

THE CRIV SHEET

THE NEWSLETTER OF THE COMMITTEE ON RELATIONS
WITH INFORMATION VENDORS

VOLUME 43 NO. 3 / JUNE 2021





**Committee on Relations with Information
Vendors (CRIV) Members**

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CONTENTS

Editor's Corner	4
From the Chair	5
Embracing & Enduring the Virtual Conference: Lessons Learned	6
CRIV Sheet Recommended Programs for the 2021 AALL Virtual Conference	8
CRIV Liaisons to Vendors	10
CRIV / LexisNexis Semiannual Call	10



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What a year! As we wrap up another volume of *The CRIV Sheet*, we wanted to take a moment to reflect on the array of topics CRIV covered this year. Between the [blog](#) and the newsletter, we highlighted updates to websites such as congress.gov and govinfo.gov and products from vendors such as Fastcase, Casemaker, HeinOnline, LexisNexis, Westlaw, and Bloomberg Law. We also discussed the ever-growing array of analytics products, from legal analytics to academia; and we postulated on the future of legal information, from the potential of artificial intelligence in legal clinics, to the future of PACER through the Open Courts Act. Of course, the pervasive topic throughout the year has been the COVID-19 pandemic and its impact on libraries and legal services; from an initial survey of how vendors were assisting customers in the early stages of the pandemic to overviews of their varied and developing COVID-19 curated collections, CRIV has been there to cover the new and notable.

As is tradition, this issue highlights several sessions related to legal information and information vendors to be on the lookout for at this summer's 2021 AALL Virtual Conference. We also hope you will join us on July 14th for our virtual CRIV Vendor Roundtable. This issue also relays the minutes from the latest semiannual CRIV call with LexisNexis. As we conclude our tenure as the co-editors of *The CRIV Sheet*, we want to extend a thank you to all contributing authors and our readership. There is never a dull moment when it comes to the production, presentation, and innovation of legal information, and we look forward to continuing to serve, support, and inform the AALL membership, whatever the next year brings.

FROM THE CHAIR

DEBORAH L. HELLER

ACTING DIRECTOR OF THE LAW LIBRARY
PACE UNIVERSITY ELISABETH HAUB SCHOOL OF LAW

Hello CRIV Sheet Readers,

I hope that everyone is doing well after what has been a very challenging year. Many of us have had to navigate new and unexpected working environments, learn to use information and materials in different ways, and make do with less. The CRIV Committee has been happy to be able to provide a little assistance where we can to help AALL members work with vendors under some tough conditions. As we move to warmer weather and vaccine eligibility expands, hopefully we will be able to get back to some sense of “normalcy” and meet up with old and new friends alike.

This year, AALL is holding its second Virtual Conference. As CRIV does every year, in this issue we are highlighting some of the programs that we think might be of interest to our readers. If you end up missing any of the programs we highlight, there will be summaries provided in the first issue of the CRIV Sheet this fall. Speaking of the meeting, this issue also includes an article by Ashley Ahlbrand outlining the highs and lows of virtual conferences, and how to turn those lows around.

Additionally, CRIV will be holding its annual Vendor Roundtable event virtually this year on July 14 at 3:00 p.m. EDT. This year we are having vendors highlight the different accommodations that are available or in development for users with disabilities to enable them to still make use of all the features the platforms have to offer. Just like last year, vendors will be providing short presentations on the topic and then we will have time for questions from those in attendance. Registration information for attendees will be forthcoming. If any vendor would like to participate, please contact [me](#) or CRIV's incoming Chair, [Ashley Ahlbrand](#), for more information and to be registered as a participant.

It has been a pleasure to serve on CRIV for the past three years, and in particular as Chair for this past year. I want to thank all of the committee members this year for their hard work and dedication. CRIV does important work in providing a bridge between the membership and the information vendors with which we all interact. Although I cannot hand off the reins as the Chair of CRIV in person, I do want to take the opportunity to wish Ashley all the best as the incoming Chair of CRIV. I know that she will do a fantastic job; the committee is in more than capable hands.

CRIV Blog
crivblog.com

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Vendor Roundtable

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EMBRACING & ENDURING THE VIRTUAL CONFERENCE: LESSONS LEARNED

ASHLEY AMES AHLBRAND

ASSISTANT DIRECTOR FOR PUBLIC SERVICES, INDIANA UNIVERSITY
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From teaching to meetings to telehealth appointments, the COVID-19 pandemic has shifted most aspects of our lives to a virtual environment for the past year. While the country is slowly opening back up, thanks, in large part, to wider-spread availability of COVID-19 vaccines, we have not yet been fully released from our sim world. As the summer conference season debuts with a virtual lineup, I have found myself reflecting, more and more, on the virtual experiences (good and bad) over the last fourteen months, and how to best prepare for an optimal virtual conference experience this summer. My thoughts were further shaped by [a recent article](#) in the *ABA Journal*, in which legal vendors discuss the highs and lows of virtual conferences from their perspective as exhibitors. No matter what side of the conference agenda you find yourself in—whether presenting, exhibiting, or simply attending—there are distinct advantages and disadvantages to virtual conferences, and ways, I believe, that we can make the most out of them.

The Pros

Flexible Format

My first major virtual conference last summer was the always-entertaining CALI Conference. Since beginning my career as an academic law librarian, I have rarely missed the CALI Conference. If you have an interest in teaching technology, working with technology, or simply learning about the latest in legal education tech, this conference fits the bill. In addition to timely topics, the CALI Conference is full of energy (and yes, full of nerds!). I was not sure if the conference would be able to keep up that characteristic energy last June, but indeed they did, largely due to their adjustment of the

traditional (in-person) conference format of longer, 45 to 60-minute sessions down to lightning rounds, still 60 minutes, but featuring three coordinated 15-minute sessions within that hour. Keeping an online audience's attention can be challenging, so shorter is better. It also challenges the speaker, who might otherwise be long-winded (looks at self in mirror) to get the point across faster, so that not a minute of their presentation is wasted.

Additional Program Offerings

In-person conferences are more limited in the amount of programming they can offer, but an online environment is virtually limitless. As AALL did last year and will do again, offering prerecorded sessions in addition to live sessions enhances the number of educational opportunities available to your audience.

Presentation-Ready Environment

For sessions reliant on visual content, a virtual setting is ready to oblige. No more squinting from the back of a massive ballroom to read the words on the presenter's PowerPoint slides. No more attempting to take notes as your laptop or tablet slides off your lap. No more settling for screen grabs to demo a product because the internet capabilities of the host site are unknown or unreliable (though admittedly your home Wi-Fi might not be much more so). Whether demoing a new product or simply sharing visual slides to enhance your presentation, online conference venues are optimized to facilitate, often with further advantages, such as a forum to submit audience questions, a chat box where you can share links, and the ability to upload supplementary materials for your audience's further enjoyment.

Potentially Broader Audience

While many of us enjoy the travel aspect of attending



an in-person conference, not everyone has the luxury to do so. An added advantage of an online conference, then, is the potential to draw in more attendees from wider geographical regions than normal.

The Cons

Mingling/Socializing

I mentioned earlier how much I appreciate the energy that a conference brings. That is a real challenge to replicate in an online format. There are ways to keep sessions lively, through virtual breakout rooms, polls, and other interactive tools, and shorter session lengths, as noted above; but it is the in-between moments—the hallway conversations, the coffee breaks, the hustle and bustle of the Exhibit Hall—that are nearly impossible to mimic online.

Online Burnout

Last June, I was so jazzed about the CALI Conference—I had a great time! Yes, I missed the in-person aspects, but I entered every session's Zoom room ready to learn. And so many associations were offering virtual conferences for free last summer (another item I could list in the pro category, above), that I signed up for a number I would not ordinarily attend).

The problem was that by the time July came around, I was exhausted. Zoom burnout was real and palpable. At first, I could not understand why. I genuinely love going to conferences, and my summer is typically scattered with them; so why did the format shift make such a difference in my energy levels? Then it hit me: while the cost-savings of not having to travel to attend virtual conferences is a distinct bonus, the act of traveling to a conference separates you from your day-to-day work. Even if you are still monitoring your work email or (like me) you are still grading papers and having meetings with students, the physical separation from your workplace puts your mind in a separate space. In contrast, when you log on to a virtual conference in the middle of your office (whether it is your home office or your workplace), surrounded by your usual grind, the virtual conference can simply feel like more work.

Lack of Swag

Okay, admittedly this one is not a deal-breaker, but I cannot be the only one who restocks their office with Post-Its and pens from conferences, right? The prizes, the giveaways, even the snacks—they are all part and parcel of the energy surrounding conference culture. Are they totally necessary? No. Are they the only reason I go to conferences? Well, no; as I said, I am all about continuing education, and it is the learning that I really come for. But they do play an integral role in the spirit of conference camaraderie.

Optimizing Your Experience

There are many things to embrace about our upcoming second season of summer online conferences. But how can we address the shortcomings identified above? While I don't think you can ever truly replicate the in-person experience, I offer up the following suggestions:

If you're missing the social aspects of conference culture:

- **Virtual Coffee Breaks/Happy Hours.** If you are missing your colleagues from across the country, pre-arrange drop-in Zoom rooms to catch up.
- **Embrace Small Group Virtual Gatherings.** If your regional association, special interest section, or caucus is hosting a virtual gathering, pop in and say hello!
- **Local Dine-Arounds.** Hear me out: Not only are we missing our colleagues from across the country, many of us haven't seen our own co-workers in-person in several months. As our communities start to open back up, why not replicate the traditional conference nightlife with dine-arounds in your own town? (Seriously—if you'll be anywhere near Bloomington, Indiana, this summer, that's a bona fide offer!)

If You're Dreading Online Burnout:

- **Treat it like an in-person conference.** If possi-



ble, plan a lighter to-do list the week of your virtual conference, so you can focus more fully on conference sessions and activities.

- **Pick and choose your sessions.** One of the advantages of virtual conferences is that even live sessions are typically recorded; so, if you don't have the luxury of a lighter workload during the conference, be selective in the sessions that you attend live and watch for the links to the recordings for the missed programs afterward.

If You're Missing the Exhibit Hall:

- **Watch for vendor programming.** If you're attending AALL's Annual Meeting this summer, don't miss out on Partner Solutions Day on July 19th. Likewise, as mentioned in the *ABA* article, some vendors have increased the number of online events they host themselves as well, so if you have a particular vendor in mind, check their website for upcoming opportunities.
- **Watch for virtual swag-ortunities.** While not the core of the conference, taking home vendor literature and tzotchkes is part of the fun! Vendors

have found ways to adapt this aspect of conference culture to a virtual environment as well. Exhibitors at online conferences often have the opportunity to offer prizes and other giveaways; and some virtual conferences, like CALIcon, even offer swag boxes as an option at registration!

See You All Soon (Really!)

It has been quite a year. A year of determining just how much of your job can be successfully completed electronically. A year of converting every room in your house into someone's office or classroom. A year of apologizing for your dog barking in the background or your cat walking across the keyboard (and a year of honoring requests to showcase that same furry office-mate to your online audience). A year of all the Zoom meetings. But we're nearly there. There is light at the end of the tunnel. As we enter a second summer of virtual conferences, now seasoned virtual players, let's embrace the added advantages that this format affords and seek creative solutions to regain the aspects of in-person conferences we have been missing for so long. I'll see you there!

THE CRIV SHEET / RECOMMENDED PROGRAMS FOR THE 2021 AALL ANNUAL MEETING

The 114th AALL Virtual Conference will be held this summer. The theme of the conference is "Leading with Wisdom & Insight." We hope you take the time during the Virtual Conference to check out many (if not all) of the following recommendations from *The CRIV Sheet*. If you attend any of these programs, or any other programs or educational opportunities you think may be of interest, please consider writing a synopsis for *The CRIV Sheet* summaries, to be included in the November 2021 issue. If you are interested, please reach out to the incoming CRIV Chair, **Ashley Ahlbrand**. *Please Note: these sessions are taken from the schedule published prior to the announcement of the Virtual Conference. If any changes are made, they will be published on the CRIV Blog as soon as possible.*

THE INS AND OUTS OF INDIA LEGAL RESEARCH: LEARNING HOW TO FIND INDIA PRIMARY AND SECONDARY LAW

Sunday, July 21
10:15 a.m.-11:15 a.m.

With India's increasing global prominence, the importance of its legal system, laws, and businesses will also grow. All law librarians will benefit from learning more about India's legal system and primary and secondary legal resources, whether to help a faculty member with



India legal scholarship, to assist a judge to find Indian legislation, or to support a practitioner representing a company seeking to export goods to India.

This program will facilitate attendees' discernment of English-language, reliable, free and paid, print and electronic resources to find materials to conduct legal research on India. No prior knowledge of India or its legal system is required.

THE FUTURE OF LIBRARY COLLECTIONS

Wednesday, July 21
10:15 a.m.-11:15 a.m.

Shrinking budgets, changing user needs, and disrupted physical access to libraries require the transformation of collection development and management. Walls between public and technical services are collapsing, requiring broader skill sets and perspectives. Collaboration within and across libraries and institutions is crucial to successfully developing and maintaining the collections our users need now and in the future. We will discuss strategies for addressing challenges including:

- Data-driven collection evaluation
- Managing budget constraints and balancing needs
- Bridging the gap between technical and public services
- Managing online collections and access for remote users
- Communicating with and getting buy-in from stakeholders

BRIEF ANALYZERS: THE NEXT LEVEL OF BOTS DOING LEGAL RESEARCH

Thursday, July 22
3:45 p.m.-4:45 p.m.

Legal research vendors have taken new steps to integrate artificial intelligence and machine learning in their products. The latest development is brief analysis tools that read a document and formulate searches with little to no additional human input. This session will

critically evaluate these new tools and compare them to existing search options. Participants will learn how brief analysis tools work, when they should and should not be used, and how to react to increasing researcher reliance on algorithms.

UNDERSTANDING BIAS IN ARTIFICIAL INTELLIGENCE: HOW BIAS IMPACTS OUR PATRONS AND THE CRIMINAL JUSTICE SYSTEM

Friday, July 23
10:15 a.m. -11:15 a.m.

Now, more than ever, artificial intelligence (AI) has the ability to impact people's lives in significant ways. It is increasingly employed at the intersection of our criminal justice system by police, prosecutors, and courts alike. Our reliance on AI raises questions about algorithm bias and its ability to determine the trajectory of a person's life. Marbre Stahly-Butts, executive director of Law for Black Lives, stated that an algorithm has the ability to "sanitize and legitimize oppressive systems." It is critical for law librarians to understand and raise awareness of AI bias and how it affects our patrons and the criminal justice system. Panelists in the program will discuss various ways in which AI systems are biased, how this bias pervades the law, resulting in disparate racial impacts, and what law librarians can do about these issues.

This program is sponsored by the Legal Information Services to the Public SIS.

ETHICS OF USING ADVANCED TECHNOLOGY IN LEGAL RESEARCH

Friday, July 23
12:00 p.m.-1:00 p.m.

While many are aware that the newest legal research tools often incorporate advanced technology such as machine learning, tried-and-true tools may employ advanced tech as well. Most states' ethics rules require lawyers to be technologically competent. The main ethical rules—competence, diligence, and supervision—need to be examined in light of the array of artificial



intelligence technologies we use. What training are we ethically required to put in place? Should we disclose to others the artificial intelligence in the tools we use? How do we develop best practices? Learn more from the panelists, including an ethics expert, a technology expert, and legal professionals who develop or work with research tools.

COOL TOOLS CAFÉ

Prerecorded

In what has become an AALL tradition, participants in the Cool Tools Café will learn about emerging or existing technologies from librarians who have implemented these technologies in their own libraries. They will learn why the technologies are useful, how they work, and how they can be implemented. Past years have featured tools for legal research, collaboration, marketing services, instruction, productivity, citation, presentation, and website functionality.

This program is sponsored by the Legal Innovation & Technology SIS.

DIY ANALYTICS: BEYOND EXCEL

Prerecorded

Analytics and data science are growing fields in the legal information profession. We are all familiar with the trial analytics offered by major vendors. But what is a researcher to do when asked for something that is

outside the well-trodden ground of trial analytics in federal courts? Or when asked questions about the NLRB, the United States Sentencing Commission, or state level agencies? This session will explore and explain how to frame a reference interview to arrive at an analytics project, recommend sources of data, and include an exercise for setting up a project and presenting the results.

SOVEREIGNTY, NATIVE AMERICA, AND LEGAL CULTURE: WHY ACCESSING AND UNDERSTANDING TRIBAL LAW JUST BECAME MORE IMPORTANT

Prerecorded

This session will explore the recent and potential developments as national, state, and tribal governments respond to the U.S. Supreme Court decisions in the *McGirt* and *Murphy* cases, holding that a significant portion of Oklahoma is tribal land, and crimes committed on such land are subject to federal, not state, jurisdiction. While there is undeniable enthusiasm, tribal leaders remain concerned regarding the future of jurisdictional authority. These contextual factors will help participants understand the increasing need for access to tribal law. Participants will then be introduced to three innovative and developing resources aimed at responding to this need. The challenges to these initiatives will also be discussed and possible solutions will be sought from participants.

CRIV LIAISONS TO VENDORS

CRIV holds semiannual calls with four legal vendors: Bloomberg BNA, LexisNexis, Thomson Reuters, and Wolters Kluwer. CRIV publishes notes from the calls as they become available both in [The CRIV Sheet](#) and on the [CRIV Blog](#). For this issue, we have notes from the most recent call with LexisNexis.

CRIV / LEXISNEXIS SEMIANNUAL CALL

Date: January 14, 2021

Carolyn Bach (Senior Manager, Librarian Relations and Faculty Programs); Simon Weierman (Sr. Director Segment Management); Vani Ungapen (AALL Executive Director); Karen Selden (AALL CRIV Board Liaison); and Ashley Ahlbrand (CRIV LexisNexis Liaison)

Product Brand Updates

Rebranding and streamlining of several existing product names, making it easier for customers to identify and navigate LexisNexis® products (September 2020):

- Lexis Advance® to Lexis®
- Lexis Advance® CourtLink® to Lexis® CourtLink®
- Lexis Practice Advisor® to Practical Guidance

Lexis+™

Commercial **product launch of Lexis+** (September 2020). Released to the law school market in July, and commercial markets in September.

- Feature-rich, premium legal solution that unites advanced research, Practical Guidance, Brief Analysis, and enhanced tools with a modern user experience to deliver data-driven insights, greater efficiency, and better outcomes
- Dramatic visual styling and simplified layout designed to set a new standard in ease of use
- Striking imagery, bold colors, and typography to help improve readability, reduce visual “clutter,” and emphasize essential information and tasks
- New Experience Dock that creates an integrated starting point for core legal tasks and enables seamless switching between product experiences and workflows
- New and intuitive features, such as Search Tree, Code Compare, and *Shepard’s*® At Risk, to make it easy for practitioners to access the information and insights they need, control their search experience, and provide better counsel
- Delivers on the demand for legal solutions that look and work more like the modern technology products attorneys use in their personal lives

Multiple incremental updates to Lexis+ following initial commercial market rollout (October through December 2020).

- New “light/dark” home page toggle option

- Code Compare feature updates with expanded coverage, additional display options, and delivery support
- *Shepard’s* At Risk enhancements that display within *Shepard’s* reports
- Brief Analysis enhancements including the *Shepard’s* Preview, At Risk indicator, and Cited in Your Document tab, updated with more information and additional delivery options
- Work folders enhancements to enable document highlights and annotations without saving to a folder
- Search relevance improvements launched to drive more relevant case law results
- Lexis Answers® feature updates to recognize implicit questions and offer answers curated from Practical Guidance

Lexis+ and Lexis®

Incremental platform updates applicable to Lexis+ and Lexis:

- New Exclusion Filter added to News search results to filter out “noise” from news, including stock stories, non-business news, and obituaries
- 861K new trial court cases, briefs, pleadings, and motions added online
- **Acquired American Maritime Cases**, a specialized collection of maritime and admiralty cases and AMC’s in-depth index of maritime topics, to become the exclusive provider moving forward

Law360® updates

- Launch of **Law360 Employment Authority** (December 2020): **Law360 Employment Authority**, offering actionable intelligence for employment lawyers through exclusive insights, in-depth analysis, and deep news coverage. Covers three key areas in employment law: discrimination, wage, and hour and labor. Each section offering breaking news, timely features and thoughtful analyses for readers who specialize in labor and employment law

- **My Law360**, enabling customization for Law360 and Law360® Pulse news and analysis experience

Law360 Pulse

A new product offering that released in early January 2021:

- Brand-new **Law360 Pulse** business-of-law news service, combining the award-winning journalism and research of Law360 with powerful data and analytics from Lexis+ to deliver unparalleled coverage, timely insights, and industry intelligence to help law firms and legal departments succeed
- Complements the industry-leading Law360 practice-of-law coverage, giving legal professionals a single best source for comprehensive legal news with LexisNexis

Practical Guidance

- Launch of new Market Standards for M&A solutions (October, 2020): the new **Market Standards for M&A solution** enables searching, comparison, and analysis of publicly filed M&A deals, helping users jump from insight to action with the most current and comprehensive M&A coverage—and the interactive analytics needed to make more data-driven decisions.
- Multiple incremental updates to the Practical Guidance product to aid users in locating critical guidance, improving their document drafting experience, and sharing greater insights with users:
 - Enabled alerts on Practical Guidance at the document level to track changes in the law that affect their practice
 - Enhanced forms on Practical Guidance, enabling users to download forms with in-line drafting notes and alternate/optional clauses so they can better engage with annotated forms
 - Updates to improve discoverability and navigation of International Practical Guidance content
 - Refined Practical Guidance search experience to offer a combined search result that surfaces all Practical Guidance content in a single place
 - Launched Clause Finder on Practical Guidance to help users quickly research and find relevant

clauses by Agreement Type, Point of View (i.e., buyer/seller), and Jurisdiction

- Launched the Survey of Commercial Lease Terms in Practical Guidance, providing up-to-date intelligence about the commercial leasing market and giving real estate attorneys a clear view of market standards and trends to aid them in lease negotiations

Courtlink®

Multiple product updates to improve CourtLink ease of use:

- Updated alert and track result display in table format with additional view and delivery options
- Support to save favorite courts for searching to simplify and streamline docket research
- Search improvements, including a unified search form, for a simplified search experience
- Support added to edit the criteria of existing alerts
- Improved Summary Alert email presentation for easier review and deeper insight

Lexis® Search Advantage

Multiple updates to drive greater insights and efficiency for users:

- Released Context and **Lexis Search Advantage** integration, enabling Lexis Search Advantage users to link from references within firm documents to judges, attorneys, and expert witnesses into **Context** to gather insight and analytics on the entity
- Rolled out new motion type and subtype document classifications to enable precise search and filtering of firm documents within Lexis Search Advantage | Litigation
- Refined the landing and results pages of Lexis Search Advantage | Litigation to support customization and research integration

Lexis® Verdict & Settlement Analyzer

New **Lexis Verdict & Settlement Analyzer** search filters including Filter by Judge, Filter by Attorney, and improved Practice Area and Topics filtering.

InterAction®

Updates to this business development solution:

- Launch of “Strategic Data” subscription tier
- Embedded analytics—visualizations on process status and integrated views of relationships
- Nexis Newsdesk™ embedded into user interface for easy view of public news information curated to contacts
- Partner integrations with Foundation Software (integrated experience management) and Bunnell Idea Group (video coaching on business development)

Nexis Newsdesk

Multiple enhancements to improve administrator ease of use and efficiency of relevant information distribution through **Nexis Newsdesk**, improved readability for end-users:

- Launch of entity cards to help ensure accuracy of news results by matching to companies
- Simplified process to add topics to searches within Nexis Newsdesk
- Refreshed Manage Sources page for administrative ease of use
- Updated clipping flow for selecting content
- Ability to access saved content from landing page
- New Trends Chart for additional insights
- New Post-Search Filter to avoid duplicates
- Article load date replaced with publish date per user feedback
- Readability of newsletters through mobile devices improved through mobile friendly newsletter theme
- Self-service support for managing Twitter feeds within Nexis Newsdesk
- Web Newsletter Easy Subscribe to permit readers to opt-in for email delivery when using a web link

New Librarian Resources

- **Competitive Intelligence Toolkit:** A comprehensive resource, created with the assistance of CI specialists, designed to help law librarians and other legal information professionals complete CI research more efficiently as it relates to the LexisNexis® products they have access to. The kit Includes help-

ful checklists for public companies, private companies, industries, attorneys, law firms, and people

- **LexisNexis® InfoPro site:** Contains a variety of updated resources for legal information professionals, including research tips, webinars, newsletter content, and product information

CRIV Request for Assistance

Request

With the majority of libraries closed to patrons over the last year, CRIV has received several requests for assistance regarding the desire for subscriptions to LexisNexis digital platforms, independent of a companion subscription to Lexis or Lexis+. What follows is the response pertaining to a request specific to the LexisNexis Digital Library.

LexisNexis Response

The Digital Library is an integral part of our ecosystem. It was one of our earliest integrations with Lexis research to materially improve user experience and efficiency. Users can start their research in the Digital Library eBook titles, and then seamlessly update their findings with direct Lexis research links to cited references, or transition there for deeper insights through analytics, news and other information. We recognize during these extraordinary times that firms may be reimagining how they deliver critical content to end users. We are too. Through a combination of digital solutions, APIs, and the launch of Lexis+, for example, we're partnering with our customers to meet their short- and long-term needs. We encourage readers to follow up with their LexisNexis account representative with specific questions or for more information.

Generally, LexisNexis has been offering the digital library solutions in law firms to Lexis online research customers given the deep integration points between e-books and Lexis and Lexis+ content and functionality. When COVID-19 hit, LexisNexis offered a number of firms access to their print via the Digital Library for a limited time to help them make the transition to work from home. Please contact your LexisNexis account representative if you have additional questions.



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