

Accessing Usage Reporting by Legal Database

Database	Method of Access	Information Available
BNA	Contact your representative directly	Usage is broken down by quarter, including email alerts, visits and page views.
Bloomberg BNA	No reporting capabilities	n/a
CALI	Contact your representative directly	Total number of lesson accesses by month.
Cambridge ebooks	http://ebooks.cambridge.org Log in to account administration.	Annual by title and monthly time access reports.
CCH	Contact your representative directly	Representatives can create a variety of reports, so I usually send our preferred report when I send in a request; this report indicates page hits, users, days and devices, all separated by month.
Chronicle of Higher Education	http://chronicle.com/campuswide/reports/	HTML summary of page views, searches and visitors by month.
Chicago Manual of Style	Request directly: cmoshelpdesk@press.uchicago.edu Access the report yourself: http://www.chicagomanualofstyle.org/reports/index.epl	Linked report shows successful title requests by month.
eLibrary	http://elibrary.bigchalk.com/reports	Options include database activity and document usage, as well as assorted reports in COUNTER format, compliant to 2003 code of practice. Allows you to schedule regular delivery of specific reports directly to your email.
HeinOnline	Request directly from techsupport@wshein.com Also delivered automatically in quarterly installments.	Statistics are provided for combined hits, articles, page views, visits and searches by month across all Hein library subscriptions.

JSTOR	Historical reports (prior to 2009) available at http://stats.jstor.org/ Current reports available through individual JSTOR login. Contact support at support@jstor.org to enable usage statistics feature.	COUNTER 4 reports are available from January 1 st , 2015, and earlier reports are compliant with COUNTER 3 standards. Also offers other custom reports, and the ability to schedule reports for automatic delivery to your email inbox.
Gale ((includes LegalTrac, Making of Modern Law, United States Supreme Court Records & Briefs))	http://admin.galegroup.com	All COUNTER 4 compliant reports available as well as other custom reports and the ability to schedule reports for automatic delivery to your email inbox.
ProQuest	http://admin.proquest.com	Some reports currently COUNTER 4 compliant and other COUNTER 3 compliant. Also offers a variety of other custom reports and the ability to schedule reports for automatic delivery to your email inbox. ProQuest also has a LibGuide on gathering usage information for ProQuest libraries http://proquest.libguides.com/gis_usage
LLMC Digital	http://admin.llmcdigital.org/public/usagereport.aspx	Activity breakdown for events such as Advanced Search, Citation Search, Download, IP Login, and Volume Search, by user-specified date. Definitions of events can be found here http://admin.llmcdigital.org/public/Client_Usage_Report_Definitions_new.pdf

Oxford Products (e.g. Oxford English Dictionary and Oxford Scholarship Online)	https://subscriberservices.sams.oup.com https://subscriberservices.sams.oup.com/report/counter.html http://access.oxfordjournals.org/oup/login/local.do	Reports for usage of online resources COUNTER 4 reports for usage dating back to January 2013 Usage reports specific to journals
Thomson Reuters/Westlaw	Contact representative directly	In addition to providing access to our students, my institution also provides legal resources to the public through a public patron account at Thomson Reuters. For this account, our representative gathers us total usage annually, patrons' monthly usage, and warning screens for content outside the plan. We also request usage statistics of specific academic products, such as the West Study Aids collection, by emailing our West Academic representative directly. These reports contain document views by month, unique visitors by month, top functionality, unique students accessing or favoriting, and the top five document views by series.
LexisNexis	Contact representative directly	For Lexis products, I contact our representative for reports on document views, searches, alerts, Lexis.com links, printouts, and Shepard's

To suggest updates and additions to this document, please contact Ashley Moyer, Metadata & Digital Initiatives Librarian, at the Charlotte School of Law. amoyer@charlottelaw.edu / 704.971.8567

Regional Resources

OnLaw (California Continuing Education of the Bar)	Contact representative directly	Total number of minutes OnLAW was accessed for the reporting period as well as by month. Also includes practice area and individual title access information as well. New statistics include total number of minutes title was accessed.
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