The AALL Management Institute is an extraordinary opportunity—well worth the investment of time, money, and energy. Maureen Sullivan is an expert leader and facilitator who understands the needs of libraries and library professionals. A variety of group work encourages introspection and deep thinking to examine existing practices and consider alternatives. I am energized to bring new ideas and ways of thinking back to my institution, and I have expanded my network to include several fantastic people from the Institute.

The 2019 AALL Management Institute was held March 28-30 in Chicago. The Institute, featuring organizational development consultant Maureen Sullivan, provided managers with skills to help them excel in their roles, support organizational strategy, and solve business issues. During a follow-up survey, participants were asked what outcomes/practices they planned to adopt as a result of the AALL Management Institute. Here’s what a few of them had to say:

- Carve out time to stay current on trends in the field
- Implement approaches to conflict resolution
- Implement the SOAR method instead of SWOT, focusing on strengths not weaknesses
- Delegate more lower level/repetitive work
- Engage with law school faculty more frequently and in new ways
- Utilize the client/coach/observer exercise
- Listen more before responding
- Improve staff meetings
- Market the library more frequently
- Reach out to practice group leaders for an invitation to demonstrate the resources the firm has to offer

To see more photos visit bit.ly/AALLmi2019