanie Austin, Ph.D., San Francisco Public Library
AALL eLearning Platform: Two Program Highlights

Alicia Friedman, she/her, LA Law Library, afrriedman@lalawlibrary.org

The AALL eLearning Platform provides access to live webinars, but there are also past webinar and Annual Conference recordings as well. If you weren’t able to attend a webinar or missed an Annual Conference, you still have opportunities to view program recordings on the eLearning Platform. [Note: Logging in to both the AALL website and the eLearning Platform is required to view programs.]

“The Reference Interview: Discovering What They Really Want” is a recording from the 2022 Annual Conference. This useful program provides a refresher on reference interview techniques. Additionally, the presenters share a mnemonic for the types of questions specific to the legal field to ask in a reference interview: JUST ASK TEN (Jurisdiction, Useful Tips, Scope of Research, Terms of Art, Acronyms, Sources, Key Cost Constraints, Time, End Product, Now Summarize). Some of these concepts apply more toward libraries in private law firms. For example, Key Cost Constraints and Time deal more with billing matters for the client; however, Time can also be considered by anyone to keep boundaries suitable with their workload. The other concepts can be applied generally to all law libraries. Jurisdiction is self-explanatory. Useful Tips are things such as asking where the patron has already searched. Scope of Research helps you understand the depth of information needed, such as pulling a legislative history. Terms of Art and Acronyms refer to understanding legal vocabulary. The example provided in the program is an associate who thinks the attorney wanted “reefer” regulations, when in actuality it was DFAR (Defense Federal Acquisition Regulations). Sources helps you determine whether a legislative history is really necessary or if discussion of a law’s history in a treatise will suffice. End Product helps you understand how the information will be used and Now Summarize puts all of this information together to help understand the overall research request.

“Law Librarians & Legal Information Professionals as Partners in the Access to Justice Movement” is a webinar recorded in 2021. It provides a discussion of the benefits and modes of partnerships between law libraries and public libraries. The presenters bring attention to the limited number of law libraries throughout the country that are accessible to the public and the vast number of public libraries that are. Creating partnerships between the two expands access to legal information to places where law libraries have not been able to reach the public. Some examples of partnerships that the presenters highlight are for law libraries to provide tip sheets, legal education sessions, and training on legal resources to public librarians. Other options are to provide “pop-up” reference at the public library or law libraries can provide remote access to legal databases by transferring a license from the
AALL eLearning Platform: Two Program Highlights (continued)

Alicia Friedman, she/her, LA Law Library, afriedman@lalawlibrary.org

law library location to the public library. Here at LA Law Library, we have partnerships with several branches of the LA County Public Library to provide “office hours” once a week. A staff member will spend a few hours at the library to provide reference services. In addition to this, LA Law Library provides access to a few legal databases through a remote portal at the public libraries.

Alicia Friedman is a Reference Librarian at LA Law Library. She received her Master of Library and Information Science from Syracuse University. Alicia has worked in the law libraries of private law firms helping with reference and other research services and as the Senior Librarian at the California State Prison, Los Angeles County, in Lancaster. Alicia is looking forward to helping the members of her community with their legal information needs.

Malinda Muller is the Director of Patron Services at LA Law Library, the department with which Alicia is affiliated. Malinda chairs the GLL Membership and Mentorship Committee, which hosts the peer to peer “GLL Mentorship Program: Build Your Skills initiative,” where new and seasoned members can connect, one-to-one, for peer assistance and input. Access the Mentoring Skills Inventory program at the GLL website https://www.aallnet.org/gllsis/resources-publications/mentorship-program/.

Book Review: Better Small Talk: Talk to Anyone, Avoid Awkwardness, Generate Deep Conversations, and Make Real Friends

Adriana Mark, she/her, GLL-SIS Membership & Mentoring Committee, U.S. Court of Appeals for the Second Circuit


Do you dread small talk? Do you want to be a better conversationalist with friends, colleagues, or even strangers? If so, Patrick King, a Social Interaction Specialist and Conversation Coach, offers easy-to-deploy techniques in Better Small Talk. With some advanced preparation, you'll feel confident making small talk at your next work meeting, professional conference, or social gathering. This book is a quick read with numerous actionable suggestions for upping your conversation game. After all, distilled to its essence, a conversation is simply a series of statements, stories, and questions amongst people.

How can we best prepare ourselves to be a successful conversation partner? To start, create a “conversation resume” with canned stories connected to, for
Book Review: Better Small Talk: Talk to Anyone, Avoid Awkwardness, Generate Deep Conversations, and Make Real Friends (continued)

Adriana Mark, she/her, GLL-SIS Membership & Mentoring Committee, U.S. Court of Appeals for the Second Circuit

e.g., hobbies, a big passion or interest outside of work, top five most unique experiences, significant accomplishments, and strengths. From this list, prepare mini-stories of three sentences for each topic. Having this mental reference list will ensure that the mind can easily recall an anecdote to answer common small talk questions and to help avoid going blank during a lull in conversation. King defines storytelling as “talking about the past in a way that makes people pay attention” and offers tips to improve storytelling skills. (Other books offer a deeper dive into storytelling techniques, such as the books from The Moth, the group dedicated to the art and craft of storytelling).

Next, practice free association. In a conversation about an unfamiliar topic, free association can help keep the conversation flowing. To get better at free association, write down five words, write three associations as quickly as possible for each of the words, and then write three more associations for the last word. Repeat three times before moving onto the next word in the list. This exercise is intended to boost quick and creative thinking, two skills necessary to sustain small talk.

Once the conversation prep work is done, King offers tips for starting and continuing a conversation. For possible icebreaker questions, suggestions include asking for objective information (“Where is the closest coffee shop?”), a subjective opinion (“Do you like the food here?”), or something in the environment (“Who do you know here?”). Other chapters cover how to be captivating (compliment quickly and freely, make the compliments sincere, appropriate, and respectful, and about things the recipient has control over and/or things they made a conscious choice about), how to keep the conversation flowing, how to make deeper connections, and how to cultivate knowledge and interests to support your storytelling.

Better Small Talk is not a breakthrough treatise on the art of conversation. It is more like a Cliff Notes for better banter. If you feel like your small talk muscles could use some conditioning, quickly skim this small guide for a refresher. Even better, start with King’s free "7-Step Conversation Cheat Sheet" available on his website.
2023 ABA/NLADA Equal Justice Conference Recap

Jenny Silbiger, she/her, Hawaiʻi Supreme Court Law Library, Jenny.R.Silbiger@courts.hawaii.gov

Janine Liebert and I were the only two law librarians who attended the ABA/NLADA Equal Justice Conference in Dallas. This is one of the conferences that is supported by the GLL-SIS Grants Committee, and in past years we had seen more law librarian participation. I would have loved to see more law librarians there!

In the many sessions that both Janine and I attended, the panelists did mention the importance of libraries in delivering legal services to the public. From the ABA conference website description:

"The Equal Justice Conference joins all components of the civil legal aid community to discuss and address issues related to the delivery of legal services to low-income individuals in need of legal assistance."

And also, "The ABA/NLADA Equal Justice Conference is an annual gathering of legal services and pro bono advocates to share and learn about developments and innovations in providing legal services to low-income persons. The emphasis of this Conference is on strengthening partnerships among the key players in the civil justice system. Through plenary sessions, workshops, networking opportunities and special programming, the Conference provides a wide range of learning and sharing experiences for all attendees."

At every mention of libraries/law libraries, I was sure to accentuate our presence.

AI & the Legal Profession: Let's Talk About It (Webinar Recording)

Jenny Silbiger, she/her, Hawaiʻi Supreme Court Law Library, Jenny.R.Silbiger@courts.hawaii.gov

Title: AI & the Legal Profession: Let's Talk About It (recorded 05/31/2023)

Description: In light of the whirlwind announcements around AI technology, State Law Librarian Jenny Silbiger was asked to provide a briefing to the Hawaii State Bar Association about the free generative AI tools available to the public, as well as the current and emerging AI tools designed to support the legal profession. Also discussed were associated strengths, challenges, and further resources in learning more about generative AI.

Access the recording here.

We were pleased to have 345 registrations for the webinar, with 223 total attendees on the livestream. Participants who registered were asked the following questions prior to the webcast:

1. Have you interfaced with an AI product? (Yes, No, Not Sure)
2. If yes, which product?

Of the participants, 28% answered “yes,” while the remaining 72% responded no/not sure/or did not answer. Overall, it was a great discussion.
2023 Survey on Library Services to the Self-Represented Litigant

Joan Bellistri, Anne Arundel County Public Law Library, joan.bellistri@mdcourts.gov

The 2023 Survey on Law Library Services to the Self-Represented Litigant has launched. We want input from law libraries across the nation!

It's been five years since we've surveyed law library self-help programs and services. The 2019 survey studied best practices criteria at the basic, intermediate, and advanced levels of service and determined the number of libraries at each level. Survey analysis also described library collections, partnerships, staffing, and self-help centers in libraries. View the 2019 Story Map to see the results.

Like the 2019 Survey, the 2023 Survey will:

- Create a geographic representation of services across the country
- Measure current library services against established criteria
- Describe progress that's been made since the last national survey
- Create a directory of contact information allowing libraries to communicate with each other about items of interest.

The 2023 Survey will also document the effects of COVID on library services to the SRL.

Here is the link to the survey: https://arcg.is/i5nPS.

One response per institution, please. It takes about 15-20 minutes to complete. Please feel free share the link with law libraries in your local networks. The survey response time has been extended through August.

The survey and the Story Map are work products of the Self-Represented Litigation Network (SRLN) in collaboration with the SRLN Law Libraries Working Group and supported by the American Association of Law Libraries (AALL) Government Law Libraries Special Interest Section (GLL-SIS). Points of view expressed in the Story Map are those of the Story Map Committee and do not necessarily represent the position or policy of individual SRLN members, SRLN’s hosting organization, AALL or the GLL-SIS.

Questions about the survey can be directed to: Joan Bellistri @ joan.bellistri@mdcourts.gov or 410-222-1387.
GLL-SIS Membership & Mentoring Committee News

Over the course of the year, the Membership and Mentoring Committee plans, posts and produces various “fabulous” community building offerings for fellow SIS Members.

For example, the Committee posts monthly tips provided by the volunteers for the GLL Mentorship Database: Build Your Skills program. This database logged over 365 hits this past membership year! This an individually-administered database that enables one-to-one connecting for professional support in a number of topical, work-related and professional development ways.

Have you participated in AALL for at least 20 years and 10 years in GLL? If so, you would have received or soon will receive a longevity pin via a program coordinated by a GLL Membership and Mentoring Committee member honoring YOU.

The latest community support program is the Newer Law Librarians’ Gathering, which has experienced two successful Zoom gatherings for newer GLL members with a law librarianship career track of 5 years or less in the profession. The GLL Membership and Mentoring Committee will soon be in the midst of planning for another newer law librarians’ gathering Zoom event taking place this fall. As part of the gathering, participants will glean insightful and practical advice and perspective from GLL members sharing their career track trail, experience, and things of note they have learned along the way. ALSO, and equally valuable, newer law librarians WILL MEET EACH OTHER! Look for updates and more details on this event, which will be published in the fall edition of GLL News.
The GLL Mentorship Program is available for peer to peer assistance and input on more than 75 diverse and specialized areas of expertise and experience including:

- Change Management
- Collecting & Reporting Statistics
- Handling Press / Journalist Inquiries
- Law Library Policies
- Library Space Planning
- Project Management
- Strategic Plans
- Vendor Relationships
- Adjunct Teaching & Instruction
- Internship Programs
- Social Media
- Job Searches, Interviewing, Re-
- Publishing, Authorship
- Serving as a Reference
- Summer Associate Programs
- Collection Downsizing
- Curriculum Design
- Legal Information Literacy
- One Person Libraries
- Circulation Management
- Community Partnerships
- Digital Reference Services
- Inter Library Loan
- Website Design and Development
- Library Space Planning
- Digitization, Digital Repositories
- Strategic Plans
- Bibliographic Management Software
- Vendor Relationships
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### GLL Officers & Board Members 2022-2023

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### GLL Committees 2022-2023

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It's **SUMMER Time**